

KEY WORKLOAD INDICATORS

Hearings

FISCAL YEAR 2018 -- Fourth Quarter

SOCIAL SECURITY ADMINISTRATION

OFFICE OF HEARINGS OPERATIONS

Prepared by OHO OBFS/DWM

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**HEARING OFFICE WORKLOAD SUMMARY FOR THE SOCIAL SECURITY ADMINISTRATION PROGRAMS
FY 2017 vs. FY 2018**

Region	Year	Duty	Available	Receipts	Pending	Pending	Total	Dispositions	Processing
		ALJs	ALJs			Per Duty ALJ		Per Available ALJ/Day	
1	2017	60.00	54.46	22,794	23,603	393.17	26,465	1.97	457
	2018	57.00	52.15	23,131	20,620	361.72	26,114	1.97	411
2	2017	131.00	119.67	40,336	109,176	831.48	53,697	1.81	724
	2018	135.00	125.45	32,191	81,452	600.91	59,915	1.98	709
3	2017	161.00	151.23	53,565	110,272	683.09	67,621	1.86	667
	2018	164.00	155.40	46,040	81,585	495.85	74,727	1.97	619
4	2017	409.00	383.57	147,889	279,547	681.06	176,394	1.88	621
	2018	405.00	382.80	141,252	228,134	560.91	192,665	1.99	609
5	2017	244.00	226.73	96,959	165,709	677.33	104,594	1.91	585
	2018	255.00	241.51	86,582	132,134	516.96	120,157	2.05	587
6	2017	174.00	165.84	82,112	103,073	592.37	84,186	2.08	491
	2018	175.00	167.90	75,703	88,145	502.58	90,631	2.17	483
7	2017	77.00	70.98	28,357	47,552	616.56	31,872	1.89	604
	2018	79.00	74.75	29,242	39,077	491.41	37,717	2.05	601
8	2017	49.00	45.71	17,787	28,052	568.63	18,918	1.94	587
	2018	46.00	44.50	18,161	24,491	528.04	21,722	1.92	564
9	2017	168.00	159.11	68,410	123,804	735.16	69,779	1.81	626
	2018	156.00	146.60	59,875	105,868	676.89	77,811	2.06	626
10	2017	56.00	52.12	19,614	32,526	580.20	22,450	1.64	600
	2018	56.00	53.15	17,502	24,627	439.68	25,401	1.90	573
NHC	2017	68.00	55.48	32,499	23,557	338.97	28,446	2.10	663
	2018	79.00	66.60	38,736	27,587	343.61	34,706	2.18	738
TOTAL	2017	1,597.00	1,484.90	620,164	1,056,026	661.26	685,657	1.92	605
	2018	1,607.00	1,510.81	567,911	858,383	534.15	765,554	2.06	595

Source: OHO CPMS MI

**HEARING OFFICE WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2018 -- Fourth Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	71,728	58,355	22,909	31.94%	35,446	49.42%	60.74%	5,316	7.41%	13,373	18.64%	571
DIWW	1,318	1,105	383	29.06%	722	54.78%	65.34%	148	11.23%	213	16.16%	568
RSI	415	306	175	42.17%	131	31.57%	42.81%	31	7.47%	109	26.27%	557
SSAC	3	0	0	0.00%	0	0.00%	0.00%	0	0.00%	3	100.00%	159
SSBC	4	4	3	75.00%	1	25.00%	25.00%	0	0.00%	0	0.00%	644
SSDC	67,716	54,001	25,615	37.83%	28,386	41.92%	52.57%	5,981	8.83%	13,715	20.25%	590
SSIA	183	112	62	33.88%	50	27.32%	44.64%	9	4.92%	71	38.80%	474
SSIB	18	14	7	38.89%	7	38.89%	50.00%	0	.00%	4	22.22%	596
SSID	61,170	45,521	26,709	43.66%	18,812	30.75%	41.33%	2,364	3.86%	15,649	25.58%	601
TOTAL OHO	202,555	159,418	75,863	37.45%	83,555	41.25%	52.41%	13,849	6.84%	43,137	21.30%	586

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	273,559	222,995	85,113	31.11%	137,882	50.40%	61.83%	20,029	7.32%	50,564	18.48%	584
DIWW	5,037	4,213	1,402	27.83%	2,811	55.81%	66.72%	531	10.54%	824	16.36%	574
RSI	1,375	981	601	43.71%	380	27.64%	38.74%	74	5.38%	394	28.65%	549
SSAC	4	1	1	25.00%	0	0.00%	0.00%	0	0.00%	3	75.00%	304
SSBC	14	9	5	35.71%	4	28.57%	44.44%	1	7.14%	5	35.71%	614
SSDC	261,687	208,718	96,209	36.76%	112,509	42.99%	53.90%	22,694	8.67%	52,969	20.24%	601
SSIA	603	381	188	31.18%	193	32.01%	50.66%	40	6.63%	222	36.82%	448
SSIB	65	41	25	38.46%	16	24.62%	39.02%	3	4.62%	24	36.92%	545
SSID	223,210	164,743	94,107	42.16%	70,636	31.65%	42.88%	8,505	3.81%	58,467	26.19%	604
TOTAL OHO	765,554	602,082	277,651	36.27%	324,431	42.38%	53.88%	51,877	6.78%	163,472	21.35%	595

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
 APPEALS COUNCIL REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
 Fiscal Year 2018 -- Fourth Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	1,589	1,382	584	36.75%	798	50.22%	57.74%	138	8.68%	207	13.03%	341
DIWW	41	35	18	43.90%	17	41.46%	48.57%	4	9.76%	6	14.63%	404
RSI	21	18	8	38.10%	10	47.62%	55.56%	3	14.29%	3	14.29%	381
SSDC	1,751	1,562	629	35.92%	933	53.28%	59.73%	286	16.33%	189	10.79%	374
SSIA	7	5	5	71.43%	0	0.00%	0.00%	0	0.00%	2	28.57%	426
SSID	1,459	1,087	524	35.92%	563	38.59%	51.79%	99	6.79%	372	25.50%	370
TOTAL AC REMANDS	4,868	4,089	1,768	36.32%	2,321	47.68%	56.76%	530	10.89%	779	16.00%	362

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	6,308	5,574	2,394	37.95%	3,180	50.41%	57.05%	636	10.08%	734	11.64%	342
DIWW	139	123	45	32.37%	78	56.12%	63.41%	24	17.27%	16	11.51%	371
RSI	50	45	25	50.00%	20	40.00%	44.44%	5	10.00%	5	10.00%	384
SSBC	1	1	0	0.00%	1	100.00%	100.00%	1	100.00%	0	0.00%	1,267
SSDC	7,064	6,220	2,488	35.22%	3,732	52.83%	60.00%	1,069	15.13%	844	11.95%	367
SSIA	16	12	8	50.00%	4	25.00%	33.33%	2	12.50%	4	25.00%	398
SSIB	2	1	1	50.00%	0	0.00%	0.00%	0	0.00%	1	50.00%	473
SSID	5,586	4,257	2,094	37.49%	2,163	38.72%	50.81%	396	7.09%	1,329	23.79%	375
TOTAL AC REMANDS	19,166	16,233	7,055	36.81%	9,178	47.89%	56.54%	2,133	11.13%	2,933	15.30%	361

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

Note: AC Remands included in total hearing level counts

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
COURT REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2018 -- Fourth Quarter**

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	808	763	273	33.79%	490	60.64%	64.22%	91	11.26%	45	5.57%	332
DIWW	18	15	4	22.22%	11	61.11%	73.33%	5	27.78%	3	16.67%	272
RSI	1	1	0	0.00%	1	100.00%	100.00%	0	0.00%	0	0.00%	615
SSDC	1,077	1,006	329	30.55%	677	62.86%	67.30%	179	16.62%	71	6.59%	378
SSID	494	450	161	32.59%	289	58.50%	64.22%	64	12.96%	44	8.91%	402
TOTAL COURT REMANDS	2,398	2,235	767	31.99%	1,468	61.22%	65.68%	339	14.14%	163	6.80%	367

Fiscal Year 2018 -- Cumulative

CLAIM TYPE	Total Disps	Decisions	Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
DIWC	3,127	2,946	1,101	35.21%	1,845	59.00%	62.63%	303	9.69%	181	5.79%	337
DIWW	81	74	23	28.40%	51	62.96%	68.92%	12	14.81%	7	8.64%	332
RSI	5	5	1	20.00%	4	80.00%	80.00%	0	0.00%	0	0.00%	746
SSDC	4,187	3,935	1,208	28.85%	2,727	65.13%	69.30%	712	17.01%	252	6.02%	368
SSID	1,864	1,713	617	33.10%	1,096	58.80%	63.98%	225	12.07%	151	8.10%	389
TOTAL COURT REMANDS	9,264	8,673	2,950	31.84%	5,723	61.78%	65.99%	1,252	13.51%	591	6.38%	362

Source: OHO CPMS MI

* Includes both fully and partially favorable decisions

Note: Court Remands included in total hearing level counts