

KEY WORKLOAD INDICATORS

Hearings - Appeals - Civil Actions

FISCAL YEAR 2017 -- First Quarter

SOCIAL SECURITY ADMINISTRATION

OFFICE OF DISABILITY ADJUDICATION AND REVIEW

Prepared by ODAR OESSI/DMIA

CONTENTS

HEARING OFFICE WORKLOAD FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS

Hearing Office Workload for Social Security Administration Programs - Summary	<u>1</u>
Hearing Office Workload for Social Security Administration Programs by Claim Type - National	<u>2</u>
Hearing Office Workload for Social Security Administration Programs for Appeals Council Remands Processed - National	<u>3</u>
Hearing Office Workload for Social Security Administration Programs for Court Remands Processed - National	<u>4</u>

APPEALS COUNCIL REVIEW LEVEL WORKLOAD FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS

Appeals Council Request for Review Workload for Social Security Administration Programs by Claim Type - National	<u>5</u>
--	--------------------------

COURT LEVEL WORKLOAD FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS

New Court Case Workload for Social Security Administration Programs - National	<u>6</u>
Court Remand Workload for Social Security Administration Program by Claim Type - National	<u>7</u>
Final Decision Workload for Social Security Administration Program by Claim Type - National	<u>8</u>

**HEARING OFFICE WORKLOAD SUMMARY FOR THE SOCIAL SECURITY ADMINISTRATION PROGRAMS
FY 2016 First Quarter vs. FY 2017 First Quarter**

Region	Year	Duty	Available	Receipts	Pending	Pending	Total	Dispositions	Processing
		ALJs	ALJs			Per Duty ALJ		Per Available ALJ/Day	
1	2016	55.00	48.58	6,325	28,812	523.85	5,689	1.93	442
	2017	61.00	54.15	6,376	27,876	456.16	5,774	1.75	444
2	2016	125.00	106.40	16,198	119,317	954.50	10,723	1.66	548
	2017	135.00	113.12	11,066	123,145	910.31	10,458	1.53	668
3	2016	148.00	132.04	18,459	124,591	841.83	14,858	1.84	553
	2017	170.00	136.12	12,836	123,513	723.98	13,651	1.64	635
4	2016	376.00	343.60	48,458	305,839	811.68	38,850	1.84	540
	2017	416.00	361.13	37,719	309,488	741.54	36,283	1.64	584
5	2016	241.00	210.17	29,914	166,830	690.77	22,623	1.78	491
	2017	257.00	207.65	25,955	178,604	693.40	20,695	1.63	529
6	2016	167.00	151.79	22,709	105,607	628.83	18,822	2.02	445
	2017	178.00	156.85	19,856	107,089	599.63	17,914	1.89	463
7	2016	72.00	61.88	8,566	47,008	652.83	6,754	1.81	472
	2017	80.00	64.16	8,576	53,380	667.20	6,263	1.63	541
8	2016	41.00	35.89	5,037	29,498	717.59	3,986	1.83	456
	2017	49.00	35.10	4,439	29,647	601.90	3,975	1.82	549
9	2016	156.00	140.33	18,668	118,762	760.61	15,799	1.83	495
	2017	178.00	149.36	17,885	128,959	724.49	14,099	1.57	584
10	2016	53.00	48.35	5,745	34,532	651.55	4,628	1.58	503
	2017	61.00	56.63	5,654	36,245	594.18	4,771	1.38	572
NHC	2016	54.00	46.45	6,813	18,354	335.91	5,917	1.97	489
	2017	57.00	49.55	8,406	21,828	379.23	6,082	1.85	607
TOTAL	2016	1,488.00	1,325.48	187,146	1,099,404	738.85	148,649	1.84	505
	2017	1,642.00	1,383.82	159,728	1,141,234	695.03	140,013	1.67	564

Source: ODAR CPMS MI

**HEARING OFFICE WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2017 -- First Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	48,025	39,513	14,318	29.81%	25,195	52.46%	63.76%	3,280	6.83%	8,512	17.72%	558
DIWW	941	785	252	26.78%	533	56.64%	67.90%	93	9.88%	156	16.58%	542
RSI	252	178	103	40.87%	75	29.76%	42.13%	14	5.56%	74	29.37%	492
SSAC	1	1	1	100.00%	0	0.00	0.00	0	0.00	0	0.00	168
SSBC	3	2	1	33.33%	1	33.33%	50.00%	0	0.00	1	33.33%	591
SSDC	50,508	40,303	17,409	34.47%	22,894	45.33%	56.80%	4,111	8.14%	10,205	20.20%	571
SSIA	140	93	31	22.14%	62	44.29%	66.67%	11	7.86%	47	33.57%	404
SSIB	7	5	1	14.29%	4	57.14%	80.00%	0	0.00	2	28.57%	461
SSID	40,136	29,191	15,720	39.17%	13,471	33.56%	46.15%	1,304	3.25%	10,945	27.27%	562
TOTAL ODAR	140,013	110,071	47,836	34.17%	62,235	44.45%	56.54%	8,813	6.29%	29,942	21.39%	564

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
 APPEALS COUNCIL REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
 Fiscal Year 2017 -- First Quarter**

CLAIM TYPE	Total		% Unfavorable of Total Disps	% Favorable of Total Disps*	% Favorable of Total Decisions*	% Partially Favorable of Total Disps	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time		
	Disps	Decisions										
DIWC	1,371	1,203	456	33.26%	747	54.49%	62.09%	133	9.70%	168	12.25%	306
DIWW	40	37	10	25.00%	27	67.50%	72.97%	5	12.50%	3	7.50%	315
RSI	7	7	2	28.57%	5	71.43%	71.43%	1	14.29%	0	0.00	378
SSDC	1,892	1,686	643	33.99%	1,043	55.13%	61.86%	242	12.79%	206	10.89%	323
SSIA	1	1	1	100.00%	0	0.00	0.00	0	0.00	0	0.00	187
SSID	1,334	1,035	467	35.01%	568	42.58%	54.88%	88	6.60%	299	22.41%	327
TOTAL												
AC REMANDS	4,645	3,969	1,579	33.99%	2,390	51.45%	60.22%	469	10.10%	676	14.55%	319

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

Note: AC Remands included in total hearing level counts

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
COURT REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2017 -- First Quarter**

CLAIM TYPE	Total		% Unfavorable of Total Disps	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time		
	Disps	Decisions										
DIWC	756	715	250	33.07%	465	61.51%	65.04%	72	9.52%	41	5.42%	299
DIWW	11	8	3	27.27%	5	45.45%	62.50%	1	9.09%	3	27.27%	190
RSI	1	1	1	100.00%	0	0.00	0.00	0	0.00	0	0.00	330
SSDC	1,118	1,044	312	27.91%	732	65.47%	70.11%	176	15.74%	74	6.62%	313
SSIA	1	1	0	0.00	1	100.00%	100.00%	0	0.00	0	0.00	192
SSID	440	399	164	37.27%	235	53.41%	58.90%	39	8.86%	41	9.32%	322
TOTAL COURT REMANDS	2,327	2,168	730	31.37%	1,438	61.80%	66.33%	288	12.38%	159	6.83%	309

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

Note: Court Remands included in total hearing level counts

**APPEALS COUNCIL REQUEST FOR REVIEW WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2017 -- First Quarter**

CLAIM TYPE	Total Disps	Fully Favorable	Partially Favorable	Unfavorable	Dismissals	Remands	Deny	Average Proc Time
DIWC	10,555	50	62	74	326	1,436	8,607	358
DIWW	185	1	4	2	2	23	153	353
RSI	47	0	0	3	5	10	29	708
SSBC	1	0	0	0	1	0	0	589
SSDC	14,345	60	87	54	496	1,665	11,983	362
SSIA	5	0	0	0	0	2	3	792
SSIB	2	0	0	0	0	1	1	84
SSID	10,904	76	58	35	421	1,259	9,055	357
TOTAL REQUEST FOR REVIEWS	36,044	187	211	168	1,251	4,396	29,831	360

Source: ODAR ARPS MI

**APPEALS COUNCIL NEW COURT WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2017 -- First Quarter**

CLAIM TYPE	Total Disps	Certified Transcripts	Remand Requests	Dismissals	Other	Average Proc Time
DIWC	1,525	1,490	7	22	6	34
DIWW	20	20	0	0	0	43
RSI	2	2	0	0	0	66
SSDC	1,688	1,657	3	19	9	33
SSID	831	803	2	19	7	34
TOTAL NEW COURT	4,066	3,972	12	60	22	34

Source: ODAR ARPS MI

**APPEALS COUNCIL COURT REMAND WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2017 -- First Quarter**

CLAIM TYPE	Total Disps	Fully Favorable	Partially Favorable	Unfavorable	Remands - Cases to ALJs	Other	Unfavorable Actions	Average Proc Time
DIWC	711	2	0	0	690	19	0	42
DIWW	9	0	0	0	9	0	0	23
RSI	4	0	1	0	1	2	0	27
SSBC	1	0	0	0	1	0	0	47
SSDC	834	4	1	0	809	17	3	42
SSID	388	3	1	1	374	9	0	41
TOTAL COURT REMANDS BY AC	1,947	9	3	1	1,884	47	3	42

Source: ODAR ARPS MI

**APPEALS COUNCIL FINAL DECISIONS AFTER REMAND
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2017 -- First Quarter**

CLAIM TYPE	Total Disps	Fully Favorable	Partially Favorable	Unfavorable	Denials	Remands	Other Dismissal	Certified Admin. Record	Untimely	Average Proc Time
DIWC	144	3	2	0	80	37	12	1	9	185
DIWW	4	0	0	0	2	2	0	0	0	135
SSDC	191	0	3	0	98	66	10	1	13	176
SSID	71	1	0	0	51	12	4	0	3	181
TOTAL										
FIN DEC's	410	4	5	0	231	117	26	2	25	180

Source: ODAR ARPS MI