

Social Security Administration Public Inquiry Data
Types of Public Inquiries Received

FY 2013		Program Issues	Post-entitlement Issues	Earnings	SSNs	Miscellaneous*	Total
	<i>1st Qtr</i>	252	858	293	231	1816	3450
	<i>2nd Qtr</i>	282	1099	280	219	1768	3648
	<i>3rd Qtr</i>	601	1169	305	265	2000	4340
	<i>4th Qtr</i>	226	1051	273	251	2685	4486
	Annual Total	1361	4177	1151	966	8269	15924

FY 2014		Program Issues	Post-entitlement Issues	Earnings	SSNs	Miscellaneous*	Total
	<i>1st Qtr</i>	489	764	214	188	1351	3006
	<i>2nd Qtr</i>	560	937	258	198	1378	3331
	<i>3rd Qtr</i>	1046	523	349	305	2135	4358
	<i>4th Qtr</i>	518	862	299	226	2503	4408
	Annual Total	2613	3086	1120	917	7367	15103

FY 2015		Program Issues	Post-entitlement Issues	Earnings	SSNs	Miscellaneous*	Total
	<i>1st Qtr</i>	512	949	283	222	1994	3960
	<i>2nd Qtr</i>	696	999	299	225	2111	4330
	<i>3rd Qtr</i>	664	996	249	166	2075	4150
	<i>4th Qtr</i>	1232	789	217	157	1432	3827
	Annual Total	3104	3733	1048	770	7612	16267

2016		Program Issues	Post-entitlement Issues	Earnings	SSNs	Miscellaneous*	Total
	<i>1st Qtr</i>	449	793	232	144	1894	3512
	<i>2nd Qtr</i>	471	846	209	142	2267	3935
	<i>3rd Qtr</i>	1225	1114	224	125	2149	4837

FY	<i>4th Qtr</i>	1499	1424	116	317	3785	7141
	Annual Total	3644	4177	781	728	10095	19425

FY 2017		Program Issues	Post-entitlement Issues	Earnings	SSNs	Miscellaneous*	Total
	<i>1st Qtr</i>	735	2611	375	345	3107	7173
	<i>2nd Qtr</i>	739	2560	390	187	3523	7399
	<i>3rd Qtr</i>	818	2617	643	499	5394	9971
	<i>4th Qtr</i>	772	1760	444	370	4222	7568
	Annual Total	3064	9548	1852	1401	16246	32111

FY 2018		Program Issues	Post-entitlement Issues	Earnings	SSNs	Miscellaneous*	Total
	<i>1st Qtr</i>	806	2242	350	318	2986	6702
	<i>2nd Qtr</i>						
	<i>3rd Qtr</i>						
	<i>4th Qtr</i>						
	Annual Total	806	2242	350	318	2986	6702

*Examples of Miscellaneous Categories are: Service Complaints, Fraud/ID Theft, Trust Funds, Personnel/Administrative Issues