

Social Security Administration 2020 Federal Employee Viewpoint Survey Results

#	Item Text	Percent Positive %	Strongly Agree/ Very Good/ Very Satisfied %	Agree/ Good/ Satisfied %	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied %	Disagree/ Poor/ Dissatisfied %	Strongly Disagree/ Very Poor/ Very Dissatisfied %	Percent Negative %	Strongly Agree/ Very Good/ Very Satisfied N	Agree/ Good/ Satisfied N	Neither Agree nor Disagree/ Fair/ Neither Satisfied nor Dissatisfied N	Disagree/ Poor/ Dissatisfied N	Strongly Disagree/ Very Poor/ Very Dissatisfied N	Item Response Total** N	Do Not Know N
31	I have a high level of respect for my organization's senior leaders.	57.1%	22.3%	34.8%	23.7%	10.5%	8.8%	19.2%	6,179	9,639	6,539	2,940	2,366	27,663	570
32	Senior leaders demonstrate support for Work-Life programs.	52.2%	18.7%	33.6%	27.7%	10.6%	9.4%	20.0%	4,908	8,762	7,102	2,725	2,336	25,833	2,381
33	*How satisfied are you with your involvement in decisions that affect your work?	45.4%	11.7%	33.6%	26.4%	20.4%	7.8%	28.2%	3,319	9,499	7,291	5,718	2,115	27,942	N/A
34	*How satisfied are you with the information you receive from management on what's going on in your organization?	54.7%	14.3%	40.4%	21.7%	16.6%	7.0%	23.6%	4,038	11,317	5,987	4,619	1,888	27,849	N/A
35	*How satisfied are you with the recognition you receive for doing a good job?	53.2%	16.3%	36.9%	21.6%	16.2%	9.0%	25.2%	4,594	10,335	5,978	4,467	2,442	27,816	N/A

Survey Administration Period: September 22 to November 3, 2020

*AES prescribed items as of 2017 (5 CFR Part 250, Subpart C).

**Un-weighted count of responses excluding 'Do Not Know.'

OPM weights the percentages to represent SSA's population.

Respondents asked to share their work experiences since the last OPM FEVS administration (June 2019).

Sample or Census: Census

Number of surveys completed: 28,651

Number of surveys administered: 57,751

Response Rate: 49.6%

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36	*Considering everything, how satisfied are you with your job?	66.6%	21.1%	45.5%	16.8%	11.4%	5.3%	16.6%	5,870	12,741	4,609	3,168	1,423	27,811	N/A
37	Considering everything, how satisfied are you with your pay?	67.0%	20.8%	46.3%	15.6%	12.4%	5.0%	17.4%	5,983	13,082	4,234	3,335	1,298	27,932	N/A
38	*Considering everything, how satisfied are you with your organization?	62.1%	17.0%	45.1%	19.8%	12.4%	5.8%	18.2%	4,785	12,722	5,501	3,446	1,553	28,007	N/A

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