



Social Security's Semi-Annual Meeting

with the Internal Revenue Service
(IRS) and the Wage Reporting
Community

Spring 2026

Today's Topics

- Business Services Online (BSO) Authorization Process
- Electronic Submission Requirements
- Business Services Online
- Internal Revenue Service - Tax Withholding Estimator
- **my Social Security**
- Resources and Customer Support
- Q&A

Business Services Online

Authorization Process Pilot



- Provided employers the ability to delegate who could submit wage reports and do business on their behalf
- Unused pilot registration codes are valid for one year
- Participant feedback provided
- For post pilot-related assistance contact:

Employer Reporting Service
Center - 1-800-772-6270

BSO Authorization Pilot

Benefits of Delegating:

- Enhanced Security - Control who can submit wage reports
- Simplified Registration - Receive a single mailed registration code per organization

Pilot Participation Results

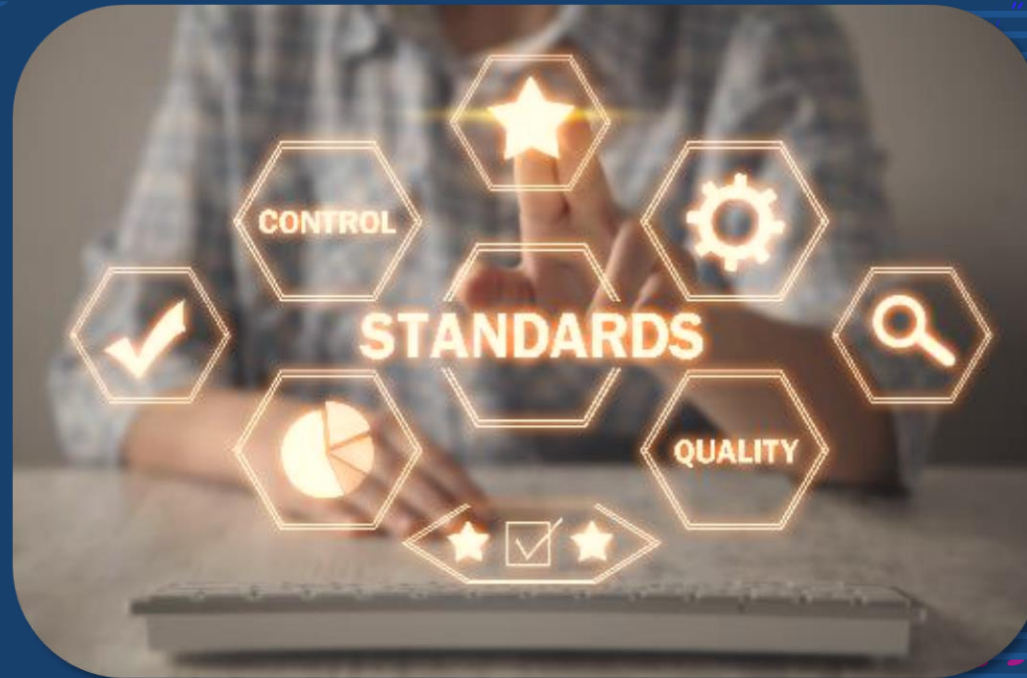
- 89% of pilot participants already had a Login.gov or ID.me credential
- 70% of pilot participants chose to restrict access
- 25% of pilot participants were Payroll Service Providers
- 2 minutes to complete the pilot registration screens
- 15 days to receive the registration code by mail and enter it into the pilot application
- 2 days to accept or decline role assignments

Looking Ahead

How to prepare for a future release of the BSO Authorization Process:

- If you have not already, create a Login.gov or ID.me credential
- Confirm your organization's physical address with IRS
- If using a Payroll Service Provider to submit wages, you will need their:
 - Company name
 - EIN

Electronic Submission Requirements



Electronic Submission Requirements

The following Employer Information fields (RE/RCE record) are now required for electronic submissions. Submissions will **be returned** if any of these fields are left blank:

- Employer Name
- Employer Delivery Address
- Employer Contact Name
- Employer Contact Phone Number
- Employer Contact Email Address

View [Specifications for Filing Forms W-2 and W-2c](#) for more information.



Business Services Online



The BSO Suite of
Services NOW
provides you with
24/7, uninterrupted
access.

Why use BSO?


It's Fast, Free, and Secure!



With the BSO Suite of Services you can:

- File Forms W-2 and W-2c online for free
- Use built-in validation tools
- Track your submissions in real time
- Easily identify and correct errors





Benefits of Electronic Filing

- Immediate confirmation
- No mailing delays or lost forms
- Faster processing
- Free to file

How to Make the Switch to Electronic Filing

- Register for a BSO account at www.ssa.gov/bso
- Review SSA's online filing instructions
- Prepare your W-2/W-3 data
- Submit forms online and receive confirmation
- Access support if needed

Videos on Demand:

[Electronic Filing with Business Services Online](#)

[Access and Registration for Business Services Online](#)

Other services

www.ssa.gov



Businesses and employers

- Report wages
- View submission status
- Resubmission
- Verify Social Security numbers

Navigating to Employer Services



The screenshot shows the Social Security website interface. At the top, there is a navigation bar with the Social Security logo, the text "Social Security", and several menu items: "Benefits", "Medicare", and "Card & record". A search bar is present, along with a language selector for "Español" and a button for "Account". Below the navigation bar is a secondary menu with links for "Home", "BSO Access and Registration", "W-2 Filing", "Verify SSNs", "Reconciliation", "What's New 2026", and "Taxpayer First Act". The main content area is titled "Employer W-2 Filing Instructions & Information". It features a green box with text about Business Services Online (BSO) and a blue button labeled "Business Services Online". Below this is a yellow box with a "Save the Date!" announcement for a meeting with the IRS and Wage Reporting Community on April 22, 2026. To the right, there is a section titled "About W-2 Filing" with a list of actions users can take by selecting the BSO link: "Log In", "Register or", and "Complete Phone Registration".

Social Security

Benefits ▾ Medicare ▾ Card & record ▾

ES Español Account

Home BSO Access and Registration W-2 Filing Verify SSNs Reconciliation What's New 2026 Taxpayer First Act

Employer W-2 Filing Instructions & Information

Now, Business Services Online (BSO) suite of services provides you with 24/7, uninterrupted access.

www.ssa.gov/employer/

Save the Date!

The Spring 2026 Semi-Annual Meeting with the IRS and Wage Reporting Community will be Wednesday, April 22, 2026, from 1 p.m. – 2 p.m. ET. If you would like to participate, please register [HERE](#). **Registration will be open from Monday, March 23, 2026, through Monday, April 20, 2026.**

Business Services Online

By selecting this link, you can:

- Log In
- Register or;
- Complete Phone Registration

About W-2 Filing


Account Button View

Business Services Online

By selecting this link, you can:

- Log In
- Register or;
- Complete Phone Registration

About W-2 Filing

 Social Security

! Your BSO User ID and password can no longer be used to access employer services.

You must sign in with your Login.gov or ID.me account to gain access to employer services.

Sign In or Create an Account

By signing in or creating an account, you agree to the [Privacy Act Statement and Terms of Service](#).

If you already have a Login.gov or ID.me account, do not create a new one. You can use your existing account to access Social Security services.

[Sign in with LOGIN.GOV](#)

[Sign in with ID.me](#)

[Create an account with Login.gov](#)

[Create an account with ID.me](#)

[Account Help and Support](#)

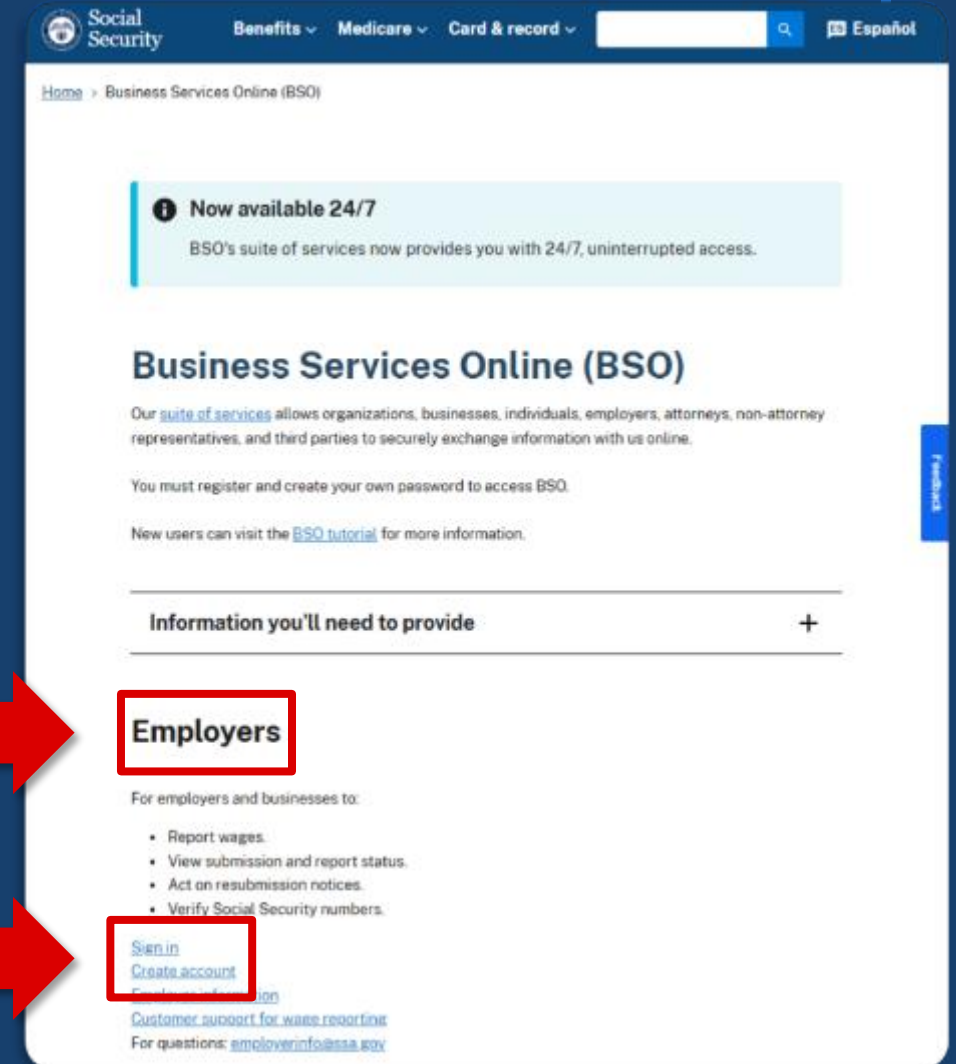
[External Site Disclaimer](#)

Get Started with BSO

- Access the application at www.ssa.gov/bso
- Navigate to the “Employers” section
- Select “Sign in” or “Create account”
- Use one of the following credentials:

Sign in with  LOGIN.GOV

Sign in with ID.me



Social Security

Benefits ▾ Medicare ▾ Card & record ▾

Home > Business Services Online (BSO)

Now available 24/7
BSO's suite of services now provides you with 24/7, uninterrupted access.

Business Services Online (BSO)

Our [suite of services](#) allows organizations, businesses, individuals, employers, attorneys, non-attorney representatives, and third parties to securely exchange information with us online.

You must register and create your own password to access BSO.

New users can visit the [BSO tutorial](#) for more information.

Information you'll need to provide +

Employers

For employers and businesses to:

- Report wages.
- View submission and report status.
- Act on resubmission notices.
- Verify Social Security numbers.

[Sign in](#)
[Create account](#)

[Customer support for wage reporting](#)
For questions: employerinfo@ssa.gov

Tips for a Seamless Transition

- Check browser
- Clear cache and cookies
- Upload clear pictures
- Provide full legal name
- Do not use a shared email



Key Steps for Successful Wage Reporting

- Check for updates
- Test your software
- Check browser settings
- Use AccuWage to check for errors
- Use .txt format
- Zip EFW2 formatted files
- Monitor submission status



[Business Services Online Tutorial](#)

[Business Services Online Overview Tutorial](#)

Business Services Online (BSO)

Our [suite of services](#) allows organizations, businesses, individuals, employers, attorneys, non-attorney representatives, and third parties to securely exchange information with us online.

You must register and create your own password to access BSO.

New users can visit the [BSO tutorial](#) for more information.

Information you'll need to provide

+

Employers

For employers and businesses to:

- Report wages.
- View submission and report status.
- Act on resubmission notices.
- Verify Social Security numbers.

[Sign in](#)

[Create account](#)

[Employer information](#)

[Customer support for wage reporting](#)

For questions: employerinfo@ssa.gov

Feedback

Provide Feedback

Go Digital!

Reduce paper usage



[The Benefits of Filing W-2s Electronically with BSO](#)

Internal Revenue Service

Tax Withholding Estimator



Tax Withholding Estimator

- The IRS's Tax Withholding Estimator gives accurate withholding info to enter on Form W-4.
- Enter:
 - Information from pay stubs
 - Information from most recent tax return
 - Any other income
- More accurately account for OBBBA provisions and related modifications affecting common tax benefits
- Use when there's a major life change.
- Overpaying taxes equals less take home pay.
- Underpaying taxes can lead to a large tax bill.

Paycheck Checkup
using the IRS
Tax Withholding
Estimator

Since you pay taxes on the income you earn, it's worth figuring out the year using the IRS Tax Withholding Estimator will help you avoid the surprises, especially if you've changed your situation.

Many factors affect the tax you owe, so if your life situation changes, it's helpful to check your withholding so you can adjust it if needed. The little federal income tax withheld on your pay can vary based on a variety of factors when filing your return. The more tax withheld, the more your employer is refunding at the time.

Check your withholding every year, but especially when you have major life changes, such as:

- Family changes
- New deductions or credits
- Income or job changes

How to do a Paycheck Checkup

Gather your documents

- Most recent pay stubs for all jobs, including non-work jobs
- Most recent income tax return
- Other income info for all jobs, such as tips, interest, dividends, etc.

Visit IRS.gov to estimate your tax & withholding

- Use the Tax Withholding Estimator to help you determine the correct withholding amount for your return, take home pay or tax due. The estimator will help you determine how to complete Form W-4 so you don't have too much or too little federal income tax withheld.


Take action

- If the tool suggests you need to adjust your withholding, you can:
 - Complete a new **Employer Withholding Allowance Certificate** and send it to your employer.
 - Make an estimated payment or decrease the amount of automatic monthly tax payments to the IRS.

Model shown is for informational purposes only. It is not intended to be used for tax planning purposes.

Tax Withholding Estimator

Tax Withholding Estimator

About you	Income & tax payments	Adjustments	Deduction choice	Additional deductions	Credits	Results 
------------------	-----------------------	-------------	------------------	-----------------------	---------	---

1 of 7 **About you**

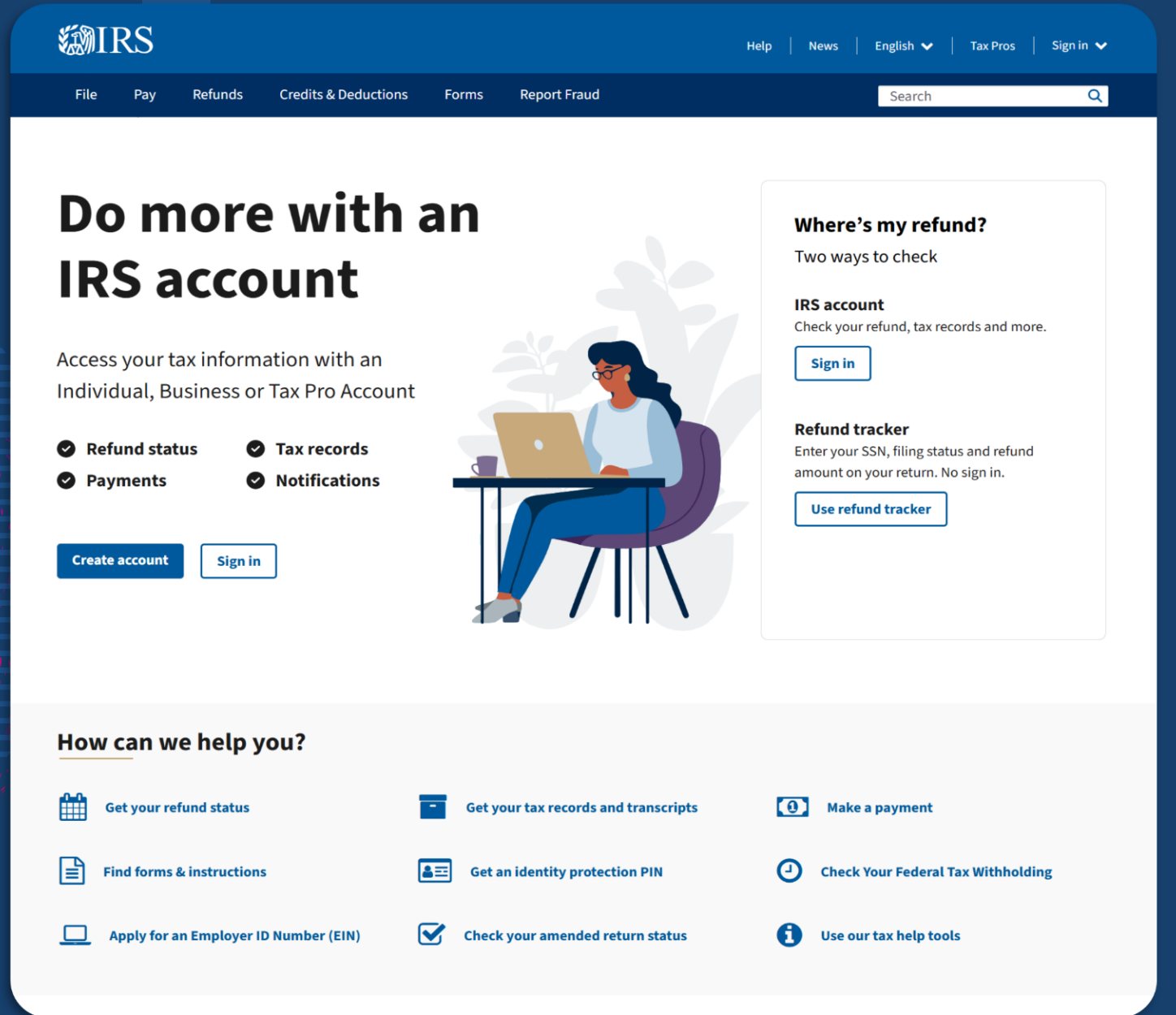
About You

Tell us about yourself. Your responses will help us learn which tax benefits you could be eligible for, which can impact how much tax you withhold.

Will you be 65 years old or older on January 1, 2027? (Required)

- Yes
- No

Your First Stop for Information: IRS.gov



The screenshot shows the IRS.gov homepage with a dark blue header. The IRS logo is on the left, and navigation links for Help, News, English, Tax Pros, and Sign in are on the right. A secondary navigation bar includes File, Pay, Refunds, Credits & Deductions, Forms, and Report Fraud, along with a search bar. The main content area features a large heading 'Do more with an IRS account' and an illustration of a woman working on a laptop. Below this, there are links for 'Create account' and 'Sign in', and a list of account benefits: Refund status, Payments, Tax records, and Notifications. To the right, a 'Where's my refund?' section offers two ways to check: 'IRS account' (with a 'Sign in' button) and 'Refund tracker' (with a 'Use refund tracker' button). At the bottom, a 'How can we help you?' section lists nine services with corresponding icons: Get your refund status, Get your tax records and transcripts, Make a payment, Find forms & instructions, Get an identity protection PIN, Check Your Federal Tax Withholding, Apply for an Employer ID Number (EIN), Check your amended return status, and Use our tax help tools.

IRS

Help | News | English | Tax Pros | Sign in

File | Pay | Refunds | Credits & Deductions | Forms | Report Fraud


Search

Do more with an IRS account

Access your tax information with an Individual, Business or Tax Pro Account

- ✓ Refund status
- ✓ Payments
- ✓ Tax records
- ✓ Notifications

[Create account](#) [Sign in](#)



Where's my refund?
Two ways to check

IRS account
Check your refund, tax records and more.

[Sign in](#)

Refund tracker
Enter your SSN, filing status and refund amount on your return. No sign in.

[Use refund tracker](#)

How can we help you?

- Get your refund status
- Get your tax records and transcripts
- Make a payment
- Find forms & instructions
- Get an identity protection PIN
- Check Your Federal Tax Withholding
- Apply for an Employer ID Number (EIN)
- Check your amended return status
- Use our tax help tools

The IRS is here to help with online tools and resources



[Online Tools and Resources](#)

Let Us Help You

Let us help you

[English](#) | [Español](#) | [中文\(简体\)](#) | [中文\(繁體\)](#) | [한국어](#)

Interactive Tax Assistant

Tools

Report phishing

Tax scams

Identity theft

Notices and letters

Appeals

Frequently asked questions

Accessibility

Contact your local IRS office

Contact an international IRS office

Tax topics

Other languages

We can help you online, by phone or in person.

Online tools and resources

You can get help online with self-service options.

[+ Check refund status](#)

[+ Correct or amend a return](#)

[+ Payments and penalties](#)

[+ Letter from the IRS](#)

[+ Identity theft, fraud and scams](#)

[+ File a tax return](#)

[+ Get a tax transcript](#)

[+ Business topics](#)

Help in your language

If you can't find the answers to your tax questions on IRS.gov, we offer help in over 350 languages with the support of professional interpreters.

[+ Interpretation services](#)

Telephone and local assistance

If you mailed a tax return or letter and haven't yet heard from us, don't call or file a second return. Find expected wait times for [current IRS operations and services](#).

[+ IRS phone numbers](#)

[+ Your local IRS office](#)

[+ Free tax return help](#)

Get help from IRS-certified volunteers

[Free tax return preparation for qualifying taxpayers, if any of these situations apply](#)

e-News Subscriptions

e-News for Tax Professionals

- Provides the latest national news for the tax professional community, as well as links to resources on IRS.gov and local news and events by state.

e-News for Payroll Professionals

- Provides information affecting the payroll and human resource community, including recent legislative changes affecting federal payroll reporting, special announcements pertaining to the payroll industry, new employment tax procedures and other information affecting federal payroll tax returns.

Quick Alerts

- Provides up to the minute e-file information, designed to keep tax professionals and tax software providers informed of e-file issues and events 24/7.

IRS Tax Tips

- Receive tax information by email from the IRS throughout the year.

IRS Newswire

- Receive news releases as they are issued by the IRS National Media Relations Office in Washington, DC.

IRS Guidewire

- Receive notifications by e-mail when the IRS issues advance copies of tax guidance such as Regulations, Revenue Rulings, Revenue Procedures, Announcements, and Notices.

Additional IRS Resources

E-file information returns with IRIS

<https://www.irs.gov/filing/e-file-information-returns-with-iris>

Forms, instructions & publications

<https://www.irs.gov/forms-instructions>

Industries, professions and business tax centers

<https://www.irs.gov/businesses/small-businesses-self-employed/industries-professions-and-business-tax-centers>

IRS Media Relations Office – contact

<https://www.irs.gov/newsroom/irs-media-relations-office-contact>

(Please note that this office is established solely for responding to inquiries from the press (news media). Questions and account inquiries from the general public and businesses cannot be handled by this office.)

Payroll Professionals Tax Center

<https://www.irs.gov/businesses/small-businesses-self-employed/payroll-professionals-tax-center-information-for-payroll-professionals-and-their-clients>

Let us help you - Online tools, resources and self-service options

<https://www.irs.gov/help/let-us-help-you>



my Social Security

Create Your Personal Account Today!



Reasons to Celebrate!

- Recently surpassed 100 million **my Social Security** accounts
- Major milestone in our digital-first transformation, making it easier to access services online
- Secure, immediate access to information – 24 hours a day, 7 days a week
- Committed to providing services where people are – in person, on the phone, or online



ssa.gov/bsa

Where to Sign In?

The screenshot shows the Social Security website's Business Services Online (BSO) page. At the top, there is a navigation bar with the Social Security logo, links for Benefits, Medicare, and Card & record, a search bar, and a language selector for Español. Below the navigation bar, the page title is "Business Services Online (BSO)". A light blue banner indicates that the services are now available 24/7. The main content area explains that the BSO suite of services allows organizations, businesses, individuals, employers, attorneys, non-attorney representatives, and third parties to securely exchange information with the Social Security Administration online. It states that users must register and create their own password to access BSO. A "Feedback" button is visible on the right side. A "Employers" section is highlighted with a grey box, containing a list of services for employers and businesses, such as reporting wages, viewing submission status, and verifying Social Security numbers. At the bottom of the highlighted section, there are links for "Sign in", "Create account", and "Employer information", along with contact information for customer support.

Home > Business Services Online (BSO)

Now available 24/7
BSO's suite of services now provides you with 24/7, uninterrupted access.

Business Services Online (BSO)

Our [suite of services](#) allows organizations, businesses, individuals, employers, attorneys, non-attorney representatives, and third parties to securely exchange information with us online.

You must register and create your own password to access BSO.

New users can visit the [BSO tutorial](#) for more information.

Employers

For employers and businesses to:

- Report wages.
- View submission and report status.
- Act on resubmission notices.
- Verify Social Security numbers.

[Sign in](#)
[Create account](#)
[Employer information](#)
[Customer support for wage reporting](#)
For questions: employerinfo@ssa.gov

ssa.gov/myaccount

The screenshot shows the Social Security website's "Go Digital!" page for creating a personal my Social Security account. The page features a red header with the text "Learn about changes we're making to your personal my Social Security account". The main heading is "Go Digital! Create your personal my Social Security account today". Below this, there is a paragraph explaining that an online my Social Security account provides personalized tools for managing benefits, requesting replacement Social Security cards, and estimating future benefits. A video thumbnail titled "How to Choose Your Sign-in Account for my Social Security" is displayed, showing options to sign in with LOGIN.GOV or ID.me. At the bottom of the page, there are two blue buttons: "Create an Account" and "Sign In".

Social Security Benefits Medicare Card & record Español Account

Learn about changes we're making to your personal my Social Security account

Go Digital! Create your personal my Social Security account today

An online my Social Security account provides you with personalized tools, whether you receive benefits or not. With this free and secure account, you can request a replacement Social Security card, check the status of an application, estimate future benefits, or manage the benefits you already receive.

When you create your account, opt in to receive your notices online, faster and more securely than by mail. Choose the online notice option to get your annual Cost of Living Adjustment (COLA) benefit amount and tax forms up to three weeks earlier than by mail!

[Create an Account](#) [Sign In](#)

NOTE: BSO and my Social Security accounts are not linked. Your personal information is not shared with your employer/organization.

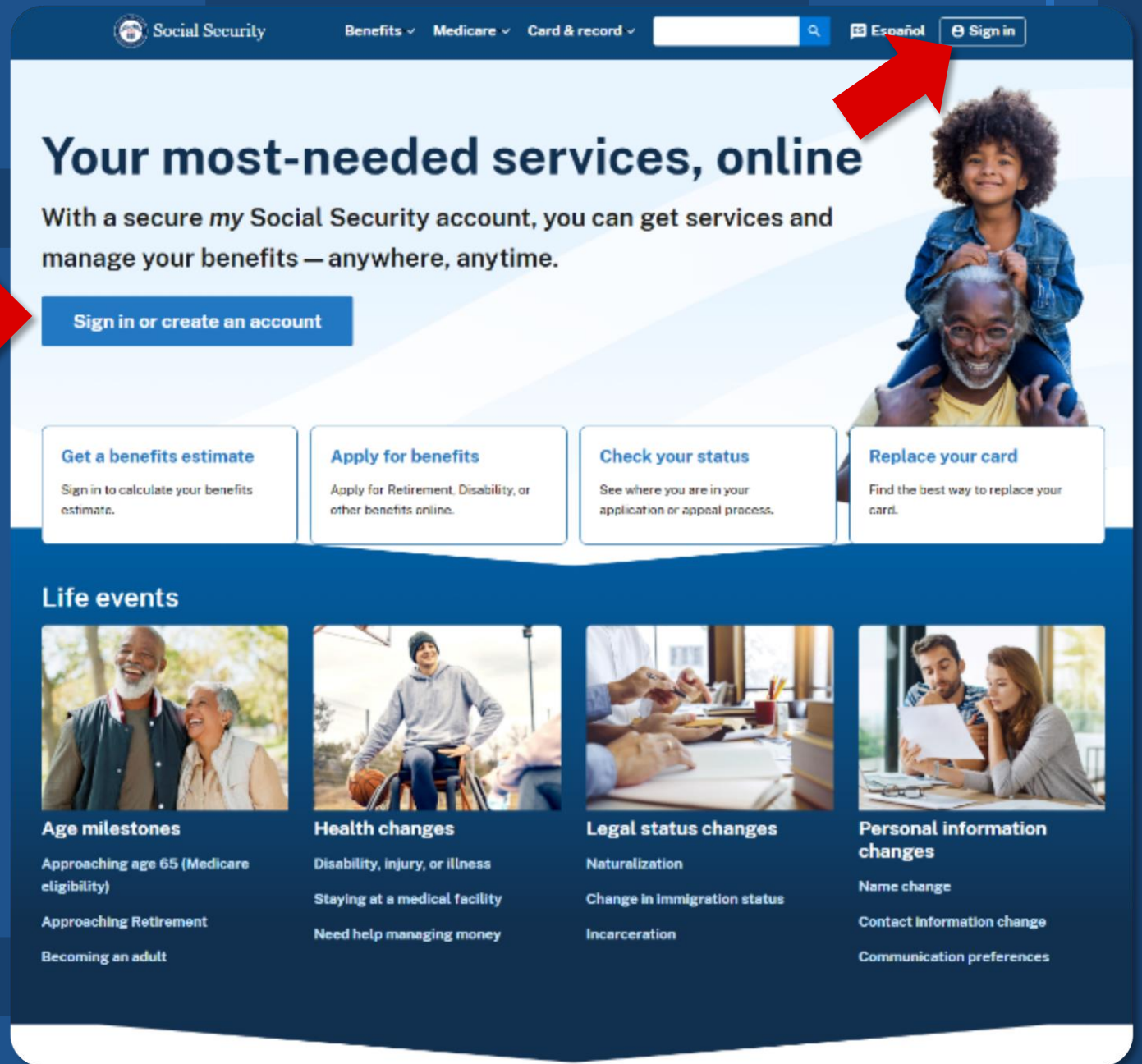
What Can You Do with a *my* Social Security Account?




- Request a replacement Social Security card
- Review your *Social Security Statement* and earnings history
- Estimate future benefits
- Apply for benefits and check the status of your application
- Upload documents and submit online forms
- Receive notices online and faster
- Update important information such as direct deposit, address, and phone number

Social Security Website

GO!

DIGITAL 



Social Security Benefits ▾ Medicare ▾ Card & record ▾    **Sign in**

Your most-needed services, online

With a secure *my* Social Security account, you can get services and manage your benefits — anywhere, anytime.


[Sign in or create an account](#)

Get a benefits estimate
Sign in to calculate your benefits estimate.


Apply for benefits
Apply for Retirement, Disability, or other benefits online.

Check your status
See where you are in your application or appeal process.


Replace your card
Find the best way to replace your card.




Life events




Age milestones
Approaching age 65 (Medicare eligibility)
Approaching Retirement
Becoming an adult



Health changes
Disability, injury, or illness
Staying at a medical facility
Need help managing money



Legal status changes
Naturalization
Change in immigration status
Incarceration



Personal information changes
Name change
Contact information change
Communication preferences

Create an Account or Sign In




Social Security

Sign In or Create an Account

By signing in or creating an account, you agree to the [Privacy Act Statement and Terms of Service](#).

If you already have a Login.gov or ID.me account, do not create a new one. You can use your existing account to access Social Security services.

Sign in with  LOGIN.GOV

Sign in with [ID.me](#)

[Create an account with Login.gov](#)

[Create an account with ID.me](#)

[Account Help and Support](#)

[External Site Disclaimer](#)



Your Social Security Statement

WANDA WORKER

February 2, 2023

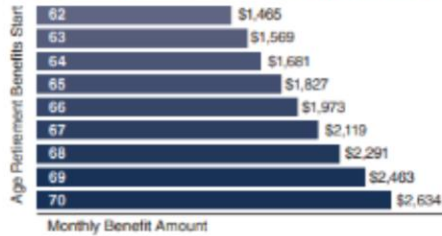
Retirement Benefits

You have earned enough credits to qualify for retirement benefits. To qualify for benefits, you earn "credits" through your work — up to four each year.

Your full retirement age is **67**, based on your date of birth: April 5, 1962. As shown in the chart, you can start your benefits at any time between ages **62** and **70**. For each month you wait to start your benefits, your monthly benefit will be higher—for the rest of your life.

These personalized estimates are based on your earnings to date and assume you continue to earn \$54,489 per year until you start your benefits. Learn more at ssa.gov/benefits/retirement/learn.html.

Personalized Monthly Retirement Benefit Estimates (Depending on the Age You Start)



Disability Benefits

You have earned enough credits to qualify for disability benefits. If you became disabled right now and you have enough recent work, your monthly payment would be about **\$2,083**. Learn more at ssa.gov/disability.

Survivors Benefits

You have earned enough credits for your eligible family members to receive survivors benefits. If you die this year, members of your family who may qualify for monthly benefits include:

Minor child:	\$1,562
Spouse, if caring for a disabled child or child younger than age 16:	\$1,562
Spouse, if benefits start at full retirement age:	\$2,083
Total family benefits cannot be more than:	\$3,802

Your spouse or minor child may be eligible for an additional one-time death benefit of **\$255**. Learn more at ssa.gov/survivors.

Medicare

You have enough credits to qualify for Medicare at age 65. Medicare is the federal health insurance program for people:

- age 65 and older,
- under 65 with certain disabilities, and
- of any age with End-Stage Renal Disease (ESRD) (permanent kidney failure requiring dialysis or a kidney transplant).

Even if you do not retire at age 65, you may need to sign up for Medicare within 3 months of your 65th birthday to **avoid a lifetime late enrollment penalty**. Special rules may apply if you are covered by certain group health plans through work.

For more information about Medicare, visit medicare.gov or ssa.gov/medicare or call **1-800-MEDICARE (1-800-633-4227)** (TTY 1-877-486-2048).

We base benefit estimates on current law, which Congress has revised before and may revise again to address needed changes. Learn more about Social Security's future at ssa.gov/ThereForMe.

Earnings Record

Review your earnings history below to ensure it is accurate because we base your future benefits on our record of your earnings. There's a limit to the amount of earnings you pay Social Security taxes on each year. Earnings above the limit do not appear on your earnings record. We have combined your earlier years of earnings below, but you can view your complete earnings record online with [my Social Security](https://my.ssa.gov). If you find an error, view your full earnings record online and call **1-800-772-1213**.

Work Year	Earnings Taxed for Social Security	Earnings Taxed for Medicare (began 1966)
1971-1980	\$ 2,142	\$ 2,142
1981-1990	87,102	87,102
1991-2000	246,069	246,069
2001	34,147	34,147
2002	34,846	34,846
2003	36,021	36,021
2004	38,032	38,032
2005	39,711	39,711
2006	41,829	41,829
2007	43,971	43,971
2008	45,170	45,170
2009	44,603	44,603
2010	45,666	45,647
2011	47,093	47,093
2012	48,560	48,560
2013	49,095	49,095
2014	50,605	50,605
2015	51,996	51,996
2016	52,108	52,108
2017	53,251	53,251
2018	53,966	53,966
2019	54,559	54,559
2020	54,489	54,489
2021	Not yet recorded	

Taxes Paid

Total estimated Social Security and Medicare taxes paid over your working career based on your Earnings Record:

Social Security taxes	Medicare taxes
You paid: \$75,568	You paid: \$18,158
Employer(s): \$77,498	Employer(s): \$18,158

Earnings Not Covered by Social Security

You may also have earnings from work not covered by Social Security, where you did not pay Social Security taxes. This work may have been for federal, state, or local government or in a foreign country. If you participate in a retirement plan or receive a pension based on work for which you did not pay Social Security tax, it could lower your benefits. Learn more at ssa.gov/gpo-wep.

Important Things to Know about Your Social Security Benefits

- Social Security benefits are not intended to be your only source of retirement income. You may need other savings, investments, pensions, or retirement accounts to make sure you have enough money when you retire.
- You need at least 10 years of work (40 credits) to qualify for retirement benefits. Your benefit amount is based on your highest 35 years of earnings. If you have fewer than 35 years of earnings, years without work count as 0 and may reduce your benefit amount.
- To keep up with inflation, benefits are adjusted through "cost of living adjustments." If you get retirement or disability benefits, your spouse and children may qualify for benefits. When you apply for either retirement or spousal benefits, you may be required to apply for both benefits at the same time.
- If you and your spouse both work, use the [my Social Security](https://my.ssa.gov) Retirement Calculator to estimate spousal benefits.
- The age you claim benefits will affect the benefit amount for your surviving spouse. For example, claiming benefits after your full retirement age may increase the *Spouse, if benefits start at full retirement age* amount on page 1; claiming early may reduce it.
- If you are divorced and were married for 10 years, you may be able to claim benefits on your ex-spouse's record. If your ex-spouse receives benefits on your record, that does not affect your or your current spouse's benefit amounts.
- Learn more about benefits for you and your family at ssa.gov/benefits/retirement/planner/applying7.html.
- When you are ready to apply, visit ssa.gov/benefits/retirement/apply.html.
- The Statement is updated annually. It is available online, or by mail upon request.

SSA.gov | Follow us on social media ssa.gov/socialmedia

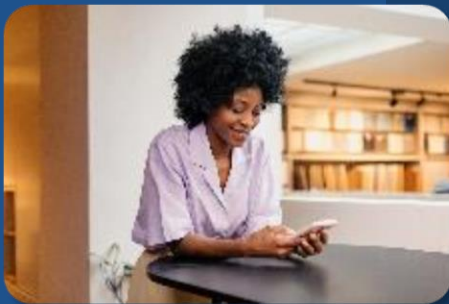
Spread the Word!



- Encourage your employees, colleagues, friends and family to open their personal **my Social Security** accounts
- Social Security offers free speakers to highlight our programs and services
- Request a speaker at SSA.gov via the link or searching “Ask For a Speaker” – ssa.gov/agency/ask-for-a-speaker.html

Helpful Resources

- Fact sheets and infographics *How to Create an Online Account*
- Short, easy-to-follow videos at ssa.gov/myaccount
- Hosting sign-up events in local communities
- Offering account assistance in field offices and via phone
- Trained personnel through ID.me and Login.gov





SSA.gov

Estimate your benefits – Open your personal my Social Security account – Apply Online

Slam the Scam

If you receive a suspicious call:



- **Hang up**
- **Don't** believe them
- **Don't** trust your caller ID
- **Don't** give them money
- **Don't** give them personal information
- Report the scam at **oig.ssa.gov**



[SSA.GOV/SCAM](https://ssa.gov/scam)



Customer Support

- **Employer Website**
www.ssa.gov/employer
- **Wage Reporting or Registration Assistance**
1-800-772-6270
(M-F 7-5:30 pm EST)
employerinfo@ssa.gov
- **BSO Technical Help**
1-888-772-2970
(M-F 7-5:30 pm EST)
bso.support@ssa.gov
- **Customer Support for Wage Reporting**
www.ssa.gov/employer/empcontacts.htm
- **Employer Service Liaison Officers**
[Ask a Wage Reporting Expert](#)
- **BSO Homepage**
www.ssa.gov/bso
- **Login.gov Help Center**
[Login.gov Help Center](#)
- **ID.me Help Center**
<https://help.id.me/hc/en-us>
- **National 800# for Questions Outside of Wage Reporting and BSO**
1-800-772-1213



Resources

[Business Services Online](#)

[Business Services Online Tutorial](#)

[AccuWage Online](#)

[W-2 Filing](#)

[Video Resources](#)

[Publications & Forms](#)

Subscribe to W-2 News

The screenshot shows the Social Security website's "Wage Reporting Communications" page. At the top, there is a navigation bar with the Social Security logo, menu items for "Benefits", "Medicare", and "Card & record", a search bar, a language selector for "Español", and an "Account" button. Below this is a secondary navigation bar with links for "Home", "BSO Access and Registration", "W-2 Filing", "Verify SSNs", "Reconciliation", "What's New 2026", and "Taxpayer First Act". The main content area is titled "Wage Reporting Communications" and includes sections for "Wage Reporting Communications" (with a paragraph about PDF documents and Adobe Acrobat Reader), "Social Security Rates & Limits" (with links for "2026 Social Security Rates & Limits" and "Prior Rates"), and "W-2 News" (with a link to "Subscribe here to receive the next issue of W-2 News" and a paragraph about the newsletter). On the right side, there is a "Business Services Online" box with a list of actions: "Log In", "Register or", and "Complete Phone Registration". Below that is an "About W-2 Filing" section with a link for "Before You File". At the bottom right, there are links for "Customer Support", "Electronic W-2/W-2c Filing Handbook", and "Helpful Government Resources".

Social Security Benefits ▾ Medicare ▾ Card & record ▾ ES Español

Home BSO Access and Registration W-2 Filing Verify SSNs Reconciliation What's New 2026 Taxpayer First Act

Wage Reporting Communications


Wage Reporting Communications

The topics below contain documents of earlier instructions about the wage reporting processes. These documents are provided in Portable Document Format (PDF). To access the PDF files, or update your current software, you will need to [install the Adobe Acrobat Reader](#).

Social Security Rates & Limits

- [2026 Social Security Rates & Limits](#)
- [Prior Rates](#)

W-2 News

 [Subscribe here to receive the next issue of W-2 News.](#)

Subscribe to W-2 News, our electronic newsletter, and receive email updates of important wage reporting information for employers who submit W-2s to Social Security.

[Current Issue.](#)

Business Services Online

By selecting this link, you can:

- Log In
- Register or;
- Complete Phone Registration

About W-2 Filing

[> Before You File](#)

[Customer Support](#)

[Electronic W-2/W-2c Filing Handbook](#)

[Helpful Government Resources](#)



Thank you

This information is current at the time of the presentation, but Social Security policy is subject to change.

Please visit www.ssa.gov/employer for up-to-date information on our programs.

