



# Social Security Administration Information Employers Can Use On: **TELEPHONE NUMBER EMPLOYER VERIFICATION (TNEV)**



## What is TNEV?

TNEV is an automated telephone service which allows registered employers and third party submitters acting on behalf of employers to verify up to 10 employee names and Social Security numbers (SSNs) at one time without speaking to an agent. TNEV is very similar to our online Social Security Number Verification Service (SSNVS) which you can access from our website at [www.socialsecurity.gov/employer](http://www.socialsecurity.gov/employer).

## Who can use TNEV?

Employers and third parties acting on behalf of employers can use TNEV and SSNVS. You may only use these services after the employee/employer relationship is established and only for wage reporting purposes. You may not use these services for non-wage reporting purposes. If you want to verify SSNs for other than wage reporting purposes you must use our Consent Based SSN Verification Service (CBSV) which you can access from our website at [www.socialsecurity.gov/cbsv](http://www.socialsecurity.gov/cbsv). If you want to verify your own SSN, you must have proof of identity and visit your local Social Security Field Office.

## How will the current telephone employer verification process change?

Currently, telephone agents can verify up to five employee names and SSNs for employers. Starting **fall 2009**, telephone agents will no longer perform this service. You must use TNEV or SSNVS if you want to verify employee names and SSNs. Also, you must be a registered SSNVS user to access TNEV and SSNVS. To learn how to become a registered SSNVS user, see "How to register and get access to TNEV" listed below.

## How to register and get access to TNEV

If you verify SSNs for your employer, you must have a valid Business Services Online (BSO) User ID and Password, and be authorized by your employer to use TNEV and SSNVS. The registration process cannot be completed through TNEV. To get a User ID and Password, you must visit our website at [www.socialsecurity.gov/employer](http://www.socialsecurity.gov/employer) and select the "BSO" link. You will need to provide information such as, name, email address, date of birth, and SSN; type of employer/employee; employer ID number; and company name and telephone number. Once access has been requested, we will mail a one-time activation code to your employer. The activation code must be entered online. After you enter the activation code, you will be able to access TNEV and/or SSNVS to verify SSNs.

**TNEV is  
available 24  
hours a day,  
7 days a week.**

## What telephone number(s) can registered users call to access TNEV?

To verify an SSN, registered users must call the following numbers to access TNEV:

- ▶ 1-800-772-1213, Social Security's National 800 Number, when prompted say "Employer SSN Verification"
- ▶ 1-800-772-6270, Social Security's Employer Reporting Service Center, when prompted say or press "1" to verify an SSN

## IMPORTANT!

TNEV and SSNVS are the same service just that one can be accessed via the telephone and the other online.

## Questions?

Visit us online at [www.socialsecurity.gov/employer](http://www.socialsecurity.gov/employer).

Call 1-800-772-1213 or 1-800-772-6270.

*If you are not a registered SSNVS user don't delay- **register TODAY** for SSNVS.*

