

# **KEY WORKLOAD INDICATORS**

**Hearings - Appeals - Civil Actions**

**FISCAL YEAR 2015 -- First Quarter**

**SOCIAL SECURITY ADMINISTRATION**

**OFFICE OF DISABILITY ADJUDICATION AND REVIEW**

**Prepared by ODAR OESSI/DMIA**

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**HEARING OFFICE WORKLOAD SUMMARY FOR THE SOCIAL SECURITY ADMINISTRATION PROGRAMS  
FY 2014 First Quarter vs. FY 2015 First Quarter**

Region	Year	Duty	Available	Receipts	Pending	Pending	Total	Dispositions	Processing
		ALJs	ALJs			Per Duty ALJ		Per Available ALJ/Day	
1	2014	55.00	52.15	6,941	27,485	496.24	6,343	1.95	357
	2015	54.00	49.39	6,872	30,056	553.09	5,746	1.91	383
2	2014	128.00	119.10	19,204	81,344	632.23	11,810	1.61	384
	2015	116.00	103.06	18,335	102,280	878.37	12,170	1.97	461
3	2014	147.00	135.15	21,779	101,099	686.57	15,869	1.88	426
	2015	141.00	125.82	20,285	113,716	806.50	15,638	2.06	472
4	2014	365.00	338.50	51,833	271,642	743.66	38,782	1.86	439
	2015	360.00	332.69	48,411	292,053	810.31	40,117	2.00	484
5	2014	224.00	206.35	31,205	138,148	611.89	23,140	1.77	379
	2015	227.00	190.42	26,970	145,438	637.40	22,929	1.98	433
6	2014	162.00	149.90	23,342	96,048	589.09	17,371	1.85	357
	2015	155.00	147.39	21,967	103,879	666.05	20,027	2.24	389
7	2014	73.00	65.40	8,987	41,303	563.47	7,101	1.75	416
	2015	63.00	57.39	7,784	40,261	636.51	7,544	2.15	426
8	2014	35.00	32.25	5,295	18,901	529.40	3,933	1.86	334
	2015	31.00	29.75	5,676	23,502	755.87	3,909	2.09	367
9	2014	153.00	144.75	24,506	81,669	532.07	15,205	1.70	326
	2015	151.00	137.31	19,009	110,428	729.43	15,320	1.85	393
10	2014	51.00	49.15	6,610	28,272	554.25	5,000	1.66	386
	2015	49.00	44.38	5,921	30,180	615.90	4,693	1.76	437
NHC	2014	59.00	51.35	6,796	17,809	299.15	6,207	1.99	400
	2015	57.00	49.15	6,622	18,936	329.32	6,766	2.25	429
<b>TOTAL</b>	<b>2014</b>	<b>1,452.00</b>	<b>1,344.05</b>	<b>206,497</b>	<b>903,720</b>	<b>622.40</b>	<b>150,761</b>	<b>1.82</b>	<b>393</b>
	<b>2015</b>	<b>1,404.00</b>	<b>1,266.75</b>	<b>187,852</b>	<b>1,010,729</b>	<b>719.89</b>	<b>154,859</b>	<b>2.04</b>	<b>439</b>

Source: ODAR CPMS MI

**HEARING OFFICE WORKLOAD  
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE  
Fiscal Year 2015 -- First Quarter**

<b>CLAIM TYPE</b>	<b>Total Disps</b>	<b>Decisions</b>	<b>Unfavorable</b>	<b>% Unfavorable of Total Disps</b>	<b>Favorable*</b>	<b>% Favorable of Total Disps*</b>	<b>% Favorable of Total Decisions*</b>	<b>Partially Favorable</b>	<b>% Partially Favorable of Total Disps</b>	<b>Dismissed</b>	<b>% DISMISSAL of Total Disps</b>	<b>Ave Proc Time</b>
DIWC	49,606	42,441	15,428	31.10%	27,013	54.46%	63.65%	2,999	6.05%	7,165	14.44%	425
DIWW	974	854	313	32.14%	541	55.54%	63.35%	77	7.91%	120	12.32%	425
RSI	419	309	184	43.91%	125	29.83%	40.45%	17	4.06%	110	26.25%	365
SSBC	6	4	2	33.33%	2	33.33%	50.00%	0	0.00%	2	33.33%	417
SSDC	59,811	49,569	22,865	38.23%	26,704	44.65%	53.87%	3,879	6.49%	10,242	17.12%	447
SSIA	135	92	37	27.41%	55	40.74%	59.78%	14	10.37%	43	31.85%	283
SSIB	4	4	3	75.00%	1	25.00%	25.00%	1	25.00%	0	0.00%	308
SSID	43,904	33,206	18,838	42.91%	14,368	32.73%	43.27%	1,141	2.60%	10,698	24.37%	446
<b>TOTAL ODAR</b>	<b>154,859</b>	<b>126,479</b>	<b>57,670</b>	<b>37.24%</b>	<b>68,809</b>	<b>44.43%</b>	<b>54.40%</b>	<b>8,128</b>	<b>5.25%</b>	<b>28,380</b>	<b>18.33%</b>	<b>439</b>

Source: ODAR CPMS MI

\* Includes both fully and partially favorable decisions

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS  
 APPEALS COUNCIL REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE  
 Fiscal Year 2015 -- First Quarter**

CLAIM TYPE	Total		Unfavorable	% Unfavorable of Total Disps	Favorable*	% Favorable of Total Disps*	% Favorable of Total Decisions*	Partially Favorable	% Partially Favorable of Total Disps	Dismissed	% DISMISSAL of Total Disps	Ave Proc Time
	Disps	Decisions				% Favorable of Total Disps*	% Favorable of Total Decisions*		% Partially Favorable of Total Disps			
DIWC	1,678	1,531	573	34.15%	958	57.09%	62.57%	148	8.82%	147	8.76%	284
DIWW	36	34	17	47.22%	17	47.22%	50.00%	3	8.33%	2	5.56%	248
RSI	11	10	4	36.36%	6	54.55%	60.00%	2	18.18%	1	9.09%	431
SSDC	2,591	2,362	996	38.44%	1,366	52.72%	57.83%	284	10.96%	229	8.84%	305
SSIA	2	2	0	0.00%	2	100.00%	100.00%	1	50.00%	0	0.00%	214
SSID	1,709	1,438	692	40.49%	746	43.65%	51.88%	144	8.43%	271	15.86%	314
<b>TOTAL</b>												
<b>AC REMANDS</b>	<b>6,027</b>	<b>5,377</b>	<b>2,282</b>	<b>37.86%</b>	<b>3,095</b>	<b>51.35%</b>	<b>57.56%</b>	<b>582</b>	<b>9.66%</b>	<b>650</b>	<b>10.78%</b>	<b>302</b>

Source: ODAR CPMS MI

\* Includes both fully and partially favorable decisions

Note: AC Remands included in total hearing level counts

**HEARING OFFICE WORKLOADS FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS  
COURT REMANDS PROCESSED IN HEARING OFFICES BY CLAIM TYPE  
Fiscal Year 2015 -- First Quarter**

<b>CLAIM TYPE</b>	<b>Total Disps</b>	<b>Decisions</b>	<b>Unfavorable</b>	<b>% Unfavorable of Total Disps</b>	<b>Favorable*</b>	<b>% Favorable of Total Disps*</b>	<b>% Favorable of Total Decisions*</b>	<b>Partially Favorable</b>	<b>% Partially Favorable of Total Disps</b>	<b>Dismissed</b>	<b>% DISMISSAL of Total Disps</b>	<b>Ave Proc Time</b>
DIWC	634	551	188	29.65%	363	57.26%	65.88%	57	8.99%	83	13.09%	271
DIWW	13	13	4	30.77%	9	69.23%	69.23%	1	7.69%	0	0.00%	283
RSI	2	2	0	0.00%	2	100.00%	100.00%	1	50.00%	0	0.00%	437
SSDC	962	857	298	30.98%	559	58.11%	65.23%	112	11.64%	105	10.91%	277
SSID	463	382	148	31.97%	234	50.54%	61.26%	31	6.70%	81	17.49%	289
<b>TOTAL COURT REMANDS</b>	<b>2,074</b>	<b>1,805</b>	<b>638</b>	<b>30.76%</b>	<b>1,167</b>	<b>56.27%</b>	<b>64.65%</b>	<b>202</b>	<b>9.74%</b>	<b>269</b>	<b>12.97%</b>	<b>278</b>

Source: ODAR CPMS MI

\* Includes both fully and partially favorable decisions

Note: Court Remands included in total hearing level counts

**APPEALS COUNCIL REQUEST FOR REVIEW WORKLOAD  
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE  
Fiscal Year 2015 -- First Quarter**

<b>CLAIM TYPE</b>	<b>Total Disps</b>	<b>Fully Favorable</b>	<b>Partially Favorable</b>	<b>Unfavorable</b>	<b>Dismissals</b>	<b>Remands</b>	<b>Deny</b>	<b>Average Proc Time</b>
DIWC	9,339	45	51	75	254	1,300	7,614	382
DIWW	160	0	3	5	8	24	120	380
RSI	79	1	3	3	5	6	61	388
SSBC	1	0	0	0	0	0	1	514
SSDC	14,708	71	73	82	511	1,939	12,032	386
SSIA	20	0	0	0	0	5	15	376
SSIB	3	0	0	0	0	0	3	418
SSID	10,565	58	39	57	441	1,318	8,652	384
<b>TOTAL REQUEST FOR REVIEWS</b>	<b>34,875</b>	<b>175</b>	<b>169</b>	<b>222</b>	<b>1,219</b>	<b>4,592</b>	<b>28,498</b>	<b>384</b>

Source: ODAR ARPS MI

**APPEALS COUNCIL NEW COURT WORKLOAD  
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE  
Fiscal Year 2015 -- First Quarter**

<b>CLAIM TYPE</b>	<b>Total Disps</b>	<b>Certified Transcripts</b>	<b>Remand Requests</b>	<b>Dismissals</b>	<b>Other</b>	<b>Average Proc Time</b>
DIWC	1,590	1,541	14	28	7	27
DIWW	20	19	0	1	0	39
RSI	7	6	0	0	1	62
SSDC	2,107	2,047	15	33	12	27
SSIA	2	2	0	0	0	16
SSIB	1	1	0	0	0	34
SSID	902	866	5	26	5	28
<b>TOTAL NEW COURT</b>	<b>4,629</b>	<b>4,482</b>	<b>34</b>	<b>88</b>	<b>25</b>	<b>27</b>

Source: ODAR ARPS MI



**APPEALS COUNCIL COURT REMAND WORKLOAD  
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE  
Fiscal Year 2015 -- First Quarter**

<b>CLAIM TYPE</b>	<b>Total Disps</b>	<b>Fully Favorable</b>	<b>Partially Favorable</b>	<b>Unfavorable</b>	<b>Remands - Cases to ALJs</b>	<b>Other</b>	<b>Unfavorable Actions</b>	<b>Average Proc Time</b>
DIWC	638	3	4	0	613	18	0	53
DIWW	8	0	0	0	8	0	0	48
SSDC	860	4	3	0	824	28	1	56
SSID	403	3	1	0	380	19	0	60
<b>TOTAL COURT REMANDS BY AC</b>	<b>1,909</b>	<b>10</b>	<b>8</b>	<b>0</b>	<b>1,825</b>	<b>65</b>	<b>1</b>	<b>56</b>

Source: ODAR ARPS MI

**APPEALS COUNCIL FINAL DECISIONS AFTER REMAND  
FOR SOCIAL SECURITY ADMINISTRATION PROGRAMS BY CLAIM TYPE  
Fiscal Year 2015 -- First Quarter**

<b>CLAIM TYPE</b>	<b>Total Disps</b>	<b>Fully Favorable</b>	<b>Partially Favorable</b>	<b>Unfavorable</b>	<b>Denials</b>	<b>Remands</b>	<b>Other Dismissal</b>	<b>Certified Admin. Record</b>	<b>Untimely</b>	<b>Average Proc Time</b>
DIWC	121	1	1	0	52	51	7	4	5	276
DIWW	2	0	0	0	1	0	0	0	1	179
RSI	1	0	0	0	1	0	0	0	0	88
SSDC	183	3	2	0	81	73	7	6	11	273
SSID	75	1	0	0	30	33	4	3	4	279
<b>TOTAL FIN DEC's</b>	<b>382</b>	<b>5</b>	<b>3</b>	<b>0</b>	<b>165</b>	<b>157</b>	<b>18</b>	<b>13</b>	<b>21</b>	<b>274</b>

Source: ODAR ARPS MI