

Social Security Administration Public Inquiry Data
Average Processing Time (in days)

FY 2014		Number of Inquiries Processed	Average Processing Time
	<i>1st Qtr</i>	5453	15.40
	<i>2nd Qtr</i>	2772	15.38
	<i>3rd Qtr</i>	2886	8.85
	<i>4th Qtr</i>	3417	7.20
	Annual Total	14528	12.17

FY 2015		Number of Inquiries Processed	Average Processing Time
	<i>1st Qtr</i>	3937	13.13
	<i>2nd Qtr</i>	4330	21.85
	<i>3rd Qtr</i>	4148	16.57
	<i>4th Qtr</i>	3827	10.08
	Annual Total	16242	15.58

FY 2016		Number of Inquiries Processed	Average Processing Time
	<i>1st Qtr</i>	3512	17.80
	<i>2nd Qtr</i>	3935	21.98
	<i>3rd Qtr</i>	4837	19.92
	<i>4th Qtr</i>	7141	17.11
	Annual Total	19425	18.92

FY 2017		Number of Inquiries Processed	Average Processing Time
	<i>1st Qtr</i>	7173	9.47
	<i>2nd Qtr</i>	7564	17.29

FY 20	<i>3rd Qtr</i>	9971	16.03
	<i>4th Qtr</i>	7568	13.40
	Annual Total	32276	14.25

FY 2018		Number of Inquiries Processed	Average Processing Time
	<i>1st Qtr</i>	6702	15.21
	<i>2nd Qtr</i>		
	<i>3rd Qtr</i>		
	<i>4th Qtr</i>		
Annual Total	6702	15.21	