

# APPENDIX A

## TICKET TO WORK TIMELINE AND ROLLOUT PHASE

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**Table A.1. Ticket To Work Program Implementation and Evaluation Timeline**

Time Period	Implementation Activity or Milestone
<b>1999</b>	
December 17	Ticket Act enacted, establishing Ticket to Work Program
<b>2000</b>	
Throughout Year	SSA Office of Employment Support Programs (OESP) begins to develop principal policies and rules in consultation with SSA deputy commissioners
August to December	Draft Notice of Proposed Rule Making negotiated with the Office of Management and Budget
September 29	The Program Manager contract was signed with MAXIMUS, Inc.
November 13	Selection of 13 Phase 1 states announced
December 28	Notice of Proposed Rulemaking published, starting the 60-day public comment period
<b>2001</b>	
Throughout Year	Recommendations for resolving major issues raised by public comment on the Notice of Proposed Rulemaking were considered by deputy commissioners
February 26	Notice of Proposed Rulemaking public comment period ended. SSA received comments from over 400 interested parties, including federal, state, and local agencies; employers; organizations and advocates for people with disabilities, rehabilitation service providers, disability beneficiaries; and others.
April 13	Request for Proposals on EN contracts were published
October to December	Draft final Ticket to Work regulations published
<b>2002</b>	
February	Selection of Phase 2 and 3 state announced
February 5	Phase 1 begins. Tickets were released to 10 percent of the eligible beneficiaries in Phase 1 states

Table A.1 (continued)

Time Period	Implementation Activity or Milestone
April	Tickets were released to an additional 20 percent of the eligible beneficiaries in the Phase 1 states
May	Tickets were released to an additional 30 percent of the eligible beneficiaries in the Phase 1 states
June	Tickets were released to the final 40 percent of the eligible beneficiaries in the Phase 1 states
November	Phase 2 begins. Tickets were distributed gradually. Ten percent of the Tickets were mailed each month from November 2002 through September 2003 (no tickets were mailed in December).
<b>2003</b>	
May 29	Contract was awarded to Mathematica and Cornell for the Evaluation of the Ticket to Work Program, Part A
May 29	Contract was awarded to Mathematica and Cornell for the Evaluation of the Ticket to Work Program, Part B, Survey Data Collection
June	National Beneficiary Survey sample was drawn for Round 1
October	Participant sample was drawn for Round 1
November	Phase 3 begins. Tickets were distributed gradually. Ten percent of the Tickets were mailed each month from November 2003 through September 2004 (no tickets were mailed in December).
<b>2004</b>	
February 24	National Beneficiary Survey, Round 1 data collection began
June	National Beneficiary Survey sample was drawn for Round 2
September 30	National Beneficiary Survey, Round 1 data collection ended
<b>2005</b>	
February 7	National Beneficiary Survey, Round 2 data collection began
June	National Beneficiary Survey sample was drawn for Round 3
September 30	Notice of Proposed Rulemaking was issued: Amendments to the Ticket to Work and Self-Sufficiency Program
September 30	National Beneficiary Survey, Round 2 data collection ended
<b>2006</b>	
May	Request for Application was issued for the former Benefits Planning Assistance and Outreach (BPAO) Program, renamed the Work Incentives Planning and Assistance (WIPA) Program
September 30	Work Incentives Planning and Assistance Program awards were granted
October	Second request for Application issued for the WIPA Program

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Time Period	Implementation Activity or Milestone
October	Contract was awarded to CESSI to be the new Program Manager for Recruitment and Outreach (PMRO)  Contract was re-awarded to Maximus to be the Operations Support Manager (OSM)
<b>2007</b>	
March	Second round of WIPA awards granted
June	Contract was awarded to Mathematica for the Process Evaluation of the WIPA Program
July/August	Contract was awarded to VCU for providing technical assistance and training to the Work Incentives Planning and Assistance Program grantees
August 13	Notice of Proposed Rulemaking was issued: Improvements to the Ticket to Work and Self-Sufficiency Program
<b>2008</b>	
May 20	Final Amendments to the Ticket To Work and Self-Sufficiency Program issued
July 21	New TTW regulations became effective

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Source: SSA documents and MPR interview with SSA staff

**Table A.2. States and Territories Included in Each Phase of TTW Implementation**

<b>Phase 1: 13 States</b>		
Arizona	Iowa	Oregon
Colorado	Massachusetts	South Carolina
Delaware	New York	Vermont
Florida	Oklahoma	Wisconsin
Illinois		
<b>Phase 2: 20 States + the District of Columbia</b>		
Alaska	Kentucky	New Hampshire
Arkansas	Louisiana	New Jersey
Connecticut	Michigan	New Mexico
District of Columbia	Mississippi	North Dakota
Georgia	Missouri	South Dakota
Indiana	Montana	Tennessee
Kansas	Nevada	Virginia
<b>Phase 3: 17 States + the U.S. Territories</b>		
Alabama	Ohio	American Samoa
California	Pennsylvania	Guam
Hawaii	Rhode Island	Northern Mariana Islands
Idaho	Texas	Puerto Rico
Maine	Utah	Virgin Islands
Maryland	Washington	
Minnesota	West Virginia	
Nebraska	Wyoming	
North Carolina		

Source: [www.ssa.gov/work/ticket\\_states\\_announcement.html](http://www.ssa.gov/work/ticket_states_announcement.html), accessed August 19, 2003.