

## 2.F SSA Administrative Data: Offices and Staff

**Table 2.F1—Number of SSA offices, 2001**

Organization	Number
Headquarters (Baltimore, Maryland).....	1
Regional offices <sup>a</sup> .....	10
Field offices <sup>b</sup> .....	1,337
Level 1.....	612
Level 2.....	675
Resident stations.....	50
Teleservice centers.....	36
Program service centers <sup>c</sup> .....	6
Data operations center <sup>d</sup> .....	1
Office of Hearings and Appeals	
Headquarters (Falls Church, Virginia).....	1
Regional offices.....	10
Hearing offices.....	138
Satellite offices.....	4

- a. Regional offices are located in Boston, MA; New York, NY; Philadelphia, PA; Atlanta, GA; Chicago, IL; Dallas, TX; Kansas City, MO; Denver, CO; San Francisco, CA; and Seattle, WA.
- b. In December 1997, the field offices were redesignated as Level 1, 2, or resident stations depending on the characteristics of the facility, service area, and other conditions.
- c. Program service centers are located in Jamaica, NY; Philadelphia, PA; Birmingham, AL; Chicago, IL; Kansas City, MO; and Richmond, CA.
- d. The data operations center is located in Wilkes-Barre, PA.

SOURCES: Social Security Administration, Office of Public Service and Operations Support's database and Office of Hearings and Appeals Case Control System.

CONTACT: Harold Atkins for SSA data (410) 965-2367 and Leola Britford for Office of Hearings and Appeals data (703) 605-8219.

**Table 2.F2—Number of SSA employees and percentage distribution who are women, minorities, and disabled, by grade, September 30, 2001**

Employees	Total	GS 1–4	GS 5–8	GS 9–12	GS 13–15	SES
Total number <sup>a</sup> .....	63,360	1,191	20,601	32,544	7,517	115
Percentage of—						
Women.....	70.7	76.5	81.6	71.7	47.4	35.7
Minorities.....	41.7	44.8	55.9	37.5	24.2	32.2
Black.....	26.8	31.4	35.0	24.4	16.4	20.9
Hispanic.....	10.9	9.9	15.7	9.6	4.8	9.6
Asian or Pacific Islander.....	2.8	2.9	3.8	2.5	1.9	1.7
American Indian or Alaska Native.....	1.1	0.6	1.4	1.0	1.0	0
Employees with severe disabilities.....	2.3	12.3	3.9	1.3	0.9	0

- a. Includes all full-time and part-time permanent employees.

SOURCE: Social Security Administration's Affirmative Employment Plan.

CONTACT: Nelson Izquierdo (410) 965-4364.

**Table 2.F3—Number of work years, fiscal years 1992–2001**

Year	Full-time permanent staff <sup>a</sup>	Total work years <sup>b</sup>
1992.....	62,398	68,135
1993.....	61,640	66,623
1994.....	62,434	66,741
1995 <sup>c</sup> .....	62,504	67,063
1996.....	62,133	66,726
1997.....	61,224	69,378
1998.....	59,943	67,210
1999.....	59,752	66,459
2000.....	60,434	65,521
2001.....	61,490	65,562

- a. On duty at end of fiscal year; includes seasonal employees.
- b. Includes full-time, part-time, and temporary employees; employees in special programs; and overtime hours worked.
- c. Includes 1,055 positions that were transferred from the Department of Health and Human Services to SSA when SSA became an independent agency (under Public Law 103-296, Social Security Independence and Program Improvements Act of 1994, effective March 31, 1995).

SOURCE: Social Security Administration's Payroll Reports.

CONTACT: Donna Frocke (410) 965-3094.