

Appendix

Fiscal Year 2026

SSA.gov

GLOSSARY OF ACRONYMS

A

ABLE	Achieving a Better Life Experience
ADP	Automated Data Processing
AFI	Access to Financial Institutions
AFR	Agency Financial Report
Agency	Social Security Administration
APG	Agency Priority Goal
API	Application Programming Interface
APP	Annual Performance Plan
APR	Annual Performance Report
ASA	Average Speed of Answer
ASC	Agency Support Companion
ASP	Agency Strategic Plan
AVS	Account Verification Service
AWG	Administrative Wage Garnishment
AWS	Amazon Web Services

B

Banking Bill	*Economic Growth, Regulatory Relief, and Consumer Protection Act*

C

CARES Act	*Coronavirus Aid, Relief, and Economic Security Act*
CAS	Cost Analysis System
CBSV	Consent Based Social Security Number Verification
CDR	Continuing Disability Review
CEAR	Certificate of Excellence in Accountability Reporting
CHCO	Chief Human Capital Officer
CHIP	Children's Health Insurance Program
CIO	Chief Information Officer
CISA	Cybersecurity and Infrastructure Security Agency
CMP	Civil Monetary Penalty
CNI	Civilian Noninstitutional
COLA	Cost of Living Adjustment

COSS	Commissioner of Social Security
COVID-19	Coronavirus Disease 2019
CPI	Consumer Price Index
CPI-W	Consumer Price Index for Urban Wage Earners and Clerical Workers
CPR	Cross-Program Recovery
CRS	Centralized Receivables Service
CSRS	Civil Service Retirement System

D

DATA Act	*Digital Accountability and Transparency Act of 2014*
DDS	Disability Determination Services
DHS	Department of Homeland Security
DI	Disability Insurance
DNP	Do Not Pay
DOL	Department of Labor
DRP	Deferred Resignation Program

E

eCBSV	Electronic Consent Based Social Security Number Verification
E.O.	Executive Order
EOY	End-of-Year
ERM	Enterprise Risk Management
eWCDR	Electronic Work Continuing Disability Review
EY	Ernst & Young LLP

F

FASAB	Federal Accounting Standards Advisory Board
FECA	*Federal Employees' Compensation Act*
FEGLI	Federal Employee Group Life Insurance Program
FEHBP	Federal Employees Health Benefits Program
FERS	Federal Employees' Retirement System
FFMIA	*Federal Financial Management Improvement Act of 1996*
FICA	*Federal Insurance Contributions Act*
FISMA	*Federal Information Security Management Act*
FMFIA	*Federal Managers' Financial Integrity Act of 1982*
FMS	Financial Management System
FR	Financial Report of the United States Government
FTD	Foreign Travel Data

FTP	Full-Time Permanent
FY	Fiscal Year

G

GAAP	Generally Accepted Accounting Principles
GAAS	Generally Accepted Auditing Standards
GAO	Government Accountability Office
GDP	Gross Domestic Product
GMO	Grants Management Officer
GPO	Government Pension Offset
GPRMA	*Government Performance and Results Modernization Act of 2010*
GSA	General Services Administration
GTAS	Governmentwide Treasury Account Symbol Adjusted Trial Balance System

H

Health IT	Health Information Technology
HI	Hospital Insurance

I

IMAGEN	Intelligent Medical Language Analysis Generation
IRS	Internal Revenue Service
ISM	In-kind Support and Maintenance
IT	Information Technology

K

KEV	Known Exploited Vulnerabilities

L

LAE	Limitation on Administrative Expenses
LI	Limited Issue

M

MBR	Master Beneficiary Record
MCD	Mail Centralization and Digitization
MD&A	Management's Discussion and Analysis
MOURS	Modernized Overpayment and Underpayment Reporting System
myWR	myWageReport

N

NH	Number Holder
NWLM	National Workload Management

O

OA	Occupancy Agreement
OASDI	Old-Age, Survivors, and Disability Insurance
OASI	Old-Age and Survivors Insurance
OIG	Office of the Inspector General
OMB	Office of Management and Budget
OPM	Office of Personnel Management

P

PAM	Payment Automation Manager
PC	Processing Center
PDB	Public Disability Benefit
PIA	Primary Insurance Amount
PIE	Payroll Information Exchange
PIIA	*Payment Integrity Information Act of 2019*
PIM	Public Income-Maintenance
PP&E	Property, Plant, and Equipment
PTF	Payments to Social Security Trust Funds
Pub. L. No.	Public Law Number

R

ROAR	Recovery of Overpayments, Accounting & Reporting
RZ	Non-Medical Supplemental Security Income Redeterminations

S

SECA	*Self-Employed Contributions Act*
SF-133	Report on Budget Execution and Budgetary Resources
SFFAS	Statement of Federal Financial Accounting Standards
SGA	Substantial Gain Activity
SI	Super Intelligence
SMI	Supplemental Medical Insurance
SNAP	Supplemental Nutrition Assistance Program
SSA	Social Security Administration
SSAB	Social Security Advisory Board
SSI	Supplemental Security Income

SSN	Social Security Number
SSOARS	Social Security Online Accounting and Reporting System
SSR	Supplemental Security Record

T

TFR	Total Fertility Rate
Title VIII	Special Veterans Benefits
TOP	Treasury Offset Program
Treasury	Department of the Treasury

U

U.S.	United States
U.S.C.	United States Code
USDC	United States Debit Card
USF	Useable Square Feet

V

VA	Department of Veterans Affairs

W

W2C	W2-Correction
WC	Workers' Compensation
WEP	Windfall Elimination Provision

SSA MANAGEMENT AND BOARD MEMBERS

Key Management Officials

Commissioner	Frank J. Bisignano
Deputy Commissioner	Arjun Mody
Chief Actuary	Karen Glenn
Chief Communications Officer	Nicholas Perrine
Chief Risk Officer	Chad Poist
Chief of Disability Adjudication	Jay Ortis
Chief of Field Operations	Thomas Holland
Chief of Central Processing	Mark Quinlan
Chief of Digital Services	Stephen Evangelista
Chief Human Capital Officer	Florence Felix-Lawson
Chief Information Officer	Michael L. Russo
Chief of Law and Policy	Mark A. Steffensen
Chief Financial Officer	Sean P. Brune
Chief of Security and Resiliency	Jessica Taylor
Chief of Strategy and Marketing	Andy Sriubas
Assistant Inspector General for Audit as First Assistant	Michelle L. Anderson

Board of Trustees

Scott Bessent
Secretary of the Treasury,
and Managing Trustee of the Trust Funds

Robert F. Kennedy, Jr.
Secretary of Health and Human Services,
and Trustee

Vacant
Public Trustee

Keith E. Sonderling
Secretary of Labor,
and Trustee

Frank J. Bisignano
Commissioner of Social Security,
and Trustee

Vacant
Public Trustee

Arjun Mody
Deputy Commissioner of Social Security,
and Secretary, Board of Trustees

Social Security Advisory Board

Amy Shuart, Chair	Jagadeesh Gokhale
Bob Joondeph	Nancy Altman

SUMMARY OF KEY MANAGEMENT OFFICIALS' RESPONSIBILITIES

Commissioner of Social Security provides executive leadership to SSA and exercises general supervision over major components of the agency.

Deputy Commissioner of Social Security an appointed position, authorized to act on behalf of the Commissioner.

Chief Actuary plans and directs program actuarial estimates and analyses for our programs and for any proposed changes in programs and trust funds. Provides technical and consultative services to the Commissioner, the Board of Trustees of the Social Security Trust Funds, Congress, and their respective staffs.

Chief Communications Officer leads the agency's overall communications strategy to ensure clear, accurate, and timely information for the public, beneficiaries, employees, and stakeholders.

Chief Risk Officer provides enterprise-wide oversight of organization risk to support effective mission delivery and public trust.

Chief of Disability Adjudication leads SSA's nationwide disability adjudication program, overseeing the processing of disability claims at the state Disability Determination Services, hearings, and appeals under the *Social Security Act*.

Chief of Field Operations provides strategic leadership and national oversight for all in-person SSA service operations, ensuring consistent, high-quality customer service across domestic and international offices.

Chief of Central Processing provides strategic leadership for SSA's Processing Centers and debt collection operations, ensuring accuracy, efficiency, and integrity in administering Social Security benefits.

Chief of Digital Services leads SSA's efforts to deliver a seamless and accessible customer experience across all digital and phone service platforms, driving innovation and fostering a customer-focused approach to service delivery.

Chief Human Capital Officer leads and directs all human capital activities, including staffing, reasonable accommodations, compensation, benefits, leadership development, HR policy, and workforce planning. The CHCO advises agency leadership on workforce management, ensures compliance with merit system principles, and develops and implements agency-wide human capital strategies.

Chief Information Officer directs the strategic management of our systems and databases, which includes the development, validation, and implementation of new systems. The CIO directs operational integration, strategic planning processes, and implementation of a systems

configuration program. The CIO also provides strategic vision, aligns information technology initiatives with overall business goals, and drives innovation.

Chief Law and Policy advises the Commissioner, Deputy Commissioner, and all Chiefs (except the Inspector General) on legal matters, and leads policy development for retirement, disability, and Supplemental Security Income programs. Conducts our legislative program and analyzes legislative and regulatory initiatives.

Chief Financial Officer oversees SSA's financial management, budget, logistics, and facility management programs, ensuring resources are allocated effectively to support the agency's mission.

Chief of Security and Resiliency leads SSA's efforts to protect its information, assets, and personnel by overseeing all aspects of cybersecurity, physical security, and personnel security.

Chief of Strategy and Marketing advises SSA leadership on enterprise strategy, directs the development and implementation of the agency's strategic framework, and establishes governance structures to ensure alignment across business lines.

Assistant Inspector General for Audits as First Assistant promotes economy, efficiency, and effectiveness in administering our programs and operations, and prevents and detects fraud, waste, abuse, and mismanagement.

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