

KEY WORKLOAD INDICATORS

Hearings - Appeals - Civil Actions

FISCAL YEAR 2014 -- First Quarter

SOCIAL SECURITY ADMINISTRATION

OFFICE OF DISABILITY ADJUDICATION AND REVIEW

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**HEARING OFFICE WORKLOAD SUMMARY FOR THE SOCIAL SECURITY ADMINISTRATION PROGRAMS
FY 2013 First Quarter vs. FY 2014 First Quarter**

| Region | Year | Duty | Available | Receipts | Pending | Pending | Total | Dispositions | Processing |
|--------------|-------------|-----------------|-----------------|----------------|----------------|---------------|----------------|-----------------------|------------|
| | | ALJs | ALJs | | | Per Duty ALJ | | Per Available ALJ/Day | |
| 1 | 2013 | 55.00 | 47.81 | 7,799 | 27,525 | 497.00 | 7,331 | 2.45 | 342 |
| | 2014 | 55.00 | 52.15 | 6,941 | 27,485 | 496.24 | 6,343 | 1.95 | 357 |
| 2 | 2013 | 129.00 | 116.24 | 16,545 | 65,925 | 508.09 | 14,386 | 1.97 | 344 |
| | 2014 | 128.00 | 119.10 | 19,204 | 81,344 | 632.23 | 11,810 | 1.61 | 384 |
| 3 | 2013 | 153.00 | 132.24 | 20,292 | 92,204 | 602.04 | 18,668 | 2.24 | 376 |
| | 2014 | 147.00 | 135.15 | 21,779 | 101,099 | 686.57 | 15,869 | 1.88 | 426 |
| 4 | 2013 | 385.00 | 350.17 | 54,733 | 253,473 | 655.98 | 48,217 | 2.21 | 387 |
| | 2014 | 365.00 | 338.50 | 51,833 | 271,642 | 743.66 | 38,782 | 1.86 | 439 |
| 5 | 2013 | 249.00 | 218.89 | 30,756 | 127,386 | 505.37 | 27,924 | 2.03 | 357 |
| | 2014 | 224.00 | 206.35 | 31,205 | 138,148 | 611.89 | 23,140 | 1.77 | 379 |
| 6 | 2013 | 164.00 | 152.34 | 23,869 | 85,516 | 514.37 | 21,515 | 2.23 | 314 |
| | 2014 | 162.00 | 149.90 | 23,342 | 96,048 | 589.09 | 17,371 | 1.85 | 357 |
| 7 | 2013 | 72.00 | 59.13 | 8,568 | 40,845 | 567.01 | 7,724 | 2.15 | 402 |
| | 2014 | 73.00 | 65.40 | 8,987 | 41,303 | 563.47 | 7,101 | 1.75 | 416 |
| 8 | 2013 | 35.00 | 32.49 | 5,286 | 18,612 | 516.77 | 4,906 | 2.31 | 350 |
| | 2014 | 35.00 | 32.25 | 5,295 | 18,901 | 529.40 | 3,933 | 1.86 | 334 |
| 9 | 2013 | 166.00 | 146.46 | 16,890 | 65,261 | 391.76 | 19,276 | 2.07 | 318 |
| | 2014 | 153.00 | 144.75 | 24,506 | 81,669 | 532.07 | 15,205 | 1.70 | 326 |
| 10 | 2013 | 51.00 | 45.95 | 7,032 | 26,915 | 525.39 | 5,935 | 2.05 | 380 |
| | 2014 | 51.00 | 49.15 | 6,610 | 28,272 | 554.25 | 5,000 | 1.66 | 386 |
| NHC | 2013 | 64.00 | 52.54 | 5,897 | 27,642 | 431.00 | 7,055 | 2.34 | 428 |
| | 2014 | 59.00 | 51.35 | 6,796 | 17,809 | 299.15 | 6,207 | 1.99 | 400 |
| TOTAL | 2013 | 1,523.00 | 1,354.26 | 197,666 | 831,304 | 545.83 | 182,937 | 2.19 | 361 |
| | 2014 | 1,452.00 | 1,344.05 | 206,497 | 903,720 | 622.40 | 150,761 | 1.82 | 393 |

Source: ODAR CPMS MI

**HEARING OFFICE WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2014 -- First Quarter**

| CLAIM TYPE | Total Disps | Decisions | Unfavorable | % Unfavorable of Total Disps | Favorable* | % Favorable of Total Disps* | % Favorable of Total Decisions* | Partially Favorable | % Partially Favorable of Total Disps | Dismissed | % DISMISSAL of Total Disps | Ave Proc Time |
|-------------------|--------------------|------------------|--------------------|-------------------------------------|-------------------|------------------------------------|--|----------------------------|---|------------------|-----------------------------------|----------------------|
| DIWC | 45,403 | 38,682 | 13,782 | 30.35% | 24,900 | 54.84% | 64.37% | 2,586 | 5.70% | 6,721 | 14.80% | 378 |
| DIWW | 898 | 773 | 250 | 27.84% | 523 | 58.24% | 67.66% | 57 | 6.35% | 125 | 13.92% | 374 |
| RSI | 412 | 280 | 159 | 38.59% | 121 | 29.37% | 43.21% | 18 | 4.37% | 132 | 32.04% | 308 |
| SSBC | 3 | 3 | 1 | 33.33% | 2 | 66.67% | 66.67% | 1 | 33.33% | 0 | 0.00% | 345 |
| SSDC | 59,236 | 48,601 | 22,287 | 37.62% | 26,314 | 44.42% | 54.14% | 3,528 | 5.96% | 10,635 | 17.95% | 400 |
| SSIA | 186 | 122 | 72 | 38.71% | 50 | 26.88% | 40.98% | 11 | 5.91% | 64 | 34.41% | 283 |
| SSIB | 11 | 8 | 6 | 54.55% | 2 | 18.18% | 25.00% | 0 | 0.00% | 3 | 27.27% | 432 |
| SSID | 44,612 | 33,043 | 18,603 | 41.70% | 14,440 | 32.37% | 43.70% | 1,006 | 2.25% | 11,569 | 25.93% | 399 |
| TOTAL ODAR | 150,761 | 121,512 | 55,160 | 36.59% | 66,352 | 44.01% | 54.61% | 7,207 | 4.78% | 29,249 | 19.40% | 393 |

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
 APPEALS COUNCIL REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
 Fiscal Year 2014 -- First Quarter**

| CLAIM TYPE | Total | | Unfavorable | % Unfavorable of Total Disps | Favorable* | % Favorable of Total Disps* | % Favorable of Total Decisions* | Partially Favorable | % Partially Favorable of Total Disps | Dismissed | % DISMISSAL of Total Disps | Ave Proc Time |
|-------------------|--------------|--------------|--------------|------------------------------|--------------|-----------------------------|---------------------------------|---------------------|--------------------------------------|------------|----------------------------|---------------|
| | Disps | Decisions | | | | % Favorable of Total Disps* | % Favorable of Total Decisions* | | % Partially Favorable of Total Disps | | | |
| DIWC | 1,749 | 1,575 | 616 | 35.22% | 959 | 54.83% | 60.89% | 157 | 8.98% | 174 | 9.95% | 261 |
| DIWW | 32 | 27 | 9 | 28.13% | 18 | 56.25% | 66.67% | 2 | 6.25% | 5 | 15.63% | 242 |
| RSI | 20 | 15 | 11 | 55.00% | 4 | 20.00% | 26.67% | 1 | 5.00% | 5 | 25.00% | 334 |
| SSDC | 2,883 | 2,576 | 1,009 | 35.00% | 1,567 | 54.35% | 60.83% | 307 | 10.65% | 307 | 10.65% | 281 |
| SSIA | 2 | 1 | 0 | 0.00% | 1 | 50.00% | 100.00% | 0 | 0.00% | 1 | 50.00% | 275 |
| SSID | 2,058 | 1,667 | 800 | 38.87% | 867 | 42.13% | 52.01% | 115 | 5.59% | 391 | 19.00% | 281 |
| TOTAL | | | | | | | | | | | | |
| AC REMANDS | 6,744 | 5,861 | 2,445 | 36.25% | 3,416 | 50.65% | 58.28% | 582 | 8.63% | 883 | 13.09% | 276 |

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

Note: AC Remands included in total hearing level counts

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS
COURT REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE
Fiscal Year 2014 -- First Quarter**

| CLAIM TYPE | Total | | Unfavorable | % Unfavorable of Total Disps | Favorable* | % Favorable of Total Disps* | % Favorable of Total Decisions* | Partially Favorable | % Partially Favorable of Total Disps | Dismissed | % DISMISSAL of Total Disps | Ave Proc Time |
|----------------------------|--------------|--------------|-------------|------------------------------|------------|-----------------------------|---------------------------------|---------------------|--------------------------------------|------------|----------------------------|---------------|
| | Disps | Decisions | | | | % Favorable of Total Disps* | % Favorable of Total Decisions* | | % Partially Favorable of Total Disps | | | |
| DIWC | 471 | 442 | 159 | 33.76% | 283 | 60.08% | 64.03% | 38 | 8.07% | 29 | 6.16% | 278 |
| DIWW | 13 | 13 | 4 | 30.77% | 9 | 69.23% | 69.23% | 2 | 15.38% | 0 | 0.00% | 316 |
| RSI | 3 | 3 | 2 | 66.67% | 1 | 33.33% | 33.33% | 0 | 0.00% | 0 | 0.00% | 388 |
| SSDC | 744 | 690 | 245 | 32.93% | 445 | 59.81% | 64.49% | 93 | 12.50% | 54 | 7.26% | 283 |
| SSID | 299 | 269 | 113 | 37.79% | 156 | 52.17% | 57.99% | 29 | 9.70% | 30 | 10.03% | 284 |
| TOTAL COURT REMANDS | 1,530 | 1,417 | 523 | 34.18% | 894 | 58.43% | 63.09% | 162 | 10.59% | 113 | 7.39% | 282 |

Source: ODAR CPMS MI

* Includes both fully and partially favorable decisions

Note: Court Remands included in total hearing level counts

**APPEALS COUNCIL REQUEST FOR REVIEW WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2014 -- First Quarter**

| CLAIM TYPE | Total Disps | Fully Favorable | Partially Favorable | Unfavorable | Dismissals | Remands | Deny | Average Proc Time |
|----------------------------------|--------------------|------------------------|----------------------------|--------------------|-------------------|----------------|---------------|--------------------------|
| DIWC | 8,385 | 53 | 58 | 51 | 232 | 1,368 | 6,623 | 363 |
| DIWW | 147 | 1 | 2 | 1 | 9 | 20 | 114 | 356 |
| RSI | 61 | 5 | 1 | 1 | 4 | 7 | 43 | 405 |
| SSDC | 13,867 | 57 | 77 | 48 | 487 | 2,129 | 11,069 | 358 |
| SSIA | 13 | 0 | 2 | 3 | 1 | 3 | 4 | 293 |
| SSIB | 1 | 0 | 0 | 0 | 0 | 0 | 1 | 326 |
| SSID | 10,203 | 92 | 49 | 25 | 373 | 1,605 | 8,059 | 351 |
| TOTAL REQUEST FOR REVIEWS | 32,677 | 208 | 189 | 129 | 1,106 | 5,132 | 25,913 | 357 |

Source: ODAR ARPS MI

**APPEALS COUNCIL NEW COURT WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2014 -- First Quarter**

| CLAIM TYPE | Total Disps | Certified Transcripts | Remand Requests | Dismissals | Other | Average Proc Time |
|------------------------|--------------------|------------------------------|------------------------|-------------------|--------------|--------------------------|
| DIWC | 1,162 | 1,115 | 12 | 24 | 11 | 44 |
| DIWW | 18 | 18 | 0 | 0 | 0 | 43 |
| RSI | 8 | 3 | 0 | 4 | 1 | 16 |
| SSDC | 1,546 | 1,500 | 11 | 23 | 12 | 45 |
| SSIB | 1 | 0 | 0 | 0 | 1 | 11 |
| SSID | 847 | 817 | 9 | 12 | 9 | 43 |
| TOTAL NEW COURT | 3,582 | 3,453 | 32 | 63 | 34 | 44 |

Source: ODAR ARPS MI

**APPEALS COUNCIL COURT REMAND WORKLOAD
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2014 -- First Quarter**

| CLAIM TYPE | Total Disps | Fully Favorable | Partially Favorable | Unfavorable | Remands - Cases to ALJs | Other | Unfavorable Actions | Average Proc Time |
|----------------------------------|--------------------|------------------------|----------------------------|--------------------|--------------------------------|--------------|----------------------------|--------------------------|
| DIWC | 445 | 3 | 0 | 0 | 426 | 16 | 0 | 45 |
| DIWW | 3 | 0 | 0 | 0 | 2 | 1 | 0 | 51 |
| RSI | 2 | 0 | 0 | 0 | 1 | 1 | 0 | 27 |
| SSDC | 630 | 0 | 1 | 0 | 613 | 14 | 2 | 49 |
| SSID | 286 | 2 | 1 | 0 | 276 | 7 | 0 | 47 |
| TOTAL COURT REMANDS BY AC | 1,366 | 5 | 2 | 0 | 1,318 | 39 | 2 | 47 |

Source: ODAR ARPS MI

**APPEALS COUNCIL FINAL DECISIONS AFTER REMAND
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE
Fiscal Year 2014 -- First Quarter**

| CLAIM TYPE | Total Disps | Fully Favorable | Partially Favorable | Unfavorable | Denials | Remands | Other Dismissal | Certified Admin. Record | Untimely | Average Proc Time |
|------------------------|--------------------|------------------------|----------------------------|--------------------|----------------|----------------|------------------------|--------------------------------|-----------------|--------------------------|
| DIWC | 115 | 2 | 1 | 0 | 54 | 43 | 9 | 3 | 3 | 216 |
| DIWW | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 | 141 |
| SSDC | 143 | 4 | 2 | 0 | 69 | 57 | 6 | 0 | 5 | 206 |
| SSID | 65 | 0 | 0 | 0 | 43 | 17 | 3 | 2 | 0 | 237 |
| TOTAL FIN DEC's | 324 | 6 | 3 | 0 | 167 | 117 | 18 | 5 | 8 | 216 |

Source: ODAR ARPS MI