

# June 2023 Wage Reporting Community Meeting

## Questions and Answers

- 1) Hi, will you send a recorded link for today's meeting?

*This meeting will not be recorded, but we will share information on our website. For privacy and security reasons, we do not record any meetings.*

- 2) Will you provide a copy of the slide deck?

*Yes, we have posted the slide deck at [Wage Reporting Information - Prior Issues \(ssa.gov\)](#).*

- 3) BSO "opens" for TY 23 submissions in December. Is the threshold in effect in 12/2023?

*Additional information for the Taxpayer First Act can be found at the following website: [IRS and Treasury issue final regulations on e-file for businesses | Internal Revenue Service](#).*

- 4) In reference to the Taxpayer First Act, does it include 941 forms and corrections?

*Additional information for the Taxpayer First Act can be found at [IRS and Treasury issue final regulations on e-file for businesses | Internal Revenue Service](#).*

- 5) Will the W-2 electronic specifications be updated to reflect the new e-filing thresholds?

*Yes, revisions will be made to the [Specifications for Filing Forms W-2 and W-2c \(ssa.gov\)](#) page.*

- 6) The e-file threshold for information returns has dropped from 250 to 10. When an employee has more than 4 items that must be reported in box 12, a second W-2 is issued for this employee to accommodate the additional box 12 items. Does this second W-2 count toward the 10 when determining if a filer must file electronically?**

*Additional information for the Taxpayer First Act can be found at [IRS and Treasury issue final regulations on e-file for businesses | Internal Revenue Service](#).*

- 7) Do we need an activation codes for each company that we do payroll for?**

*You only need to register a BSO account under the EIN of the employer that you work for. This requires requesting and receiving a single activation code. You may use your BSO account to file W-2s for any company with which you have an agreement to file their W-2s. You can create and register multiple BSO accounts if you are an employee of multiple companies. These additional accounts would each require an activation code.*

- 8) For the future changes, will we need to create a new account/access?**

*Users will first need to create an online account with Login.gov or ID.me, or use their existing Social Security account to access BSO Employer Services. This account will be used in the future for employer officers and managers to manage access to BSO employer services. A new account will not be needed. An employer officer, who has authority to act on behalf of the employer, will delegate roles within the organization to users.*

**9) The new wage file upload provides immediate results and notification of critical errors. Will this same feature be available for those using the Web Service option?**

*There are no changes currently planned for Web Service. We will continue to look at opportunities for modernization in the future.*

**10) Do those employers who use a third-party to handle their W-2 reporting need to go through the employer authorization process?**

*Employers using a 3rdparty do not need to go through the authorization process.*

**11) How many employers will be in the pilot in June 2023? Sorry if I missed that. Will they all be instructed to assign authorized submitters of their W-2s as part of the pilot?**

*We had 14 employers participate in the pilot. Participants reviewed prototype screens for the new application.*

**12) For Payroll Reporting Agents, since our access is under the "Employers" section, can we designate others within our own Reporting Agent organization or do we continue to use our own logins since we have been personally verified?**

*Online accounts are personal and cannot be shared with others. All users who wish to use BSO employer services will need to authenticate themselves as an individual user.*

*In a future release, employer officers within the organization will delegate and manage roles to individuals within the organization. They will do the*

*same for 3<sup>rd</sup> parties that need to use Social Security's online services on behalf of the organization.*

- 13) Can we get step- by- step instructions about how to remove a firm that the customer previously authorized to submit their W-2s so we can direct our clients if our W-2 submissions are rejected for this reason?**

*Instructions will be provided for future features and enhancements.*

- 14) Will the file submission format be changing at all with the new enhanced system?**

*No, the EFW2/EFW2C specs will remain the same: [Specifications for Filing Forms W-2 and W-2c \(ssa.gov\)](#).*

- 15) The 2023 EFW2 specs still refer to the 250-return threshold. Will that be updated?**

*Yes, revisions will be made to the EFW2 and EFW2C specs for Tax Year 2023.*

- 16) Are there anticipated changes to the EFW2/EFW2C formats?**

*The EFW2/EFW2C specs will remain the same. Tax year revisions will be made to the [Specifications for Filing Forms W-2 and W-2c \(ssa.gov\)](#).*

- 17) If the SSN is masked, does the first IRS and SSA copy show the entire SSN?**

*If the user decides to mask the SSN, it will only display the last 4 digits of the SSN on each document.*

**18) Our CPA firm uses the owner's log in to access SSA but will there be an option to be able to access SSA under his login without having any danger of seeing his personal SSA info?**

*All BSO users will need their own Social Security online account. You can use your personal my Social Security account that was created before September 18, 2021, or an existing [Login.gov](#) or [ID.me](#) credential. For your protection, you're the only one who can access your personal my Social Security account. If you do not have a Social Security online account or a Login.gov or ID.me credential, you will need to create one from our [Social Security Sign in page](#). This is a new requirement to access BSO employer services.*

*Once the credentialing and authentication process has been completed, current BSO User ID(s) will be associated with your new credential.*

**19) What about if I have multiple employers? Do I still use my own SS login?**

*You will log in to your personal my Social Security, Login.gov, or ID.me account. Once the credentialing and authentication process has been completed, current BSO User ID(s) will be associated with your new credential. You will select the appropriate BSO User ID for the employer you're filing for.*

**20) What is the link for the slide deck and Q&A?**

*Past meeting information can be found at:  
[www.ssa.gov/employer/priorIssues.htm](http://www.ssa.gov/employer/priorIssues.htm).*

**21) I thought that AccuWage was going to be part of this.**

*AccuWage was not discussed during this presentation. More information about AccuWage can be found: [AccuWage Online Information \(ssa.gov\)](#).*

**22) For accounting firms, does each accountant have to register with BSO separately, or will the firm register and each accountant log in with the firm information?**

*Each person needs their own account.*

*All BSO users will need a Social Security online account. You can use your personal my Social Security account that was created before September 18, 2021, or an existing [Login.gov](#) or [ID.me](#) credential. For your protection, you're the only one who can access your personal my Social Security account. If you do not have a Social Security online account or a Login.gov or ID.me credential, you will need to create one from our [Social Security Sign in page](#). This is a new requirement to access BSO employer services.*

*Once the credentialing and authentication process has been completed, your new credential will be associated with your current BSO User ID(s).*

**23) I have an additional employer that I will be reporting at year end. Can I use my current personal SS login to submit the W-2/W-3s?**

*Yes, if you are registered and have a BSO account with wage reporting services, then start at [www.ssa.gov/bsa](http://www.ssa.gov/bsa) to log in to your BSO account. Once there, you can submit W-2/W-3 information for the additional employer.*