Phone Scam Alert – 60 second version

Voice over: New message.

Scammer message: Department of the Social Security Administration. The reason of this call is to inform you that your Social Security number has been suspended for suspicion of illegal activity.

If you do not contact us immediately, your account will be deactivated.

For more information about this case file, press 1 or call immediately our department number 326--

Announcer: This is a scam!

Thieves are misusing the Social Security Administration’s authority in phone schemes to trick you into giving them money or personal information.

They state there is a problem with your Social Security number or account.

They claim there has been suspicious or fraudulent activity and you could be arrested or face other legal action.

They even spoof SSA’s main customer-service telephone number on caller ID.

Don’t believe them. Don’t provide any information.

SSA employees will never threaten you for information or promise benefits in exchange for information.

In those cases, the call is fraudulent. Just hang up.

If you suspect you’ve been contacted by an SSA scammer call the Social Security Fraud Hotline at 1-800-269-0271.

This video produced at U.S taxpayer expense.
Phone Scam Alert – 30 second version

Voicer over: New message.

Scammer message: Your Social Security number has been suspended. If you do not contact us, your account will be deactivated.

Announcer: Scammers are aggressive when they contact a potential victim.

Social Security Administration employees will never threaten you for information or promise benefits in exchange for information.

In those cases, the call is fraudulent, and you should just hang up. Don’t provide any personal or financial information to these thieves.

Call the Social Security Fraud Hotline at 1-800-269-0271.

This video produced at U.S taxpayer expense.
Phone Scam Alert – 15 second version

Voice over: New message.

Scammer message: If you do not contact us, your account will be deactivated.

Announcer: Social Security Administration employees will never threaten you for information.

In those cases, hang up and call the fraud hotline at 1-800-269-0271.

This video produced at U.S taxpayer expense.