Tax Year 2024 Submission Status Tutorial

Submission Status allows submitters to view the submission status, resubmission notice, errors, and detail submission information. If you would like to view report level information submitted on your behalf by a third party, use the Employer Report Status application. See the Employer Report Status Tutorial for more information.

1.0 Primary Pages

1. On the Electronic Wage Reporting (EWR) home page, select the **View Submission Status** link in the Submission Status section. The system displays the "Submission Search" page.

See "Access EWR Suite of Services Tutorial" for how to access the EWR homepage.

Social Security Online Business Services O www.socialsecurity.gov BSO Main Menu BSO Information	nline	*
Electronic Wage Reporting	(EWR)	
Reporting Wages to Social Security		
Forms W-2/W-3 Online Forms W-2c/W-3c Online Upload Form	atted Wage File AccuWage Online	E-mail a Wage Reporting Expert
Pilot Program Participants - Forms W-2/W-3 Online Thank you for participating in the pilot program for using redesigned Forms V Domestic wage reports.	V-2/W-3 Online. Please use this pilot application to file U.S. Regular	Información en Español
If you need to file wage reports for any <u>conditions that are not supported by the below.</u>	his application, use the Create/Resume Forms W-2/W-3 Online link	Online Tutorials & Training
Create/Resume Forms W-2/W-3 Online (PDF is not available for W-2PR/W-3 Create (fill in the form), save, print and submit Forms W-2 and W-3 wi W-3 an employer can submit, even for the same Employer Identificati Up to 50 Forms W-3 can be saved at a time to be resumed/submitted associated with it. A pre-submission PDF is provided to print the Forms W-2 for distribut Read the list of restrictions to determine whether you can use Forms	Wage Reporting Handbook SSN Verification Handbook Online Registration Handbook Online Tutorial FAQs - General Employer	
Save (or Print) Submitted W-2 Report(s)/PDF to Your Computer (PDF is not a A printable final PDF version of a wage report created and submitted using Fi are available for download for only 30 days from the date of submission.	available for W-2PRW-3PR.) orms W-2/W-3 Online can be saved to your computer. The final PDF(s)	Other Useful Information
Submission Status	Employer Report Status	Before You File Checking SSNs
View Submission Status Check report status, errors, and notice information for previously submitted wage reports (Forms W-2/W-3).	View Employer Report Status Check wage report status or view errors for reports submitted for your company by a third party.	Uploading Formatted Files For Other Electronic Filers
Resubmission Notice		General Info about Wage Filing
Did you receive a Resubmission Notice? You may use the following links extension of the deadline:	to resubmit your formatted wage file or request a one-time 15-day	IRS Information Publication Resources
Resubmit your Formatted Wage File Upload your wages in an EFW2/EFW2C formatted file. The required file format is described in the <u>Specifications for Filing Fo</u> You will need the WFID from your original filing, which can be found or	rms <u>W-2 and W-2c (EFW2/EFW2C)</u> . n your Resubmission Notice.	Employer Support Links
Request an Extension to File a Resubmission You will need information from the Notice to request an extension. You cannot extend if (a) the file has previously been resubmitted or (b)	b) today is more than 45 days from the date on the Resubmission Notice.	

- 2. On the Submission Search page, you can search a submission by Date or by WFID.
 - a. **SEARCH BY DATE:** Search by Date is a default tab. Select a Receipt Year and a submission date range, then select **Continue** button to go to the Search Results page. If there are no submissions matching the date range selected, the system displays the Search Results page with a message.

Social Security Online Electronic Wage Reporting (EWR)
www.socialsecurity.gov EWR Home E-mail a Wage Reporting Expert Logout
🐞 Submission Status
Submission Search
Note: SSA will start processing your submissions in mid-December. Submission information is not displayed for paper submissions.
Note: If you need to delete a submission, you may do so on the Submission page before SSA processes it. Once the Submission Status is no longer "RECEIVED", you will not have the option to delete a submission.
Choose an option to view your submissions:
Search by Date Search by WFID
You may select a specific option to view the submissions for the selected Receipt Year. If there are more than 500 submissions for the option that you have selected, only the first 500 submissions will be displayed. If you do not see the submission you are looking for in the results, please select a different option.
The Receipt Year is the year that the Social Security Administration began processing your original submission. For Resubmissions, the Receipt Year is identified on your original Resubmission Notice.
Please Choose a Receipt Year (For Submissions on or after 12/07/2024, choose Receipt Year 2025): 2025 •
Show the first 500 submissions for: Select
Continue Cancel
Have a guestion? Call 1-800-772-6270 Mon Fri. 7AM to 5:30PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

b. **SEARCH BY WFID:** Select the Search by WFID tab, then select a Receipt Year and enter WFIDs. If there are no submissions matching the WFIDs entered, the system displays the Search Results page with a message. If you do not enter the WFIDs, the system displays all of the WFIDs for the selected Receipt Year.

TY24 Submission Status Tutorial

Social Security Online Electronic Wage Reporting (EWR)
www.socialsecurity.gov EWR Home E-mail a Wage Reporting Expert Logout
Submission Status
Submission Search Note: SSA will start processing your submissions in mid-December. Submission information is not displayed for paper submissions.
Note: If you need to delete a submission, you may do so on the Submission page before SSA processes it. Once the Submission Status is no longer "RECEIVED", you will not have the option to delete a submission.
Choose an option to view your submissions:
Search by Date Search by WFID
You may specify up to five Wage File Identifiers (WFIDs) for the selected Receipt Year. If you do not specify one or more WFIDs, the first 500 WFIDs for the Receipt Year will be displayed.
The Receipt Year is the year that the Social Security Administration began processing your original submission. For Resubmissions, the Receipt Year is identified on your original Resubmission Notice.
Please Choose a Receipt Year (For Submissions on or after 12/07/2024, choose Receipt Year 2025): 2025
Enter WFIDs:
WFID 2:
WFID 3:
WFID 4:
WFID 5:
Continue Cancel
Have a question? Call 1-800-772-6270 Mon Fri. 7AM to 5:30PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

- 3. On the Search Results page:
 - a. The Submission Status is displayed in the Status column. The possible submission statuses are: RECEIVED, IN PROCESS, COMPLETE, RETURN, DELETE, and DUPLICATE.
 - b. Select the column header WFID, Status or Receipt Date to sort submissions accordingly.
 - c. Select the actual status to see an <u>Explanation of Processing Status Code</u>.
 - d. Select the Submission Details link in the Details column to see the "Submission" page. If the status is "RECEIVED", the system displays the <u>Submission page with a Delete</u> <u>This Submission button</u>; if the status is "DELETE", the system displays the <u>Submission</u> <u>page with Overview and Current Status sections</u>; if submission level error exists, the system displays the <u>Submission page with submission error</u>.

- e. If Resubmission Notice exists, select the **View Notice** link in the Resubmission Notice column to see the <u>Resubmission Notice</u>.
- f. Select the **Back to Search** button to return to the Submission Search page.
- g. Select the **Print Page** button to print the Search Results page.

	Accial Security Online Electronic Wage Reporting (EWR)							
S 🔊	ubmis	ssion St	atus					
		_		_			?	
Search	n Results	2 Submissi	ion 3	B Report	4 Errors	5 Error Details		
Submitter Ell Receipt Year <u>New Search</u> Search Re								
WFID	Version	Status	Receipt Date	Status Date	Details	Resubmission Notice	7	
040400	01	COMPLETE	04/17/2023	04/18/2023	Submission Details			
1.0.00	01	COMPLETE	04/17/2023	04/18/2023	Submission Details			
Back to Sear		Page - 772-6270 Mon Fri	. 7AM to 7PM Eastern	n Time to speak with	Employer Customer Service	personnel. For TDD/TTY call 1-8	Back to Top	

Social Security Online www.socialsecurity.gov E	and the second	Wage Report		. * *
💮 Submis	sion Status	5		
Search Results	2 Submission	3 Report	4 Errors	5 Error Details
Submitter EIN: 65-6549242 Receipt Year: 2024				
New Search				
Search Results				
	There are currently no sub	missions based on your sear	ch criteria.	
Back to Search Print	Page			
Have a question? Call 1-800	772-6270 Mon Fri. 7AM to 7	PM Eastern Time to speak with	Employer Customer Service pers	sonnel. For TDD/TTY call 1-800-325-0778 .

- 4. On the Submission page:
 - a. Select any link in the Reports section to go to the Report page.
 - b. Select **Search Results** link or the **Back to Search Results** button to return to the Search Results page.
 - c. Select the **Print Page** button to print the Submission Details page.

Social Security Online www.socialsecurity.gov EWR	Electronic V		ing (EWR)	**
Jan Sheep	sion Status	porting Expert Logout		
1 Search Results	2 Submission	3 Report	4 Errors	5 Error Details
Submitter EIN: 2023 Receipt Year: 2023	WFID: t Version: 01 Submitted: 09/19/2022 Submission Type: W-2 Total Reports: 1			
New Search				
Submission Details				
Overview File Name: N/A Submission Method: W2 ONLII Submission Type: W-2	NE		Reports Total Reports 1 <u>View All</u> Duplicate Reports 1 <u>View Du</u>	
Current Status Submission Status: DUPLICAT Status Date: 09/20/2022	E			
Back to Search Results	Print Page			
Have a question? Call 1-800	-772-6270 Mon Fri. 7AM to 7f	PM Eastern Time to speak wit	h Employer Customer Service pers	onnel. For TDD/TTY call 1-800-325-0778.

- 5. On the Report page:
 - a. Select one of the filter radio buttons to filter the total reports accordingly. The report table will be refreshed.
 - b. Select the specific status link in the Status column to see an Explanation of Processing Status Code.
 - c. If the report has errors, select the # of Errors link to go to the Errors page.
 - d. Select the **W-3 Details** (or **W-3c Details**) link to view Detailed W-3 Information (or W-3c Information). See the screenshot below:

Report#	Report EIN	Company Name	Status	Reported W-2s	# of Errors	View W-3			
		CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH+CASH	COMPLETE	0000008	3 1		Detailed W-3 Information		
								Reported	Processed
1	1					W-3 Details	SS Wages	\$347,033,057.75	\$347,033,057.75
							Medicare Wages, Tips	\$1,405,036,664.27	\$1,405,036,664.27
						Fed Taxable Income	\$762,779,334.86	\$762,779,334.86	

- e. Select the **Submission** link or the **Back to Submission** button to return to the Submission Details page.
- f. Select the **Print Page** button to print the "Report" page.

ocial Security Online ww.socialsecurity.gov EW		Vage Reporting (EW	/R)		**	
谢 Submis	sion Status					
1 Search Results	2 Submission	Report 4 Err	ors	5	Error Deta	ils
Bubmitter EIN:I Receipt Year: 2023	WFID: Version: 01 Submitted: 09/19/2022 Submission Type: W-2 Total Reports: 1	Report #: Report EIN: Status: Name: # of Errors: 0				
New Search						
elect Report ou can filter the total repo Enter a report range: Enter a report EIN: Select a report status: Filter Results	From: To: ALL	otions:				
		1 report(s)				
Report# Report EIN	Co	mpany Name	Status	Reported W-2s	# of Errors	View W-3
1 7 FFE	DGOVT50FORMSFFEDGOVT50	FORMSFFEDGOVT50FORMSFFEDGOVT50F	DUPLICATE	0000002	2	W-3 Details
						Back to To
	rint Page					
ave a question? Call 1-800	-772-6270 Mon Fri. 7AM to 7PM	Eastern Time to speak with Employer Custome	r Service persor	nnel. For TD	D/TTY call 1-	300-325-0778

- 6. On the Errors page:
 - a. Select the **Importance** link to see an <u>Explanation of the Error Importance</u>.
 - b. Select the Error Details link to go to the "Error Details" page.
 - c. Select the **Report** link or the **Back to Report** button to return to the "Report" page.
 - d. Select the **Print Page** button to print the "Errors" page.

Accial Security Online Electronic Wage Reporting (EWR)						
🍈 Subr	nission Status			Ø		
1 Search Results	2 Submission	3 Report	Errors	5 Error Details		
Submitter EIN: Receipt Year: 2022	WFID:	Report #: 1 Report EIN:	# Critical: 1 # Informational: 0			
Report Errors for	: CASH, CASH, CASH, CASH, CAS	SH, CASH, CASH, CASH, CASH+C	ASH			
Importance	Error De	scription	More Information			
CRITICAL	Out of Balance Over Tolerar	nce - Social Security Wages	Error Details			
				Back to Top		
Back to Report	Print Page					
Have a questi	on? Call 1-800-772-6270 Mon Fri. 7AM to	o 7PM Eastern Time to speak with Employ	rer Customer Service personnel	l. For TDD/TTY call 1-800-325-0778 .		

- 7. On the Error Details page:
 - a. Select the **Importance** link to see an explanation of the Action that you may need to take.
 - b. Select the <u>Online Error Reference Material</u> link to see Employer W-2 Filing Instructions & Information.
 - c. Select the <u>http://www.socialsecurity.gov/employer/accuwage</u> link to see AccuWage Information and Software.
 - d. Select the **Errors** link or the **Back to Errors** button to return to the Errors page.
 - e. Select the **Print Page** button to print the "Error Details" page.

TY24 Submission Status Tutorial

Social Security Online		Logout	* •*	* •		
🐨 Submission Statu						
1 Search Results	2 Submission	3 Report	4 Errors	5 Error Details		
Submitter EIN: 11-222222 Receipt Year: 2022	WFID: KWB136 Version: 01 Submitted: 12/26/2021 Submission Type: W-2 Total Reports: 1	Report #. 1 Report EIN: 11222222 Status: RETURN Name: CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH, CASH-CASH # of Errors: 1	# Critical: 1 # Informational: 0			
New Search						
Error Details for: Out of Balance Over Tolera	nce - Social Security Wages					
Importance <u>CRITICAL</u>						
Description We balance money fields by calculating totals for the Er Record money fields - we process signed money fields i during processing; 5) fields in a record being shifted out	as unsigned, which will change the totals you intended to	o report; 2) failure to initialize the Total Record money fie				
	Money Field(s)	Our RW Total(s)	Your RT Total(s)			
	Social Security Wages	\$347,033,057.75	\$9,999,999,999,999.9	9		
Action The error of which you have requested additional details is CRITICAL As a result of this error, Social Security was not able to complete processing of this submission. You or the party submitting on your behalf must correct any CRITICAL errors that have been found in your submission and resubmit this file to Social Security. You can find instructions for correcting many common errors in our <u>Online Error Reference Material</u> . We encourage you to use our AccuWage service to check your Form W-2 (Wage and Tax Statement) and Form W-2c (Corrected Wage and Tax Statement) files for over 200 kinds of errors before you send them to us. Visit <u>http://www.socialsecurity.gov/employer/accuwage</u> for more information.						
Back to Errors Print Page						

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

2.0 Secondary Pages

2.1 Explanation of Processing Status Code (Submission Status) Page

Users can access this page by selecting the specific status link in the Submission Status column or the Report Status column on any error page. Here is an example of "RECEIVED".

Explanation of Processing	Status Code						
You have r	You have requested information about the RECEIVED processing status code.						
RECEIVE	D Social Security has received your submission.						
Please note that you may have to close this window in order to resume your BSO session. Close Browser Window You can use the File menu to close this window.							

2.2 Explanation of Error Importance Page

Users can access this page by selecting either **CRITICAL** link or **INFORMATIONAL** link in the Importance column on any error page. Here is an example of "INFORMATIONAL" error.

Explanation of Error Importance	
You have requested information about INFORMATIONAL errors.	
The error listed is INFORMATIONAL and in most instances requires no further action. This means that Social Security was able to complete proce your submission.	essing of
However, if you received an Employer Correction Request letter (EDCOR), then you should read the information under the <u>Description</u> heading and corrections by submitting a Form W-2c. Additional resources are available on the Employer Correction Request landing page at www.ssa.gov/employer/notices.html .	d provide
You can find instructions for correcting many common errors in our <u>Online Error Reference Material</u> . We encourage you to use our AccuWage service kyour Form W-2 (Wage and Tax Statement) and Form W-2c (Corrected Wage and Tax Statement) files for over 200 kinds of errors before you them to us. Visit http://www.socialsecurity.gov/employer/accuwage for more information.	

2.3 Submission (with Error) Page

The "Submission (with error)" page displays any errors at the submission level.

Social Security Online E	lectronic Wage R		R)	* 🖌
🛞 Submissio	on Status			
				G
1 Search Results	2 Submission	3 Report	4 Errors	5 Error Details
Submitter EIN: Receipt Year: 2023	WFID: 100000 Version: 01 Submitted: 01/09/2023 Submission Type: W-2 Total Reports: 0			
New Search				
RO/RCO, RS/RCS, RT/RCT, RU/RC				identifiers must be RA/RCA, RE/RCE, RW/RCW, rre that all records contain valid record identifiers.
Current Status Submission Status: RETURN Status Date: 01/12/2023 File Name: W2COB.doc Submission Method: INTERNET				
Reports Due to the status of your submission	, information on your reports is unavailable	e.		
Back to Search Results Print F	Page			
Have a question? (Call 1-800-772-6270 Mon Fri. 7AM to 7F	PM Eastern Time to speak with Em	ployer Customer Service personnel	. For TDD/TTY call 1-800-325-0778 .

2.4 Submission (when status is "RECEIVED") Page

Social Security Online			orting (EWR)	
Ja SECUR	sion Status		gour	
1 Search Results	2 Submission	3 Report	4 Errors	5 Error Details
Submitter EIN: Submit	WFID: Poor of Version: 01 Submitted: 10/10/2023 Submission Type: W-2			
New Search				
Submission Details				
Overview File Name: Int-O_ValidSub_R Submission Method: INTERN Submission Type: W-2			wages in error and would like to p may mark the subnic non for dele	rocessing has begun, you will no longer
Current Status Submission Status: RECEIVE Status Date: 10/10/2023	Ð		Delete This Submission	
Back to Search Results	Print Page			
Have a question? Call 1-800-7	72-6270 Mon Fri. 7AM to 7P	M Eastern Time to speak w	vith Employer Customer Service pers	sonnel. For TDD/TTY call 1-800-325-0778.

2.5 Submission (when status is "DELETE") Page

	Electronic Wage Reporting (EWR)	**
🛞 Submissi	on Status	
		0

1 Search Results	2 Submission	3 Report	4 Errors	5 Error Details
Submitter EIN: 00-0040242 Receipt Year: 2024	WFID: Version: 01 Submitted: 10/10/2023 Submission Type: W-2 Total Reports: 0			
New Search				
Submission Details				
Overview File Name: Int-O_ValidSub_RI Submission Method: INTERNI Submission Type: W-2	EG.txt ET			
Current Status Submission Status: DELETE Status Date: 10/10/2023				
Back to Search Results	Print Page			

Have a question? Call 1-800-772-6270 Mon. - Fri. 7AM to 7PM Eastern Time to speak with Employer Customer Service personnel. For TDD/TTY call 1-800-325-0778.

2.6 Resubmission Notice Page

Select the **View Notice** link on the Search Results page. The system displays the Resubmission Notice page.

Resubmission Notice
Date: 2023-12-26 Filing Method: INTERNET WFID: KWB136 - 01 Receipt Year: 2024 Notice ID: *0000900348*
We are unable to process your Form W-2 file,
WHAT YOU NEED TO DO
STEP 1 Please visit the Business Services Online (BSO) website at http://www.socialsecurity.gov/bso/bsowelcome.htm to log in and view your error information. http://www.socialsecurity.gov/employer/bsohbnew.htm to view the BSO Electronic W-2/W-2c Filing Handbook.
All users must start at the "Employers" box to begin.
Existing BSO Users
Select "Log in", then choose one of the following options:
 Login.gov account D,me account Social Security username
New BSO Users
You may not file on behalf of another person and must use your own account.
If you do not have a Social Security online account, you will need one of the following:
Login.gov accountID.me account
You will need to create an account at http://www.socialsecurity.gov/bso/bsowelcome.htm by selecting the "Create account" option. Once you have created an account, you will be able to obtain a BSO User ID and request "Employer Services".
If you need additional information on filing, correcting or resubmitting electronic wage reports, visit the BSO Electronic W-2/W-2c Filing User Handbook at http://www.socialsecurity.gov/employer/bsohbnew.htm,
STEP 2
Correct your file using your back-up copy of the file you originally sent us, See SSA Publication 42-007, Specifications for Filing Forms W-2 Electronically (EFW2) at http://www.socialsecurity.gov/employer/pub.htm for additional information, Note: Please DO NOT submit a W-2c formatted file to correct the errors in your original file. If you need help correcting your original file, call us toll free at 1-800-772-6270 (TTY 1-800-325-0778).
STEP 3
Use BSO to resubmit your corrected file to us within 45 days from the date of this notice, Be sure to indicate that it is a resubmission when prompted for information about your file, You

should keep a backup copy of the corrected file for your records. SSA will not be able to provide you with a copy of your filing if you need it in the future.

POSSIBLE PENALTIES

You must submit your corrected file within 45 days to receive credit for filing on the date we received your original submission. Otherwise, the Internal Revenue Service (IRS) may assess penalties. Visit http://www.irs.gov to view the IRS penalty information in the General Instructions for Forms W-2 and W-3.

The deadline for initial electronic filing is the last day in January. It is the next business day if this day falls on a Saturday, Sunday, or legal holiday.

WAGE REPORTING SERVICES ON THE INTERNET

EMPLOYER FILING INFORMATION

Please visit our employer website at http://www.socialsecurity.gov/employer for many resources including registration information, forms, publications, Frequently Asked Questions (FAQs), contact information, news, and much more.

ACCUWAGE ONLINE

We encourage you to use our AccuWage Online service to check your Form W-2 (Wage and Tax Statement) files for over 200 kinds of errors before you send them to us. Visit http://www.socialsecurity.gov/employer/accuwage for more information.

VERIFYING SOCIAL SECURITY NUMBERS

We offer a free service that lets you verify your employees' Social Security numbers, Visit http://www.socialsecurity.gov/employer/ssnv.htm for more information.

IF YOU HAVE QUESTIONS

If you have questions, please:

- Visit our website at http://www.socialsecurity.gov/employer
- · Send an email to employerinfo@ssa.gov
- Call us toll free at 1-800-772-6270 (TTY 1-800-325-0778) between 7:00 a.m. and 7:00 p.m., Eastern Time, Monday through Friday

Email transmissions are not secure. We do not send personal or sensitive information using email. Please do not send personal or sensitive information in your emails to us.

Suspect Social Security Fraud?

If you suspect Social Security fraud, please visit http://oig.ssa.gov/report or call the Inspector General's Fraud Hotline at 1-800-269-0271 (TTY 1-866-501-2101).

Social Security Administration

Back to Search Results

Print Page