

2023 FEDERAL EMPLOYEE VIEWPOINT SURVEY Social Security Administration

This report has been redacted per Executive Order (EO) 14151 Ending Radical and Wasteful Government DEI Programs and Preferencing, and EO 14168 Defending Women From Gender Ideology Extremism and Restoring Biological Truth to the Federal Government.

This document provides the 2023 Federal Employee Viewpoint Survey (FEVS) results for the Social Security Administration (SSA). Government-wide FEVS results are available on the Office of Personnel Management (OPM) Fed View Website.

Survey Administration

OPM administered the online survey to SSA employees from May 15 through July 14, 2023. SSA's participation in the FEVS fulfills the Federal requirement to administer an Annual Employee Survey (AES) in accordance with 5 CFR Part 250, Subpart C.

Survey Sample and Response Rate

OPM administered the 2023 FEVS to a census of full-time and part-time permanent Federal employees. Of the 55,866 SSA employees invited to participate in the 2023 FEVS, 25,757 voluntarily completed the survey. Our 46 percent response rate exceeded the government-wide rate of 38 percent. FEVS responses are weighted prior to reporting, to ensure SSA's FEVS results are representative of the agency's employee population.

Survey Results

Despite the ongoing challenge of the pandemic, agency reentry, and budget constraints, SSA employees demonstrate a tremendous amount of resilience. Questions regarding individual employee effort, accountability, and contributions are amongst our highest scoring items. While questions concerning workload practicality, employee satisfaction, performance recognition, agency leadership listening to employee concerns, and the use of FEVS results to improve working conditions at the agency represent lower scoring items.

Strengths: Our 2023 FEVS results revealed that questions with the highest positive responses show employees feel held accountable for achieving results and producing quality work, are treated with respect by their supervisors, believe that through their work they contribute to the common good, and feel the agency prepares them for potential cybersecurity threats.

Opportunities: Our 2023 survey results indicate that performance recognition concerns represent a persistent challenge. Questions concerning reasonable workloads, performance-based recognition, involvement of employees in decisions that affect their work, and perceptions of senior leaders' ability to generate motivation and commitment in the workforce represent the lowest positive responses.

The following sections provide agency-level 2023 FEVS results for SSA.

Table 1. Survey Questions (Q1-15, 17-90)

#			Percent Positive		Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %		Very Good/ Very	Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
1	*I am given a real opportunity to improve my skills in my organization.	Agree- disagree	55%	18%	37%	19%	17%	10%	27%	4,835	9,608	4,669	4,115	2,369	25,596	N/A
2	I feel encouraged to come up with new and better ways of	Agree- disagree	49%	18%	32%	20%	18%	13%	31%	4,703		4,796				
	My work gives me a feeling of personal	Agree- disagree	67%	26%	41%	15%	10%	8%	18%	6,600	10,411	3,784	2,513	1,899	25,207	N/A
4	I know what is expected of me on the job.	Agree- disagree	79%	30%	48%	10%	7%	5%	11%	7,668	12,282	2,554	1,614	1,074	25,192	N/A
5	*My workload is reasonable.	Agree- disagree	44%	14%	30%	14%	20%	22%	41%	3,630	7,943	3,622	4,993	5,349	25,537	N/A
6	*My talents are used well in the workplace.	Agree- disagree	51%	17%	35%	19%	16%	14%	29%	4,300	8,915	4,748	3,904	3,198	25,065	N/A

Table 1. Notes

Survey Administration Period: May 15 through July 14, 2023 Respondents were asked to share their work experiences

OPM weights the percentages to represent SSA's population

Sample or Census: Census

Number of surveys completed: 25,757 Number of surveys administered: 55,866

^{*}AES prescribed items as of 2017 (5 CFR Part 250, Subpart C)

^{**} Unweighted count of responses excluding "Do Not Know", "No Basis to Judge", "There have been no recent hires in my work unit", or "I do not have any accessibility needs" Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

#	Item Text			Strongly Agree/ Always/ Very Good/ Very Satisfied %	Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %		Very Good/ Very Satisfied	Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
		Agree-														
7	*I can disclose a	disagree	83%	33%	50%	10%	3%	4%	7%	8,661	12,791	2,399	830	846	25,527	N/A
8		Agree- disagree	64%	30%	35%	18%	8%	9%	17%	7,508	8,530	4,313	2,026	2,003	24,380	1,219
9	I have enough information to do my		67%	18%	49%	15%	12%	6%	18%	4,783	12,605	3,682	3,178	1,404	25,652	N/A
10	I receive the training I need to do my job well.	Agree- disagree	57%	17%	41%	19%	16%	8%	24%	4,368	10,488	4,613	3,916	1,944	25,329	N/A
11	I am held accountable for the quality of work I produce.	Agree- disagree	84%	31%	52%	10%	4%	3%	7%	8,082	13,318	2,425	973	654	25,452	N/A
12	I have a clear idea of how well I am doing		71%	23%	48%	15%	9%	5%	13%	6,079	12,280	3,798	2,183	1,101	25,441	N/A
13	I have the autonomy to decide how I do my job.	Agree- disagree	55%	17%	38%	20%	14%	11%	25%	4,630	9,873	4,811	3,604	2,678	25,596	N/A

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	# Item Text	Response Type	Percent Positive	Very Good/ Very Satisfied	Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %			Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
	I can make decisions about my work without getting	Agree-														
	14 permission first.	disagree	53%	14%	39%	22%	15%	10%	24%	3,803	10,128	5,611	3,702	2,392	25,636	N/A
1	*The people I work with cooperate to get the job done.	Agree- disagree	74%	30%	44%	13%	9%	4%	13%	8,105	11,178	3,181	2,167	1,048	25,679	N/A
	*In my work unit, differences in performance are recognized in a 17 meaningful way.	Agree- disagree	34%	9%	25%	26%	21%	19%	40%	2,083	5,792	5,866	4,858	4,029	22,628	3,040
	Employees in my work unit share job 8 knowledge.	Agree- disagree	78%	30%	48%	11%	6%	4%	10%	7,948	12,296	2,744	1,598	892	25,478	228
	*My work unit has the job-relevant knowledge and skills necessary to accomplish	Agree- disagree	72%	24%	49%	14%	8%	5%	13%	6,238		3,508	2,060	1,067	25,244	471
1	Employees in my work unit meet the needs of our 20 customers.	Always- never	78%	30%	49%	18%	3%	1%	4%	7,355	11,734	4,095	659	146	23,989	1,596

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#	∉ Item Text				Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %			Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
	Employees in my	-,,														
	work unit contribute positively to my															
	agency's	Always-														
2		never	78%	36%	42%	17%	3%	1%	4%	8,838	10,137	3,915	761	214	23,865	1,422
	Employees in my work unit produce	Always-														
2		never	72%	32%	41%	22%	5%	1%	6%	7,785	9,864	4,999	1,036	218	23,902	1,640
2		Always- never	74%	36%	37%	20%	5%	1%	7%	8,951	9,072	4,534	1,159	289	24,005	1,456
	New hires in my work unit (i.e., hired in the past year) have the right skills to do	Agree-								·		,	-,			
2	4 their jobs.	disagree	46%	12%	33%	30%	13%	11%	24%	2,835	7,528	6,410	2,751	2,325	21,849	3,714
2	I can influence decisions in my work 5 unit.	Agree- disagree	52%	16%	36%	25%	15%	7%	23%	4,365	9,459	6,115	3,834	1,740	25,513	N/A
2	I know what my 6 work unit's goals are.	Agree- disagree	82%	29%	52%	11%	5%	3%	8%	7,721	13,324	2,572	1,266	628	25,511	N/A

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#	Item Text		Percent Positive		Agree/ Most of the time/ Good/ Satisfied %	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %	Percent Negative		Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
***	My work unit	Туре	1 ositive	70	70	70	70	70	riegative	IN	IN	IN	IN	IV	IN	IN
	commits resources to develop new ideas (e.g., budget, staff,	Agree-														
2'	time, expert support).	disagree	40%	13%	28%	28%	19%	13%	32%	3,145	6,635	6,326	4,318	2,981	23,405	2,112
28	My work unit successfully manages disruptions to our work.	Agree- disagree	60%	18%	42%	21%	11%	8%	19%	4,621	10,327	4,841	2,615	1,748	24,152	1,357
25		Agree- disagree	54%	17%	37%	25%	14%	7%	21%	4,147	8,976	5,700	3,351	1,492	23,666	1,655
	Employees in my work unit incorporate new ideas into their		53%	16%	38%	26%	14%	7%	21%	3,882	8,939	5,756	3,263	1,440	23,280	1,725
	Employees in my work unit approach change as an	Agree- disagree	47%	14%	33%	29%	16%	7%	24%	3,485	7,745	6,639	3,752	1,613	23,234	1,711
	Employees in my work unit consider customer needs a top		73%	28%	44%	16%	7%	5%	12%	7,035			1,624		23,964	1,111

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	# Itam Taxt					Neither Satisfied nor Dissatisfied					Agree/ Most of the time/ Good/ Satisfied			Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs
H	# Item Text Employees in my	Type	Positive	%	%	%	%	%	Negative	N	N	N	N	N	N	N
	work unit consistently look for ways to improve	Agree-														
3		disagree	58%	21%	37%	25%	11%	6%	17%	5,140	8,815	5,864	2,525	1,300	23,644	1,576
9		Agree- disagree	53%	16%	38%	26%	14%	7%	21%	3,882	8,939	5,756	3,263	1,440	23,280	1,725
	Employees in my	disagree	3370	1070	3070	2070	1470	770	2170	5,002	0,737	5,750	3,203	1,110	23,200	1,723
3	work unit approach change as an 1 opportunity.	Agree- disagree	47%	14%	33%	29%	16%	7%	24%	3,485	7,745	6,639	3,752	1,613	23,234	1,711
	Employees in my work unit consider customer needs a top															
3		disagree	73%	28%	44%	16%	7%	5%	12%	7,035	10,636	3,660	1,624	1,009	23,964	1,111
3	3 customer service.	Agree- disagree	58%	21%	37%	25%	11%	6%	17%	5,140	8,815	5,864	2,525	1,300	23,644	1,576
3	Employees in my work unit support my need to balance my work and personal		60%	23%	37%	21%	10%	10%	19%	5,991	9,070	4,844	2,240	2,220	24,365	931

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#			Percent Positive		Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %	Percent Negative	Very Good/ Very Satisfied	Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
3.		Agree- disagree	50%	14%	36%	18%	18%	14%	32%	3,662	8,933	4,370	4,247	3,209	24,421	734
	Employees are protected from health and safety hazards on the job.		72%	29%	43%	14%	8%	7%	15%	7,587	10,367	3,145	1,797	1,451	24,347	822
	My organization is successful at accomplishing its	Agree- disagree	65%	19%	45%	19%	9%	7%	16%	4,997		4,395	2,251	1,480	Ź	802
	I have a good understanding of my organization's	Agree- disagree	75%	27%	49%	13%	7%	4%	11%	6,927	12,292	3,223	1,836		ŕ	
39	My organization shares results (for example, town halls, email, distribution of reports) from the Federal Employee Viewpoint Survey	Agree- disagree	73%	24%	49%	15%	7%	5%	12%	6,147	11,659	3,297	1,602	1,059	23,764	1,168

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#	Item Text		Percent Positive	Strongly Agree/ Always/ Very Good/ Very Satisfied %	Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %	Percent Negative	Very Good/ Very Satisfied	Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
40	Information is openly shared in my organization.	Agree- disagree	50%	15%	35%	21%	18%	11%	29%	3,652	8,413	4.875	4,238	2,510	23,688	508
	The approval process in my organization allows timely delivery of my work.	Agree-	48%	13%	36%	26%	15%	11%	26%	3,148	8,455	5,888	3,533		23,423	1,102
	My organization effectively adapts to changing government		61%	17%	44%	22%	10%	8%	17%	4,140		5,035	2,336	,	23,574	
43	My organization has prepared me for potential physical security threats.	Agree- disagree	75%	24%	52%	14%	5%	5%	10%	5,948	12,794	3,383	1,282	1,114	24,521	342
44		Agree- disagree	83%	27%	57%	11%	3%	3%	6%	6,741	13,763	2,531	716	599	24,350	214
45	In my organization, arbitrary action, personal favoritism and/or political coercion are not tolerated.	Agree- disagree	48%	17%	30%	22%	13%	17%	30%	4,262	7,252	5,129	3,045	3,740	23,428	1,410

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#	Item Text			Very Good/ Very Satisfied	Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %			Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
	*I recommend my organization as a	Agree-														
46		disagree	52%	19%	33%	20%	15%	13%	28%	5,080	8,337	4,886	3,662	3,001	24,966	N/A
-	*I believe the results	disagree	3270	1570	3370	2070	1570	1370	2070	5,000	0,557	1,000	5,002	5,001	21,500	1771
	of this survey will be															
	used to make my															
4.5	agency a better place		450/	170/	270/	220/	1.50/	100/	220/	4 122	6.440	5 176	2.450	4 102	22.200	1.574
47	to work. Supervisors in my	disagree	45%	17%	27%	22%	15%	19%	33%	4,133	6,449	5,176	3,450	4,182	23,390	1,574
	work unit support															
	employee	Agree-														
48	development.	disagree	68%	32%	36%	15%	8%	8%	17%	8,094	8,866	3,353	1,932	1,838	24,083	265
	My supervisor															
	supports my need to															
40	balance work and other life issues.	Agree- disagree	76%	42%	33%	12%	6%	6%	12%	11,129	8,208	2,681	1,514	1,347	24,879	N/A
49	outer the issues.	uisagice	/0/0	44/0	3370	1470	070	070	12/0	11,129	0,208	2,001	1,314	1,34/	24,079	IN/A
	My supervisor listens	Acree														
50	to what I have to say.		77%	42%	35%	11%	6%	6%	13%	10,850	8,468	2,497	1,525	1,384	24,724	N/A
				,						20,000	2,.00	_,,,,,	2,020	2,501	,	
	My supervisor treats	Agree-														
51	me with respect.	disagree	83%	48%	36%	9%	4%	4%	8%	12,325	8,623	1,982	903	1,012	24,845	N/A
	I have trust and															
	confidence in my	Agree-														
52	supervisor.	disagree	69%	40%	29%	15%	8%	8%	16%	10,425	7,160	3,419	1,944	1,836	24,784	N/A

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53	My supervisor holds me accountable for achieving results.	Agree- disagree	87%	46%	41%	9%	2%	2%	4%	11,757	10,049	2,157	429	451	24,843	N/A
	Overall, how good a job do you feel is being done by your immediate supervisor?	Good-poor	73%	43%	30%	17%	6%	5%	10%	11,068	7,383	3,940	1,328	1,109	Í	
	My supervisor provides me with constructive suggestions to improve my job	Agree-									,			·	·	
	performance. My supervisor provides me with performance feedback throughout the year.	Agree- disagree	69% 77%	34%	35% 41%	17%	8% 6%	5%	14%	9,258	9,942	2,933	1,438	,		N/A
57	In my organization, senior leaders generate high levels of motivation and commitment in the	Agree- disagree	40%	14%	26%	23%	16%	21%	38%	3,475	6,243	5,334	3,978	4,893	23,923	802

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# Item Text		Percent Positive	Strongly Agree/ Always/ Very Good/ Very Satisfied %	Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %	Percent Negative	Very Good/ Very Satisfied	Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
My organization's senior leaders maintain high standards of honesty 88 and integrity.	Agree- disagree	52%	19%	33%	26%	8%	14%	22%	4,437	7,361	5,663	1.874	2,975	22,310	2.201
*Managers communicate the goals of the	Agree- disagree	69%	21%	48%	15%	7%	8%	15%	5,329		Í	Í			
Managers promote communication among different work units (for example, about projects, goals,		56%	19%	37%	20%	12%	13%	25%	4,662	8,840					
Overall, how good a job do you feel is being done by the manager directly above your immediate	Good-poor	62%	30%	32%	21%	8%	10%	18%	7,211	7,486	4,686	1.775	2.121	23.279	1.408
I have a high level of respect for my organization's senior		54%	22%	32%	24%	10%	13%	23%	5,303		Í	2,			

Table 1. Notes

Survey Administration Period: May 15 through July 14, 2023 Respondents were asked to share their work experiences

Sample or Census: Census Number of surveys completed: 25,757

Number of surveys administered: 55,866

OPM weights the percentages to represent SSA's population

^{*}AES prescribed items as of 2017 (5 CFR Part 250, Subpart C)

^{**} Unweighted count of responses excluding "Do Not Know", "No Basis to Judge", "There have been no recent hires in my work unit", or "I do not have any accessibility needs" Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

‡	≠ Item Text		Percent Positive		Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %		Strongly Agree/ Always/ Very Good/ Very Satisfied N	Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
6	Senior leaders demonstrate support for Work-Life 3 programs.	Agree- disagree	51%	19%	31%	25%	11%	13%	24%	4,697	7,349	5,622	2,353	2,843	22.864	1,627
6	Management encourages	Agree- disagree	47%	17%	30%	25%	14%	14%	28%	4,184	7,193	5,959	3,303		23,835	
	Management makes effective changes to address challenges facing our	Agree- disagree	48%	17%	31%	23%	14%	15%	29%	4,118		5,424	3,369	,	23,765	
6	Management involves employees in decisions that 6 affect their work.	Agree- disagree	37%	14%	24%	22%	19%	22%	41%	3,434	5,719	5,161	4,571	5,006	23,891	705
6	*How satisfied are you with your involvement in decisions that affect 7 your work?	Satisfied- dissatisfied	40%	12%	28%	26%	23%	11%	34%	3,094	6,960	6,256	5,548	2,649	24,507	N/A

Table 1. Notes

Survey Administration Period: May 15 through July 14, 2023 Respondents were asked to share their work experiences

OPM weights the percentages to represent SSA's population

Sample or Census: Census Number of surveys completed: 25,757 Number of surveys administered: 55,866

^{*}AES prescribed items as of 2017 (5 CFR Part 250, Subpart C)

^{**} Unweighted count of responses excluding "Do Not Know", "No Basis to Judge", "There have been no recent hires in my work unit", or "I do not have any accessibility needs" Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

#	Item Text		Percent Positive		Most of the time/ Good/	Neither Satisfied nor	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %		Very Good/ Very Satisfied	Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
	*How satisfied are	-,,,-														
	you with the information you															
	receive from															
	management on															
	what's going on in	Satisfied-														
6	your organization?	dissatisfied	48%	14%	34%	25%	18%	10%	27%	3,558	8,405	5,908	4,262	2,255	24,388	N/A
	*How satisfied are you with the															
	recognition you	C (C 1														
6		Satisfied- dissatisfied	47%	16%	31%	22%	18%	13%	31%	4.091	7,713	5,278	4,252	3,103	24,437	N/A
0.	*Considering	uissausiicu	4//0	10/0	31/0	22/0	10/0	13/0	3170	4,091	7,713	3,270	7,232	3,103	24,437	IN/A
	everything, how															
	satisfied are you with															
7		dissatisfied	56%	19%	37%	18%	15%	11%	26%	4,701	9,163	4,305	3,625	2,566	24,360	N/A
	Considering															
	everything, how satisfied are you with	Satisfied														
7	your pay?	dissatisfied	49%	15%	34%	17%	20%	14%	34%	3,827	8,646	4,128	4,723	3,156	24,480	N/A
/	*Considering	GISSUISIICU	1270	1570	5470	1//0	2070	1470	3470	3,027	5,040	7,120	7,723	3,130	2-1,700	13/21
	everything, how															
	satisfied are you with															
7.	your organization?	dissatisfied	49%	15%	34%	21%	17%	13%	30%	3,811	8,584	4,985	4,083	3,038	24,501	N/A

Table 1. Notes

Survey Administration Period: May 15 through July 14, 2023 Respondents were asked to share their work experiences

OPM weights the percentages to represent SSA's population

Sample or Census: Census Number of surveys completed: 25,757 Number of surveys administered: 55,866

^{*}AES prescribed items as of 2017 (5 CFR Part 250, Subpart C)

^{**} Unweighted count of responses excluding "Do Not Know", "No Basis to Judge", "There have been no recent hires in my work unit", or "I do not have any accessibility needs" Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

	# Item Text		Percent Positive		Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied %	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied %	Percent Negative	Very Good/ Very Satisfied	Agree/ Most of the time/ Good/	Neither Agree nor Disagree/ Sometimes/ Fair/ Neither Satisfied nor Dissatisfied	Disagree/ Rarely/ Poor/ Dissatisfied N	Strongly Disagree/ Never/ Very Poor/ Very Dissatisfied N		Do Not Know/ No Basis to Judge/ There have been no recent hires in my work unit / I do not have any accessibility needs N
8	36 My job inspires me.	Agree- disagree	51%	18%	33%	22%	15%	11%	27%	4,439	8,128	5,366	3,745	2,608	24,286	N/A
8	The work I do gives me a sense of accomplishment.	Agree- disagree	70%	26%	44%	14%	9%	7%	16%	6,424	10,614	3,344	2,120	1,716	24,218	N/A
8	I feel a strong personal attachment 88 to my organization.	Agree- disagree	50%	20%	30%	24%	15%	11%	26%	4,923	7,509	5,770	3,503	2,603	24,308	N/A
8	I identify with the mission of my organization.	Agree- disagree	73%	27%	46%	18%	4%	5%	9%	6,684	11,231	4,241	1,050	1,057	24,263	N/A
	It is important to me that my work contribute to the common good.	Agree- disagree	90%	46%	45%	7%	1%	2%	3%	11,244	10,869	1,578	250	412	24,353	N/A

Table 1. Notes

Survey Administration Period: May 15 through July 14, 2023 Respondents were asked to share their work experiences

OPM weights the percentages to represent SSA's population

Sample or Census: Census Number of surveys completed: 25,757 Number of surveys administered: 55,866

^{*}AES prescribed items as of 2017 (5 CFR Part 250, Subpart C)

^{**} Unweighted count of responses excluding "Do Not Know", "No Basis to Judge", "There have been no recent hires in my work unit", or "I do not have any accessibility needs" Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

Table 2. Survey Question (Q16)

Performance Dimension: Goal Oriented: Accountability

16. In my work unit poor performers usually (select all that apply): 2023 2023 2022 2022 N **%** N **%** Remain in the work unit and improve their performance over time 4,210 16.3% 4,182 15.8% Remain in the work unit and continue to underperform 11,103 43.4% 11,404 43.0% Leave the work unit - removed or transferred 1,821 1,939 7.0% 7.3% Leave the work unit - quit 1,379 5.6% 1,486 5.9% There are no poor performers in my work unit 3,502 13.0% 3,571 13.2% 26.7% 7,211 27.9% Do Not Know 6,722 Total (percents will add to more than 100% because respondents could choose more than one response option)

25,674

N/A

26,426

N/A

Table 3. Survey Question (Q91)

Telework/Remote Work

91 . Please select the response that BEST describes your current telework	king schedule.				·	
	2023 N	2023	2022 N	2022	2021 N	2021 %
I telework every workday (i.e., remote work agreement)	8,200	29.2%	N/A	N/A	8,578	74.3%
I have an approved remote work agreement (I am not expected to perform work at an agency worksite)	N/A	N/A	6,014	22.3%	N/A	N/A
I telework 3 or 4 days per week	5,981	26.0%	N/A	N/A	1,373	14.0%
I telework 3 or more days per week	N/A	N/A	8,609	34.5%	N/A	N/A
I telework 1 or 2 days per week	8,209	36.3%	8,492	35.5%	487	4.9%
I telework, but only about 1 or 2 days per month	233	0.9%	171	0.7%	108	1.1%
I telework very infrequently, on an unscheduled or short-term basis	283	1.1%	303	1.1%	207	2.1%
I do not telework because I have to be physically present on the job (e.g., law enforcement officers, TSA agent, border patrol agent, security personnel)	106	0.5%	146	0.6%	121	1.1%
I do not telework because of technical issues (e.g., connectivity, inadequate equipment) that prevent me from teleworking	87	0.4%	88	0.4%	18	0.2%
I do not telework because I did not receive approval to do so, even though I have the kind of job where I can telework	271	1.2%	128	0.5%	72	0.8%
I do not telework because I choose not to telework	1,041	4.5%	1,063	4.4%	135	1.4%
Total	24,411	100.0%	25,014	100.0%	11,099	100.0%

Table 3. Note:

Survey Administration Period: May 15 through July 14, 2023 Respondents were asked to share their work experiences

In 2023, the response options for Q91 were slightly different than in previous years

To facilitate trending, all possible response options are shown

An N/A is shown when the response option is not relevant for that given year

OPM weights the percentages to represent SSA's population

Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

Sample or Census: Census

Number of surveys completed: 25,757 Number of surveys administered: 55,866

Table 4. Survey Question (Q91a)

Telework/Remote Work

Only those who answered "I telework every workday" in 2023 or "I have an approved remote work agreement" in 2023 to the previous question, received Question 91a.

91a. What is your current remote work status?

	2023 N	2023	2022 N	2022
I do not have an approved remote work agreement I have an approved remote work agreement and live outside the local commuting area (more than 50 miles	1,013	11.8%	N/A	N/A
away) I have an approved remote work agreement and live inside the local commuting area (less than 50 miles	701	9.0%	535	9.0%
away)	5,839	71.8%	5,409	91.0%
I do not know	581	7.4%	N/A	N/A
Total	8.134	100.0%	5.944	100.0%

Survey Administration Period: May 15 through July 14, 2023
Respondents were asked to share their work experiences
In 2023, the response options for Q91a were slightly different than in previous years
To facilitate trending, all possible response options are shown
An N/A is shown when the response option is not relevant for that given year
OPM weights the percentages to represent SSA's population
Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

Sample or Census: Census Number of surveys completed: 25,757 Number of surveys administered: 55,866

Table 5. Agency Specific Items (ASI)

Agency Specific Items (ASI)

	N	%
Strongly Agree	10,896	43.8%
Agree	12,077	50.3%
Neither Agree nor Disagree	954	4.3%
Disagree	212	0.9%
Strongly Disagree	127	0.6%
Total	24,266	100.0%
I know how to contact an ethics official at my agency for assistance	in applying the government ethics rules.	
2	N N	0/0

1 know how to contact an ethics official at my agency for assistance in applying the government ethics rules.					
	N	0/0			
Strongly Agree	7,896	31.4%			
Agree	10,969	45.5%			
Neither Agree nor Disagree	2,743	12.0%			
Disagree	2,018	8.9%			
Strongly Disagree	481	2.2%			
Total	24.107	100.0%			

Survey Administration Period: May 15 through July 14, 2023
Respondents were asked to share their work experiences
OPM weights the percentages to represent SSA's population
Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

Sample or Census: Census Number of surveys completed: 25,757 Number of surveys administered: 55,866

Agency Specific Items (ASI)

I know how to access SSA's Human Resources services, such as employee benefits, retirement information, and work-life services.

	N	9/0
Strongly Agree	8,169	32.6%
Agree	11,964	49.8%
Neither Agree nor Disagree	1,904	8.2%
Disagree	1,656	7.0%
Strongly Disagree	551	2.4%
Total	24,244	100.0%

I know how to report safety concerns using the SSA Violence Evaluation and Reporting System (SSAvers) for the Workplace and Domestic Violence (WDV) Program.

	N	9/0
Strongly Agree	5,898	23.6%
Agree	9,270	38.1%
Neither Agree nor Disagree	3,967	16.8%
Disagree	4,107	17.3%
Strongly Disagree	968	4.3%
Total	24,210	100.0%

Agency Specific Items (ASI)

Using the agency's Insider Threat Program, I know how to report behaviors or indicate	rs of insider threat activity.	
	N	%
Strongly Agree	5,848	23.5%
Agree	9,543	39.3%
Neither Agree nor Disagree	3,992	16.8%
Disagree	3,948	16.5%
Strongly Disagree	901	4.0%
Total	24,232	100.0%
I know how to contact the Agency's Whistleblower Protection Coordinator.		
	N	0/0
Strongly Agree	5,901	23.8%
Agree	10,426	43.2%
Neither Agree nor Disagree	3,558	15.2%
Disagree	3,284	14.0%
Strongly Disagree	865	3.8%

Table 5. Notes

Total

Survey Administration Period: May 15 through July 14, 2023 Respondents were asked to share their work experiences OPM weights the percentages to represent SSA's population

Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

Sample or Census: Census Number of surveys completed: 25,757 Number of surveys administered: 55,866

Response Rate: 46%

24,034

100.0%

Agency Specific Items (ASI)

I know I can speak to any employee from the OIG about fraud, waste, abuse, or whistleblower protection without management involvement or approval.

	N	9/0
Strongly Agree	7,037	28.2%
Agree	11,480	47.3%
Neither Agree nor Disagree	3,093	13.3%
Disagree	1,823	7.7%
Strongly Disagree	779	3.5%
Total	24,212	100.0%

I am comfortable using agency communication and collaboration tools (i.e., M365, Outlook, Teams, SharePoint, etc.) while performing my daily duties.

	N	%_
Strongly Agree	9,693	38.9%
Agree	11,572	48.4%
Neither Agree nor Disagree	1,750	7.5%
Disagree	811	3.4%
Strongly Disagree	388	1.7%
Total	24,214	100.0%

Survey Administration Period: May 15 through July 14, 2023 Respondents were asked to share their work experiences OPM weights the percentages to represent SSA's population

Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

Sample or Census: Census Number of surveys completed: 25,757

Number of surveys administered: 55,866

4,115

841

24,239

17.4%

3.6%

100.0%

Agency Specific Items (ASI)

Your department or office

Your work unit or team

Total

<u>-</u>	N	%
The Agency Commissioner	4,212	18.8%
The Deputy Commissioner, Chief Administrative Law Judge, or component head	4,178	16.0%
The Regional Commissioner or Regional Chief Administrative Law Judge	3,354	14.6%
Agency Senior Executives	12,120	50.7%
Total	23,864	100.0%
	you primarily thinking of	?
When answering the survey questions about your "organization," which organization were		
When answering the survey questions about your "organization," which organization were	N	%
When answering the survey questions about your "organization," which organization were SSA	N 12,780	
-	·	54.5% 19.2%

Table 5. Notes
Survey Administration Period: May 15 through July 14, 2023
Respondents were asked to share their work experiences
OPM weights the percentages to represent SSA's population

Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

Sample or Census: Census Number of surveys completed: 25,757 Number of surveys administered: 55,866

Table 6. Core Trend Items (CTI)

Core Trend Items (CTI)

	rend nems (C11)										Sort for	Sort for	Sort for
			Performance	2020 Percent	2021	2022 Poycont	2023	Difference	Difference	Difference	Largest Differences	Largest	Largest Differences
#	Item Text	Index	Dimension									2023-2021	2023-2022
	Tream Tear	11001	Employee-	2 0 5212 / 0	2 032111	2 0 5212 1 0					2020 2020	2020 2022	2020 2022
	*I am given a real opportunity to		Focused:										
	improve my skills in my		Employee										
1	organization.	N/A	Development	59%	59%	55%	55%	-4%	-4%	0%	16	19	42
	I feel encouraged to come up with												
	new and better ways of doing	Employee Engagement:	27/4			- 00/	400/			40/			
2	things.	Intrinsic Work Experience	N/A	55%	55%	50%	49%	-6%	-6%	-1%	23	29	54
	My work gives me a feeling of	Employee Engagement:	27/4	720/	700/	6604	670/	C0/	20/	10/	25	1.4	22
3	personal accomplishment.	Intrinsic Work Experience	N/A	73%	70%	66%	67%	-6%	-3%	1%	25	14	22
	L												
	I know what is expected of me on the job.	Employee Engagement:	N/A	84%	83%	80%	79%	-5%	-4%	-1%	20	22	72
4	the job.	Intrinsic Work Experience	Employee-	84%	83%	80%	/9%	-3%	-4%	-1%	20	22	73
			Focused:										
			Work-Life										
5	*My workload is reasonable.	N/A	Support	54%	48%	45%	44%	-10%	-4%	-1%	31	16	68
	*My talents are used well in the	Employee Engagement:											
6	workplace.	Intrinsic Work Experience	N/A	56%	56%	51%	51%	-5%	-5%	0%	17	24	35
	*I know how my work relates to	Employee Engagement:											
7	the agency's goals.	Intrinsic Work Experience	N/A	89%	89%	84%	83%	-6%	-6%	-1%	22	28	66
	*I can disclose a suspected		Foundations:										
	violation of any law, rule, or		Merit										
8	regulation without fear of reprisal.	N/A	Principles	64%	66%	65%	64%	0%	-2%	-1%	1	5	62

Table 6. Notes

Survey Administration Period: May 15 through July 14, 2023

Respondents were asked to share their work experiences

Only items 1-12, 15, 17-38, 42-90 that carried over from the 2022 OPM FEVS are included on this table

A "-a" indicates that there are no trending results available for the year

An N/A is shown when a category listed in the column heading in Table 6 does not apply to a particular question/item listed

The "Sort for Largest Differences" columns are based on the rounded differences shown in the Difference columns, then sorted by differences based on unrounded percentages (not shown), and then by item order

OPM weights the percentages to represent SSA's population

Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

Sample or Census: Census

Number of surveys completed: 25,757 Number of surveys administered: 55,866

			·	2020	2021	2022	2023				Sort for Largest	Sort for Largest	Sort for Largest
			Performance	Percent				Difference	Difference	Difference	Differences		
#	Item Text	Index	Dimension							2023-2022		2023-2021	2023-2022
			Foundations:										
	I have enough information to do		Performance										
9	my job well.	N/A	Resources	_a	_a	70%	67%	_a	_a	-3%	a	a	83
			Employee- Focused:										
	I receive the training I need to do		Employee										
	my job well.	N/A	Development	_a	_a	59%	57%	_a	_a	-2%	_a	_a	75
	I am held accountable for the		Goal Oriented:										
11	quality of work I produce.	N/A	Accountability	_a	_a	87%	84%	_a	_a	-3%	_a	_a	84
			Goal Oriented:										
	I have a clear idea of how well I	N/A	Performance Feedback	_a	_a	71%	710/	_a	_a	0%	а	а	26
12	am doing my job.	N/A	reedback			/1%	71%			0%			26
	*The people I work with cooperate		Foundations:										
15	to get the job done.	N/A	Cooperation	77%	77%	72%	74%	-3%	-3%	2%	15	15	10
	*In my work unit, differences in		·										
	performance are recognized in a		Goal Oriented:										
17	meaningful way.	N/A	Recognition	42%	44%	32%	34%	-8%	-10%	2%	30	38	6
	Employees in my work unit share		Foundations:						_				
18	job knowledge. *My work unit has the job-	N/A	Cooperation	_a	_a	79%	78%	_a	_a	-1%	a	a	52
	relevant knowledge and skills		Foundations:										
	necessary to accomplish		Performance										
19	organizational goals.	N/A	Resources	78%	77%	73%	72%	-6%	-5%	-1%	21	25	53
	Employees in my work unit meet	D - C - C - C 1	27/4	0.607	020/	0.007	700/	00/	50/	20/	20	22	
	the needs of our customers. Employees in my work unit	Performance Confidence	N/A	86%	83%	80%	78%	-8%	-5%	-2%	28	23	77
	contribute positively to my												
	agency's performance.	Performance Confidence	N/A	89%	82%	79%	78%	-11%	-4%	-1%	32	18	67

Table 6. Notes

Survey Administration Period: May 15 through July 14, 2023 Respondents were asked to share their work experiences

Only items 1-12, 15, 17-38, 42-90 that carried over from the 2022 OPM FEVS are included on this table

A "-a" indicates that there are no trending results available for the year

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The "Sort for Largest Differences" columns are based on the rounded differences shown in the Difference columns, then sorted by differences based on unrounded percentages (not shown), and then by item order

OPM weights the percentages to represent SSA's population

Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

Sample or Census: Census

Number of surveys completed: 25,757

Number of surveys administered: 55,866

			Performance	2020	2021 Percent	2022 Panaant	2023 Paraant	Difference	Difference	Difference	Sort for Largest Differences	Sort for Largest Differences	Sort for Largest Differences
#	Item Text	Index	Dimension								2023-2020	2023-2021	2023-2022
	Employees in my work unit				2 0 3212 / 0								
	produce high-quality work.	Performance Confidence	N/A	86%	76%	73%	72%	-14%	-4%	-1%	37	17	55
	Employees in my work unit adapt												
	to changing priorities.	Performance Confidence	N/A	88%	79%	74%	74%	-14%	-5%	0%	38	27	39
	New hires in my work unit (i.e.,		Foundations:										
	hired in the past year) have the		Performance										
24	right skills to do their jobs.	N/A	Resources	_a	_a	44%	46%	_a	_a	2%	_a	_a	8
			Employee- Focused:										
25	I can influence decisions in my work unit.	N/A	Employee Voice	_a	_a	48%	52%	_a	_a	4%	a	a	1
23	work umt.	N/A	Voice			4870	3270			470			1
26	I know what my work unit's goals are.	N/A	Goal Oriented: Goal Clarity	_a	_a	82%	82%	_a	_a	0%	_a	_a	47
	My work unit commits resources to develop new ideas (e.g., budget, staff, time, expert support).	N/A	Agile: Innovation	_a	_a	38%	40%	_a	_a	2%	_a	_a	5
	My work unit successfully	N/A	Agile: Resilience	_a	_a	59%	60%	_a	_a	1%	_a	_a	17
	Employees in my work unit consistently look for new ways to improve how they do their work.	N/A	Agile: Innovation	_a	_a	54%	54%	_a	_a	0%	_a	_a	30
	Employees in my work unit incorporate new ideas into their work.	N/A	Agile: Innovation	_a	_a	53%	53%	_a	_a _'	0%	_a	_a	28
	Employees in my work unit approach change as an opportunity.	N/A	Agile: Resilience	_a	_a	46%	47%	_a	_a	1%	_a	_a	16
	Employees in my work unit consider customer needs a top priority.	N/A	Foundations: Customer Responsiveness	_a	_a	73%	73%	_a	_a	0%	_a	_a	32

Table 6. Notes

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Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

Sample or Census: Census

Number of surveys completed: 25,757

Number of surveys administered: 55,866

				2020	2021	2022	2023	D. 66	T) 100	D. 66	Sort for Largest	Sort for Largest	Sort for Largest
#	Item Text	Index		Percent Positive				2023-2020			2023-2020		Differences 2023-2022
	Employees in my work unit consistently look for ways to	N/A	Foundations: Customer Responsiveness	_a	_a	57%	58%	_a	_a	1%	_a	_a	15
	Employees in my work unit support my need to balance my work and personal responsibilities.	N/A	Employee- Focused: Work-Life Support	_a	_a	58%	60%	_a	_a	2%	_a	_a	9
	Employees are recognized for providing high quality products and services.	N/A	Goal Oriented: Recognition	58%	58%	50%	50%	-8%	-8%	0%	29	34	41
36	Employees are protected from health and safety hazards on the job.	N/A	Employee- Focused: Employee Welfare	73%	72%	68%	72%	-1%	0%	4%	8	1	2
1	My organization is successful at accomplishing its mission.	N/A	Other	78%	75%	67%	65%	-13%	-10%	-2%	35	37	81
38	I have a good understanding of my organization's priorities.	N/A	Goal Oriented: Goal Clarity	_a	_a	77%	75%	_a	_a	-2%	_a	_a	76
42	My organization effectively adapts to changing government priorities.	N/A	Agile: Resilience	_a	_a	63%	61%	_a	_a	-2%	_a	_a	82
43	My organization has prepared me for potential physical security threats.	N/A	Employee- Focused: Employee Welfare	_a	_a	74%	75%	_a	_a	1%	_a	_a	12
44	My organization has prepared me for potential cybersecurity threats.	N/A	Employee- Focused: Employee Welfare	_a	_a	85%	83%	a L	_a	-2%	_a	_a	74
	In my organization, arbitrary action, personal favoritism and/or political coercion are not tolerated.	N/A	Foundations: Merit Principles	a	_a	48%	48%	_a	_a	0%	a	a	37

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#	Itam Tant	Index	Performance					Difference 2023-2020			Sort for Largest Differences 2023-2020		Sort for Largest Differences 2023-2022
#	Item Text	Index	Dimension	Positive	Positive	Positive	Positive	2023-2020	2023-2021	2023-2022	2023-2020	2023-2021	2023-2022
46	*I recommend my organization as a good place to work.	Global Satisfaction	N/A	65%	61%	54%	52%	-13%	-9%	-2%	36	36	80
47	*I believe the results of this survey will be used to make my agency a better place to work.	N/A	Other	45%	45%	44%	45%	0%	0%	1%	4	2	21
48		Employee Engagement: Supervisors	N/A	68%	70%	69%	68%	0%	-2%	-1%	3	4	51
	My supervisor supports my need to	N/A	Employee- Focused: Work- Life Support	78%	78%	76%	76%	-2%	-2%	0%	10	7	38
50	My supervisor listens to what I have to say.	Employee Engagement: Supervisors	N/A	78%	79%	78%	77%	-1%	-2%	-1%	7	9	72
51		Employee Engagement: Supervisors	N/A	84%	85%	84%	83%	-1%	-2%	-1%	6	3	69
52	,	Employee Engagement: Supervisors	N/A	69%	71%	70%	69%	0%	-2%	-1%	2	6	70
	My supervisor holds me accountable for achieving results.	N/A	Goal Oriented: Accountability	و_	_8	88%	87%	_a	_8	-1%	_8	_8	60
	2 33	Employee Engagement: Supervisors	N/A	73%	75%	74%	73%	0%	-2%	-1%	5	8	71
	My supervisor provides me with constructive suggestions to improve my job performance.	N/A	Goal Oriented: Performance Feedback	_a	a l	69%	69%	_a	_a	0%	_a	_a	44

Table 6. Notes

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			Performance	2020 Paragent	2021	2022	2023 Payaant	Difference	Difference	Difference	Sort for Largest Differences	Sort for Largest	Sort for Largest Differences
#	Item Text	Index	Dimension					2023-2020			2023-2020		2023-2022
	My supervisor provides me with performance feedback throughout the	N/A	Goal Oriented: Performance Feedback	_a	_a	78%	77%	_a	_a	-1%	_a	_a	65
57	In my organization, senior leaders generate high levels of motivation and commitment in the workforce.	Employee Engagement: Leaders Lead	N/A	43%	43%	39%	40%	-3%	-3%	1%	12	10	23
	My organization's senior leaders maintain high standards of honesty and integrity.	Employee Engagement: Leaders Lead	N/A	54%	55%	53%	52%	-2%	-3%	-1%	11	12	58
	the organization.	Employee Engagement: Leaders Lead	N/A	76%	76%	70%	69%	-7%	-7%	-1%	27	32	59
	Managers promote communication among different work units (for example, about projects, goals, needed resources).	N/A	Foundations: Communication	61%	60%	56%	56%	-5%	-4%	0%	18	21	46
	Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor?	Employee Engagement: Leaders Lead	N/A	65%	66%	62%	62%	-3%	-4%	0%	13	20	45
	I have a high level of respect for my organization's senior leaders.	Employee Engagement: Leaders Lead	N/A	57%	57%	55%	54%	-3%	-3%	-1%	14	13	63
	Senior leaders demonstrate support for Work-Life programs.	N/A	Employee- Focused: Work- Life Support	52%	54%	49%	51%	-1%	-3%	2%	9	11	7
64	Management encourages innovation.	N/A	Agile: Innovation	_a	_*	47%	47%	_a	_a	0%	_a	_a	31
	Management makes effective changes to address challenges facing our organization.	N/A	Agile: Resilience	_a	_a	49%	48%	_a	_a	-1%	_a	_a	64

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				2020	2021	2022	2023				Sort for Largest	Sort for Largest	Sort for Largest
#	Idama Tand	T., J.,			Percent						Differences 2023-2020	Differences 2023-2021	Differences 2023-2022
Ħ	Item Text	Index	Dimension Employee-	Positive	Positive	Positive	Positive	2023-2020	2023-2021	2023-2022	2023-2020	2023-2021	2023-2022
	Management involves employees in		Focused:										
66	decisions that affect their work.	N/A	Employee Voice	_a	_a	36%	37%	_a	_a	1%	_a	_a	14
67	*How satisfied are you with your involvement in decisions that affect your work?	N/A	Employee- Focused: Employee Voice	45%	45%	37%	40%	-5%	-5%	3%	19	26	3
	*How satisfied are you with the information you receive from management on what's going on in	N/A	Foundations:	55%	54%	48%	48%	-7%	-6%	0%		31	
68	your organization?	N/A	Communication	33%	34%	48%	48%	-/%	-0%	0%	26	31	24
69	*How satisfied are you with the recognition you receive for doing a good job?	N/A	Goal Oriented: Recognition	53%	55%	47%	47%	-6%	-8%	0%	24	33	43
70	*Considering everything, how satisfied are you with your job?	Global Satisfaction	N/A	67%	62%	56%	56%	-11%	-6%	0%	33	30	49
	Considering everything, how satisfied are you with your pay?	Global Satisfaction	N/A	67%	61%	51%	49%	-18%	-12%	-2%	39	39	78
72	*Considering everything, how satisfied are you with your organization?	Global Satisfaction	N/A	62%	57%	51%	49%	-13%	-8%	-2%	34	35	79
86	My job inspires me.	Employee Experience	N/A	_a	_a	50%	51%	_a	_a	1%	_a	_a	13
87	The work I do gives me a sense of accomplishment.	Employee Experience	N/A	a l	a 	69%	70%	_a	_a	1%	_a	<u>"</u>	20
	I feel a strong personal attachment to my organization.	Employee Experience	N/A	_a	_a	50%	50%	_a	_a	0%	_a	_a	27
89	I identify with the mission of my organization.	Employee Experience	N/A	_ a	_a	73%	73%	_a	_a	0%	_a	_a	29
1	It is important to me that my work contribute to the common good.	Employee Experience	N/A	_a	_a	91%	90%	_a	_a	-1%	_a	_a	56

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Table 7. Demographic Items (DI)

Employment Demographics	
Where do you work?	
	%
Headquarters	18.6%
Field	52.3%
Full-time telework (e.g., home office, telecenter)	29.1%
Total	100.0%
What is your supervisory status?	
	%
Senior Leader	0.9%
Manager	7.0%
Supervisor	8.2%
Team Leader	9.2%
Non-Supervisor	74.6%
Total	100.0%

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Survey Administration Period: May 15 through July 14, 2023 Percentages for demographic questions are unweighted No suppression was applied to Employment Demographics

The first two response options "Lesbian or gay" and "Straight, that is not lesbian or gay" for the sexual orientation item were re-worded and re-ordered from the 2022 survey Source: Social Security Administration AES Report, 2023 OPM Federal Employee Viewpoint Survey

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Employment Demographics

What is your pay category/grade?

What to your pay caregory grades	
	%
Federal Wage System (for example, WB, WD, WG, WL, WM, WS, WY)	0.1%
GS 1-6	4.3%
GS 7-12	66.0%
GS 13-15	26.4%
Senior Executive Service	0.7%
Senior Level (SL) or Scientific or Professional (ST)	0.1%
Other	2.4%
Total	100.0%

What is your	US military	service status?
--------------	-------------	-----------------

	%
No Prior Military Service	84.3%
Currently in National Guard or Reserves	0.6%
Retired	4.0%
Separated or Discharged	11.1%
Total	100.0%

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Employment Demographics

	%
The spouse of a current active duty service member of the U.S. Armed Forces	0.5%
The spouse of a service member who retired or separated from active duty in the U.S. Armed Forces with a disability rating of 100 percent	1.8%
The widow(er) of a service member killed while on active duty in the U.S. Armed Forces	0.1%
None of the categories listed	97.6%
Total	100.0%
If the response to the previous question on if you are a military spouse was "None of the categories listed," this item was skipped. Have you been hired under the Military Spouse Non-Competitive Hiring Authority?	
	%
Yes	12.8%
AT.	87.2%
No	

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Employment Demographics

How long have you been with the Federal Government (excluding military service)?	%
Less than 1 year	2.9%
1 to 3 years	8.5%
4 to 5 years	7.1%
6 to 10 years	15.2%
11 to 14 years	19.0%
15 to 20 years	21.8%
More than 20 years	25.6%
Total	100.0%
How long have you been with your current agency (for example, Department of Justice,	Environmental Protection Agency): %
Less than 1 year	3.9%
1 to 3 years	9.9%
4 to 5 years	8.0%
6 to 10 years	16.6%
11 to 14 years	18.5%
15 to 20 years	20.8%
More than 20 years	22.3%

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Employment Demographics

Are you considering leaving your organization within the next year, and if so, why?

	%
No	64.8%
Yes, to retire	5.5%
Yes, to take another job within the Federal Government	20.1%
Yes, to take another job outside the Federal Government	4.2%
Yes, other	5.3%
Total	100.0%

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Employment Demographics

I am planning to retire:

	%
Less than 1 year	2.2%
1 year	2.6%
2 years	4.7%
3 years	4.7%
4 years	2.7%
5 years	7.6%
More than 5 years	75.4%
Total	100.0%

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