



Securing today  
and tomorrow

# Decoding the BSO Activation Codes!

(Business Services Online)

The new registration process includes an activation code to verify your identity.

Social Security

Tell us if you requested an activation code

- This code is different from the security code you just verified.
- Activation codes may be received by text, voice, postal mail, or at an office.

**Did you receive an activation code?**  
This code may begin with an A (Example: A-12345678) or a number (Example: 12345678).

Yes  No

[Next](#)

[Privacy and Security](#)

[OMB No. 0960-0789](#) [Privacy Policy](#) [Privacy Act Statement](#) [Accessibility Help](#)

You can choose to receive your code by **text, phone call, or mail.**

For extra security, we will mail the Activation Code to your home address.

**Thank you for your information.**  
Because you're adding extra security, you'll receive step-by-step instructions in the mail in 5 to 10 business days.

What happens now?

In 5 to 10 business days:

- You will receive a letter in the mail with an upgrade code and step-by-step instructions for adding your extra security.
- In the meantime, you can still use your online account.

[Tips for protecting your identity.](#)

[Done](#)

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Social Security

**We sent a text message to (443) 123-4567.**  
Please allow up to 2 minutes for the activation code to arrive.  
The activation code will **expire** after 10 minutes from the time of your request.

Please enter your activation code

[Having trouble?](#)

Enter the activation code you just received.

Example: A-12345678

[Submit Activation Code](#) [Previous](#) [Exit](#)

Enter the Activation Code that you received.

## The new process requires that we mail an activation code before you can access our suite of services on **behalf of your employer.**

This Activation Code was mailed to your employer.

**Main Menu**  
John Public  
Welcome, ROBERT BIRMINGHAM

You currently do not have access to any services. The following options are available to you:

- You can add services to your menu at [Request New Services](#).

**Manage Account**

- [View / Edit Account Info](#)

**Manage Services**

- [View / Edit Services](#)
- [Request New Services](#)
- [View Pending Services](#)
- [Enter Activation Code\(s\)](#)

**Manage Employer Information**

- [Add/Update Employer Information](#)

Have a question? Call 1-800-772-6270 Monday through Friday, 7:00 a.m. to 7:00 p.m. Eastern Time to speak with Employer Customer Service personnel.  
For TDD/TTY call 1-800-325-0778.

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**JOHN PUBLIC** Enter Activation Code(s)

Log Out

**Main Menu**

Enter the activation code for any service(s) for which you have requested access and have received an activation code.

**Enter Activation Code:**

Cancel

**Manage Account**

- [View/Edit Account Info](#)
- [Change Password](#)
- [Disable Account](#)

**Manage Services**

- [View/Edit Services](#)
- [Request New Services](#)
- [View Pending Services](#)
- [Enter Activation Codes](#)

**Manage Employer Information**

- [Add/Update Employer Information](#)
- [Remove Employer Information](#)

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Enter the Activation Code that we mailed to your employer.

Your wage reporting services are now activated.

**JOHN PUBLIC** Enter Activation Code(s) - Confirmation

Log Out

**Main Menu**

You have successfully activated View Name and Social Security Number Errors.

The service(s) listed are now available from the Main Menu.

**Manage Account**

- [View/Edit Account Info](#)
- [Change Password](#)
- [Disable Account](#)

**Manage Services**

- [View/Edit Services](#)
- [Request New Services](#)
- [View Pending Services](#)
- [Enter Activation Codes](#)

**Manage Employer Information**

- [Add/Update Employer Information](#)
- [Remove Employer Information](#)

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