

Chapter S8 – The Office of the Inspector General

I. Mission

The Office of the Inspector General (OIG) is directly responsible for meeting the statutory mission of promoting economy, efficiency and effectiveness in the administration of Social Security Administration (SSA) programs and operations and to prevent and detect fraud, waste, abuse, and mismanagement in such programs and operations. To accomplish this mission, the OIG directs, conducts and supervises a comprehensive program of audits, evaluations and investigations, relating to SSA's programs and operations. The OIG also searches for and reports systemic weaknesses in SSA programs and operations, and makes recommendations for needed improvements and corrective actions.

II. Organization

- A. The Inspector General (S8)
- B. The Deputy Inspector General (S8)
- C. The Immediate Office of the Inspector General (S8A)
- D. The Office of Investigations (S8B)
- E. The Office of Audit (S8C)
- F. The Office of the Counsel to the Inspector General (S8H)
- G. The Office of Resource Management (S8L)
- H. The Office of Information Technology (S8P)
- I. The Office of Government Relations (S8Q)

III. Functions

A. The Inspector General (S8)

The Inspector General is directly responsible for the overall fulfillment of OIG's mission and for promoting effective management and quality of OIG processes and products. This role includes providing oversight, direction, and general supervision of all major OIG components. The Inspector General ensures that the agency's operations remain effective, transparent, and compliant with established policies and regulations.

B. Deputy Inspector General (DIG) (S8)

The Deputy Inspector General (DIG) assists the Inspector General in fulfilling the office's responsibilities and assumes additional duties as delegated. The DIG plays a critical role in supporting leadership efforts, facilitating coordination across divisions, and ensuring the seamless operation of OIG functions.

C. Immediate Office of the Inspector General (IOIG) (S8A)

The Immediate Office of the Inspector General (IOIG) contains a Front Office that serves as the central support entity for the IG and DIG. The IOIG provides essential staff assistance to ensure the effective execution of the OIG's responsibilities. It offers comprehensive advisement, guidance, and operational support to the IG and DIG. This team is responsible for providing administrative support on mission-critical issues and initiatives, assisting with the formulation and implementation of policies and procedures, facilitating communication and coordination across OIG and SSA components, supporting the development of reports, briefings, and official communications, and ensuring the effective management of the IG and DIG's priorities and commitments. The IOIG plays a vital role in maintaining the integrity and effectiveness of OIG operations, fostering collaboration, and advancing the agency's oversight mission.

D. Office of Investigations (OI) (S8B)

The Office of Investigations (OI) conducts and coordinates investigative activity related to fraud, waste, abuse, and mismanagement in SSA programs and operations including wrongdoing by individuals such as applicants, grantees, or contractors perpetrating criminal activity against SSA programs and operations. OI also investigates allegations of employee misconduct in the performance of their official duties. This office serves as the OIG liaison to the Department of Justice on all matters relating to investigations of SSA programs and personnel, and reports to the Attorney General when OIG has reason to believe Federal criminal law has been violated. OI works with other investigative agencies and organizations on special projects and assignments. In support of its mission, OI carries out and maintains an internal quality assurance system. In addition, OI is responsible for the Intelligence, Innovation, and Investigative Analysis Division that identifies individuals receiving Title XVI payments, Title II benefits and/or serving as Representative Payees who are also fleeing to avoid prosecution of a crime which is a felony, fleeing to avoid custody or confinement after conviction of a crime which is a felony; or violating a condition of probation of parole imposed under Federal or State law.

E. Office of Audit (OA) (S8C)

The Office of Audit (OA) conducts and/or supervises comprehensive financial and performance audits of SSA's programs and operations and makes recommendations to ensure that program objectives and operational functions are achieved effectively and efficiently. Financial audits, required by the Chief Financial Officers' Act of 1990, assess whether SSA's financial statements fairly present the Agency's financial position, results of operations, and cash flow. Performance audits review the economy, efficiency, and effectiveness of SSA's programs and operations. OA also conducts short-term management and program evaluations focused on issues of concern to SSA, the Congress, and the general public. Evaluations often focus on identifying and recommending ways to prevent and minimize program and operational fraud, waste, and abuse, as well as inefficiency and ineffectiveness, rather than detecting problems after they occur.

F. Office of the Counsel to the Inspector General (OCIG) (S8H)

The Office of the Counsel to the Inspector General (OCIG) contains a General Law Staff that provides independent authoritative legal advice, guidance and counsel to the IG and senior staff on legal issues; regulatory strategy; legislative proposals; and integration and interpretation of new and emerging authorities and Agency responsibilities under anticipated and current regulatory authorities. OCIG directs the Enforcement Staff that is responsible for the implementation of the Civil Monetary Penalty (CMP) program, including imposition of penalties and assessments and the settlement and litigation of CMP cases.

G. Office of Resource Management (ORM) (S8L)

The Office of Resource Management (ORM) provides administrative and management support to the Inspector General, Deputy Inspector General and all OIG staff. ORM's Budget and Logistics Division formulates and executes the OIG budget and confers with SSA's Office of Budget, Finance and Management, the U.S. Office of Management and Budget, and the Congress on budget matters. It also performs facility and logistical planning. ORM is responsible for property management and accountability. ORM's Human Resources Division performs human resource support activities for OIG including classification, recruitment, staffing, position management, performance management, Senior Executive Service development and performance management, reasonable accommodations, disciplinary actions, personnel security and implementation of human resource management policy.

H. Office of Information Technology (OIT) (S8P)

The Office of Information Technology (OIT) provides and manages information technology for OIG. This includes the planning, design, development, testing, implementation and maintenance of hardware, software and telecommunications networks to support OIG's

mission. OIT is responsible for the security of sensitive electronic data relating to investigations, audits and legal proceedings. OIT develops and administers systems security plans for OIG.

I. Office of Government Relations (OGR) (S8Q)

The Office of Government Relations (OGR) manages external communications, congressional affairs, outreach and education efforts, and strategic initiatives. OGR performs a pivotal role in building relationships with key Agency leadership and prompting the positive work of the OIG to members of Congress and other critical stakeholders. This team provides advisement, guidance, and support on key mission critical issues, initiatives, and OIG functions directly to the Inspector General so that the OIG can achieve optimal performance in all areas and proactively consider strategies to handle impediments and issues of an urgent nature. OGR is also responsible for directing the OIG's legislative and congressional affairs program and directing the communications and media responsibilities for the OIG. The Chief of Government Relations manages OIG's external and public affairs programs and dissemination of news releases and public information from OIG to the various news gathering and news reporting services of the nation. Staff members of OGR prepare OIG publications, speeches and presentations to internal and external organizations and coordinate the OIG presence at SSA and other Federal events, prepare publications and Congressional correspondence, and coordinate reporting requirements and interagency activities. In addition, the OGR team deals proactively with Congress, responds timely to requests from Congress for information on pending and proposed legislation; develops legislative histories, researches, gathers and disseminates information on Congressional activities affecting OIG programs, and prepares Congressional testimony.

SubChapter S8B – The Office of Investigations

I. Mission

The Office of Investigations (OI) (S8B) conducts and coordinates investigative activity related to fraud, waste, abuse and mismanagement in SSA programs and operations. This includes wrongdoing by applicants, grantees, or contractors, or by SSA employees in the performance of their official duties. Serves as OIG's liaison to the Department of Justice on all matters relating to investigations of SSA programs and personnel and reports to the Attorney General when OIG has reason to believe Federal criminal law has been violated. OI works with other investigative agencies and organizations on special projects and

assignments. In support of its mission, OI carries out and maintains an internal quality assurance system.

II. Organization

The Office of Investigations (S8B) under the leadership of the Assistant Inspector General for Investigations, includes the:

- A. The Assistant Inspector General for Investigations (S8B)
- B. The Deputy Assistant Inspector General for Investigations – Headquarters Operations (S8B1)
- C. The Deputy Assistant Inspector General for Investigations – Cooperative Disability Investigations Operations (S8B)
- D. The Deputy Assistant Inspector General for Investigations – Field Operations (S8B)
- E. Chief Investigative Counsel (S8B)
- F. The Immediate Office of the Assistant Inspector General for Investigations (S8B)
- G. The Investigative Support Division (ISD) (S8BC)
- H. The Boston New York Field Division (BNYFD) (S8BG)
- I. The Atlanta Field Division (AFD) (S8BK)
- J. The Chicago Field Division (CFD) (S8BM)
- K. The San Francisco Field Division (SFFD) (S8BN)
- L. The Dallas Kansas City Field Division (DKCFD) (S8BP)
- M. The Philadelphia Field Division (PFD) (S8BQ)
- N. The Denver Seattle Field Division (DSFD) (S8BS)
- O. The Administration and Training Division (ATD) (S8BW)
- P. The Digital Forensics and Analysis Division (DFAD) (S8B1)
- Q. The Major Case Unit Division (MCUD) (S8B3)
- R. The Oversight and Review Division (ORD) (S8B4)
- S. Intelligence, Innovation, and Investigative Analysis Division (IIAD) (S8B5)

T. The Western Cooperative Disability Investigations Division (WCDID) (S8B6)

U. The Midwestern Cooperative Disability Investigations Division (MWCDID) (S8B7)

V. The Eastern Cooperative Disability Investigations Division (ECDID) (S8B8)

II. Functions

A. Assistant Inspector General (S8B)

The Assistant Inspector General for Investigations is directly responsible to the Inspector General for carrying out the OI mission and providing general supervision to the major components of OI.

B. Deputy Assistant Inspector General for Investigations – Headquarters Operations (S8B1)

The Deputy Assistant Inspector General for Investigations – Headquarters Operations, which includes the supervision of the Administration and Training Division, OI Executive Officer position, Investigative Support Division, Digital Forensics Division, and the Intelligence, Innovation, and Investigative Analysis Division. Provides line program planning and control capability for national intelligence and investigative operations. Based on the use of advanced analytics, program evaluations and operating reports, develops standards and guidelines for re-delegation of responsibilities to Special Agents-in-Charge in the Headquarters Divisions. Represents the AIGI in developing and fostering optimum public relationships with all concerned in OIG investigative activity.

C. Deputy Assistant Inspector General for Investigations – Cooperative Disability Investigations Operations (S8B)

The Deputy Assistant Inspector General for Investigations – Cooperative Disability Investigations Operations, which includes the supervision of Cooperative Disability Investigations (CDI) Units throughout the United States, provides line program planning and control capability for national intelligence and investigative operations. Based on the use of advanced analytics, program evaluations and operating reports, develops standards and guidelines for re-delegation of responsibilities to Special Agents-in-Charge in the Western Field Operations Area. Represents the AIGI in developing and fostering optimum public relationships with all concerned in national OIG investigative activity.

D. Deputy Assistant Inspector General for Investigations –Field Operations (S8B)

The Deputy Assistant Inspector General for Investigations –Field Operations, which includes the supervision of the following field divisions: Dallas, Kansas City, San Francisco, Denver, Seattle, Atlanta, Boston, Chicago, New York, and Philadelphia. Provides line program planning and control capability for national intelligence and investigative operations. Based on the use of advanced analytics, program evaluations and operating reports, develops standards and guidelines for re-delegation of responsibilities to Special Agents-in Charge in the Field Operations Area. Represents the AIGI in developing and fostering optimum public relationships with all concerned in national OIG investigative activity.

E. Immediate Office of the Assistant Inspector General for Investigations (S8B)

The Immediate Office of the Assistant Inspector General for Investigations provides the Assistant Inspector General with assistance in managing the Office of Investigations through the three Deputy Assistant Inspector General for Investigations and the Chief Investigative Counsel.

F. Chief Investigative Counsel (S8B)

The Chief Investigative Counsel, which includes the supervision of the Major Case Unit Division, and the Office of Special Reviews and Professional Responsibility. Provides oversight on the handling of complex, multi-jurisdictional fraud cases. Works closely with the Investigative Counsel team of Attorneys who play a central role in the successes of the Major Case Unit Division and the Office of Special Reviews and Professional Responsibility represents the AIGI in developing and fostering optimum public relationships with all concerned in national OIG investigative activity.

G. Investigative Support Division (ISD) (S8BC)

The Investigative Support Division (ISD) oversees the investigative operations conducted by divisions within OI. The Division coordinates day-to-day investigative and administrative information flow between OI headquarters and the field division offices. ISD responsibilities include:

1. Providing liaison with other law enforcement agencies and the SSA components that require assistance or providing assistance to OI investigative field offices.
2. Preparing reports and developing projects that respond to requests and requirements established by the Inspector General, SSA organizations or the Congress.
3. Managing requests for forensic services and polygraphs.

4. Providing oversight for investigations of Representative Payees.
5. Conducting research and analysis of Title II and Title XVI disability issues, focusing on the susceptibility of SSA policies and processes to disability fraud.
6. Providing information Management support and statistical reports.
7. Writes and maintains all OI policy, such as the Special Agency Handbook.
8. Providing information management support and statistical reports.

H. Boston New York Field Division (BNYFD) (S8BG)

The Boston New York Field Division (BNYFD) conducts criminal, civil and administrative investigations of fraud, waste, and abuse involving Social Security programs and operations within its designated geographic area. Investigative efforts by the division lead to criminal convictions, civil monetary penalties, and/or administrative sanctions.

I. Atlanta Field Division (AFD) (S8BK)

The Atlanta Field Division (AFD) conducts criminal, civil and administrative investigations of fraud, waste, and abuse involving Social Security programs and operations within its designated geographic area. Investigative efforts by the division lead to criminal convictions, civil monetary penalties, and/or administrative sanctions.

J. Chicago Field Division (CFD) (S8BM)

The Chicago Field Division (CFD) conducts criminal, civil and administrative investigations of fraud, waste, and abuse involving Social Security programs and operations within its designated geographic area. Investigative efforts by the division lead to criminal convictions, civil monetary penalties, and/or administrative sanctions.

K. San Francisco Field Division (SFFD) (S8BN)

The San Francisco Field Division (SFFD) conducts criminal, civil and administrative investigations of fraud, waste, and abuse involving Social Security programs and operations within its designated geographic area. Investigative efforts by the division lead to criminal convictions, civil monetary penalties, and/or administrative sanctions.

L. Dallas Kansas City Field Division (DKCFD) (S8BP)

The Dallas Kansas City Field Division (DKCFD) conducts criminal, civil and administrative investigations of fraud, waste, and abuse involving Social Security programs and operations within its designated geographic area. Investigative efforts by the division lead to criminal convictions, civil monetary penalties, and/or administrative sanctions.

M. Philadelphia Field Division (PFD) (S8BQ)

The Philadelphia Field Division (PFD) conducts criminal, civil and administrative investigations of fraud, waste, and abuse involving Social Security programs and operations within its designated geographic area. Investigative efforts by the division lead to criminal convictions, civil monetary penalties, and/or administrative sanctions.

N. Denver Seattle Field Division (DSFD) (S8BS)

The Denver Seattle Field Division (DSFD) conducts criminal, civil and administrative investigations of fraud, waste, and abuse involving Social Security programs and operations within its designated geographic area. Investigative efforts by the division lead to criminal convictions, civil monetary penalties, and/or administrative sanctions.

O. Administration and Training Division (ATD) (S8BW)

The Administration and Training Division (ATD) coordinates budget, facilities, staffing plans, the national GSA vehicle program and the procurement and use of all OI-specific equipment. The Division manages and develops training programs for OI personnel, and coordinates continuity of operations and emergency operations. ATD also provides administrative support for the OI front office, and oversees OI controls and publications.

P. Digital Forensics and Analysis Division (DFAD) (S8B1)

The Digital Forensics and Analysis Division (DFAD) provides computer forensic support to various OIG and SSA components and functions. DFAD plans, directs, and coordinates a comprehensive digital forensics program in accordance with the CIGIE Quality Standards for Digital Forensics and other industry standards. DFAD is responsible for providing forensically sound and legally sufficient investigative support on matters involving electronic evidence, electronic media, and computer forensic examinations, including acquisition, examination, analysis and reporting. DFAD establishes criteria to ensure its personnel maintain qualification standards and possess the technical competencies to perform forensic tasks.

Q. Major Case Unit Division (MCUD) (S8B3)

The Major Case Unit Division (MCUD) is responsible for investigating major frauds against SSA programs and investigative endeavors requiring a coordinated national or multi-

jurisdictional effort. MCUD leads and coordinates OI's efforts to address the rise in SSA impersonation scams utilizing a strategic partnership between OI and the U.S. Immigrations and Customs Enforcement Homeland Security Investigations (HIS) to investigate these transnational frauds.

R. Oversight and Review Division (ORD) (S8B4)

The Oversight and Review Division (ORD) is responsible for conducting high-profile and sensitive investigations and reviews that may originate with requests from the IG, Congress, whistleblowers, or through other sources. These investigations are allegations involving whistleblower retaliation, procurement and contract fraud, high-profile senior SSA official misconduct, internal/OIG employee misconduct, and referrals from Agency Ethics officials. The investigations are extremely sensitive, complex, and often time-critical and are criminal, civil, and administrative in nature. OSRPR is also responsible for a program which directs allegations of criminal and administrative violations of Social Security laws.

S. Intelligence, Innovation, and Investigative Analysis Division (IIIAD) (S8B5)

The Intelligence, Innovation, and Investigative Analysis Division (IIIAD) is responsible for supporting e-Service and direct deposit fraud investigations, in addition to supporting multiple State Attorneys General to identify and tag companies passing high-volume imposter scam robocalls. IIIAD also identifies individuals receiving Title XVI payments, Title II benefits and/or serving as Representative Payees who are also fleeing to avoid prosecution of a crime which is a felony; fleeing to avoid custody or confinement after conviction of a crime which is a felony; or violating a condition of probation or parole imposed under Federal or State law. The division directs allegations of criminal and administrative violations of the Social Security laws by managing the SSA Fraud Hotline; conducting projects in response to IG requests; referring allegations to OI field divisions, other OIG or SSA offices, or other law enforcement agencies for further development or investigation depending on the nature of the allegation.

T. Western Cooperative Disability Investigations Division (WCDID) (S8B6)

The Western Cooperative Disability Investigations Division (WCDID) is charged with the responsibility of planning, directing, and coordinating a comprehensive national investigative program in the western geographic area of the country. This program ensures the efficiency and economy in OIG's program, which is designed to prevent and detect fraud, waste, and abuse in the total spectrum of agency activity. These activities include allegations of criminal activities perpetuated by providers of services, program

participants, contractors, grantees, and private individuals as well as employees and others involving programs funded by the Agency.

U. Midwestern Cooperative Disability Investigations Division (MWCDID) (S8B7)

The Midwestern Cooperative Disability Investigations Division (MWCDID) is charged with the responsibility of planning, directing, and coordinating a comprehensive national investigative program in the midwestern geographic area of the country. This program ensures the efficiency and economy in OIG's program, which is designed to prevent and detect fraud, waste, and abuse in the total spectrum of agency activity. These activities include allegations of criminal activities perpetuated by providers of services, program participants, contractors, grantees, and private individuals as well as employees and others involving programs funded by the Agency.

V. Eastern Cooperative Disability Investigations Division (ECDID) (S8B8)

The Eastern Cooperative Disability Investigations Division (ECDID) is charged with the responsibility of planning, directing, and coordinating a comprehensive national investigative program in the eastern geographic area of the country. This program ensures the efficiency and economy in OIG's program, which is designed to prevent and detect fraud, waste, and abuse in the total spectrum of agency activity. These activities include allegations of criminal activities perpetuated by providers of services, program participants, contractors, grantees, and private individuals as well as employees and others involving programs funded by the Agency.

SubChapter S8C – The Office of Audit

I. Mission

The Office of Audit (OA) (S8C) conducts comprehensive financial and performance audits and evaluations of SSA's programs and operations and makes recommendations to ensure that program objectives and operational functions are achieved effectively and efficiently. Financial audits, required by the Chief Financial Officers' Act of 1990, assess whether SSA's financial statements fairly present the Agency's financial position, results of operations, and cash flow. Performance audits review the economy, efficiency and effectiveness of SSA's programs and operations. OA also conducts short-term management and program evaluations focused on issues of concern to SSA, the Congress and the general public. Evaluations often focus on identifying and recommending ways to prevent and minimize program and operational fraud, waste, and abuse as well as ineffectiveness and inefficiency, rather than detecting problems after they occur.

II. Organization

The Office of Audit (S8C) under the leadership of the Assistant Inspector General for Audit, includes the:

- A. The Assistant Inspector General for Audit (S8C).
- B. The Deputy Assistant Inspector General for Audit-Financial, Systems and Operations Audits (S8C).
- C. The Deputy Assistant Inspector General for Audit-Program Audits and Evaluations (S8C).
- D. The Immediate Office of the Assistant Inspector General for Audit (S8C).
- E. Program Audit Division 3 (S8CB)
- F. IT Audit Division (S8CK)
- G. Financial Audit Division (S8CL)
- H. Program Audit Division 1 (S8CQ)
- I. Program Audit Division 2 (S8CR)
- J. Program Audit Division 4 (S8CT)
- K. Program Audit Division 6 (S8CW)
- L. Program Audit Division 7 (S8CX)
- M. Program Audit Division 5 (S8CY)

III. Functions

A. Assistant Inspector General for Audit (S8C)

The Assistant Inspector General for Audit is directly responsible to the Inspector General for carrying out OA's mission and providing general supervision to OA's major components.

B. Deputy Assistant Inspector General for Audit – Financial, Systems and Operations Audits (S8C)

The Deputy Assistant Inspector General for Audit – Financial, Systems and Operations Audits assists the Assistant Inspector General in carrying out his/her responsibilities in financial, systems and operations audits.

C. Deputy Assistant Inspector General for Audit – Program Audits and Evaluations (S8C)

The Deputy Assistant Inspector General for Audit – Program Audits and Evaluations assists the Assistant Inspector General in carrying out his/her responsibilities in program audits and evaluations.

D. Immediate Office of the Assistant Inspector General for Audit (S8C)

The Immediate Office of the Assistant Inspector General for Audit includes policy, planning, and reporting and provides the Assistant Inspector General with staff assistance on the full range of his/her responsibilities.

E. Program Audit Division 3 (S8CB)

Program Audit Division 3 is responsible for:

1. Performing evaluations of SSA program and administrative functions.
2. Conducting short-duration, time sensitive projects that address requests from Congress, senior SSA management, the public and others.
3. Responding to inquiries and providing support for initiatives that encourage cooperative investigation-audit efforts.
4. Assisting other performance audit divisions in additional issue areas, such as performance monitoring.

F. IT Audit Division (S8CK)

IT Audit Division plans, conducts, oversees, and reports on audits/evaluations involving SSA's information systems and technology. IT Audit Division also provides information systems support services for divisions throughout OA. This includes:

1. Extracting and analyzing data from SSA's systems.
2. Providing technical advice and support on program audits/evaluations as they relate to SSA's information technology.
3. Supporting the various systems used within the Office of Audit and their users.

G. Financial Audit Division (S8CL)

Financial Audit Division plans, conducts, oversees, and reports on the results of audits of Agency financial statements. The division is responsible for:

1. Financial management audits and reviews, as defined in the Chief Financial Officers' Act of 1990, to include audits of accounting and financial reporting, financial systems, asset management, information resource management, budget execution, and internal controls.
2. Monitoring SSA's performance in accordance with the Government Performance and Results Act by performing an oversight role.
3. Performing various performance audits, evaluations/inspections and other reviews of SSA's Old-Age, Survivors, and Disability Insurance Program; and the Supplemental Security Income Program. Specific audit, evaluations/inspections, and reviews may focus on: Enumeration, Old-Age, Survivors, and Disability Insurance Initial Claims and Postentitlement Operations; Earnings Operations; Supplemental Security Income Initial Claims and Postentitlement Operations; Field Office Operations; Hearings and Appeals; Disability Determination Services and Representative Payees.

H. Program Audit Division 1 (S8CQ)

Program Audit Division 1 plans, conducts, oversees, and reports on the results of audits, evaluations/inspections, and other reviews related to SSA's Old-Age, Survivors, and Disability Insurance, and the Supplemental Security Income Program. Specific audits, evaluations/inspections, and other reviews may focus on: Enumeration, Old-Age, Survivors and Disability Insurance Initial Claims and Postentitlement Operations; Earnings Operations; Supplemental Security Income Initial Claims and Postentitlement Operations; Field Office Operations; Hearings and Appeals; Disability Determination Services; Representative Payees, Performance Measures; and various general management and administrative issues related to, but not limited to facilities management, personnel, payroll and budgeting.

I. Program Audit Division 2 (S8CR)

Program Audit Division 2 plans, conducts, oversees, and reports on the results of audits, evaluations/inspections, and other reviews related to SSA's Old-Age, Survivors, and Disability Insurance, and the Supplemental Security Income Program. Specific audits, evaluations/inspections, and other reviews may focus on: Enumeration, Old-Age,

Survivors and Disability Insurance Initial Claims and Postentitlement Operations; Earnings Operations; Supplemental Security Income Initial Claims and Postentitlement Operations; Field Office Operations; Hearings and Appeals; Disability Determination Services; Representative Payees, Performance Measures; and various general management and administrative issues related to, but not limited to facilities management, personnel, payroll and budgeting.

J. Program Audit Division 4 (S8CT)

Program Audit Division 4 plans, conducts, oversees, and reports on the results of audits, evaluations/inspections, and other reviews related to SSA's Old-Age, Survivors, and Disability Insurance, and the Supplemental Security Income Program. Specific audits, evaluations/inspections, and other reviews may focus on: Enumeration, Old-Age, Survivors and Disability Insurance Initial Claims and Postentitlement Operations; Earnings Operations; Supplemental Security Income Initial Claims and Postentitlement Operations; Field Office Operations; Hearings and Appeals; Disability Determination Services; Representative Payees, Performance Measures; and various general management and administrative issues related to, but not limited to facilities management, personnel, payroll and budgeting.

K. Program Audit Division 6 (S8CW)

Program Audit Division 6 plans, conducts, oversees, and reports on the results of audits, evaluations/inspections, and other reviews related to SSA's Old-Age, Survivors, and Disability Insurance, and the Supplemental Security Income Program. Specific audits, evaluations/inspections, and other reviews may focus on: Enumeration, Old-Age, Survivors and Disability Insurance Initial Claims and Postentitlement Operations; Earnings Operations; Supplemental Security Income Initial Claims and Postentitlement Operations; Field Office Operations; Hearings and Appeals; Disability Determination Services; Representative Payees, Performance Measures; and various general management and administrative issues related to, but not limited to facilities management, personnel, payroll and budgeting.

L. Program Audit Division 7 (S8CX)

Program Audit Division 7 plans, conducts, oversees, and reports on the results of audits, evaluations/inspections, and other reviews related to SSA's Old-Age, Survivors, and Disability Insurance, and the Supplemental Security Income Program. Specific audits, evaluations/inspections, and other reviews may focus on: Enumeration, Old-Age, Survivors and Disability Insurance Initial Claims and Postentitlement Operations; Earnings Operations; Supplemental Security Income Initial Claims and Postentitlement Operations;

Field Office Operations; Hearings and Appeals; Disability Determination Services; Representative Payees, Performance Measures; and various general management and administrative issues related to, but not limited to facilities management, personnel, payroll and budgeting.

M. Program Audit Division 5 (S8CY)

Program Audit Division 5 plans, conducts, oversees, and reports on the results of audits, evaluations/inspections, and other reviews related to SSA's Old-Age, Survivors, and Disability Insurance, and the Supplemental Security Income Program. Specific audits, evaluations/inspections, and other reviews may focus on: Enumeration, Old-Age, Survivors and Disability Insurance Initial Claims and Postentitlement Operations; Earnings Operations; Supplemental Security Income Initial Claims and Postentitlement Operations; Field Office Operations; Hearings and Appeals; Disability Determination Services; Representative Payees, Performance Measures; and various general management and administrative issues related to, but not limited to facilities management, personnel, payroll and budgeting.

SubChapter S8H – The Office Of The Counsel To The Inspector General

I. Mission

The Office of the Counsel to the Inspector General (OCIG) (S8H) provides independent authoritative legal advice, guidance and counsel to the IG and senior staff on legal issues; regulatory strategy; legislative proposals; and integration and interpretation of new and emerging authorities and Agency responsibilities under anticipated and current regulatory authorities. The OCIG provides advice to the OIG on the legal issues being deliberated concerning relevant regulatory and procedural information and reviews documents and other materials to ensure legal sufficiency and compliance with regulatory requirements. The OCIG is also responsible for the coordination and drafting of regulatory commentary on issues related to the OIG's mission and functions. OCIG is responsible for the implementation of the Civil Monetary Penalty (CMP) program, including imposition of penalties and assessments and the settlement and litigation of CMP cases.

II. Organization

The Office of the Counsel to the Inspector General (OCIG) (S8H) under the leadership of the Counsel includes:

- A. The Chief Counsel (S8H).
- B. The Deputy Counsel (S8H).
- C. The Immediate Office of the Counsel to the Inspector General (S8H).
- D. The General Law Staff (S8H-1).
- E. The Enforcement Law Staff (S8H-2).

III. Functions

A. Chief Counsel (S8H)

The Chief Counsel is directly responsible to the Inspector General for providing authoritative legal advice concerning legal and regulatory strategy; legislative proposals; program authority and responsibilities; and the content of applicable statutes, regulations, rulings, administrative decisions and judicial precedents in all matters relating to audits and investigations of Agency programs and the CMP program.

B. Deputy Counsel (S8H)

The Deputy Counsel assists the Chief Counsel in carrying out his/her responsibilities regarding legal and regulatory strategies, legislative proposals, administrative decisions and judicial precedents in all matters relating to audits and investigations of Agency programs and the CMP program. Performs other duties as the Counsel to the Inspector General may prescribe.

C. Immediate Office of the Counsel to the Inspector General (S8H)

The Immediate Office of the Counsel to the Inspector General provides staff assistance to the Counsel in support of the full range of his/her responsibilities.

D. General Law Staff (S8H-1)

The General Law Staff provides independent authoritative legal advice, guidance and counsel to the IG and senior staff on legal issues; regulatory strategy; legislative proposals;

and integration and interpretation of new and emerging authorities and Agency responsibilities under anticipated and current regulatory authorities.

E. Enforcement Staff (S8H-2)

The Enforcement Staff is responsible for the implementation of the Section 1129/1140 Enforcement/Civil Monetary Penalty (CMP) program, including imposition of penalties and assessments and the settlement and litigation of CMP cases.

SubChapter S8L – The Office of Resource Management

I. Mission

The Office of Resource Management (ORM) (S8L) provides administrative and management support to the Inspector General, Deputy Inspector General and all OIG components' senior leadership and staff. ORM's Budget and Logistics Division (BLD) formulates and executes the OIG budget and confers with the Office of Budget, Finance, and Management, the Office of Management and Budget and the Congress on budget matters. ORM BLD also performs facility and logistical planning for OIG components. ORM BLD is also responsible for property management and accountability. ORM's Human Resources Division (HRD) performs human resources management support activities for OIG including recruitment, personnel management, position management, performance management, personnel security, workforce development, and human resource policy implementation and compliance.

II. Organization

The Office of Resource Management (S8L) under the leadership of the Assistant Inspector General for Resource Management includes the:

- A. The Assistant Inspector General for Resource Management (S8L)
- B. The Immediate Office of the Assistant Inspector General for Resource Management (S8L)
- C. The Human Resources Division (S8LA)
- D. The Budget and Logistics Division (S8LQ)

III. Functions

A. Assistant Inspector General for Resource Management (AIGRM) (S8L)

The Assistant Inspector General for Resource Management (AIGRM) is directly responsible to the Inspector General for carrying out ORM's mission and providing general supervision to the major components of ORM.

B. Immediate Office of the Assistant Inspector General for Resource Management (S8L)

The Immediate Office of the Assistant Inspector General for Resource Management provides the AIGRM with staff assistance on the full range of his/her responsibilities.

C. Human Resources Division (HRD) (S8LA)

The Human Resources Division (HRD) is responsible for managing OIG's human resources activities, such as employee recruitment and placement, position classification and management, and related services. The division works closely with SSA's Office of Human Resources to carry out a number of human resources policies and procedures.

D. Budget and Logistics Division (BLD) (S8LQ)

The Budget and Logistics Division (BLD) is responsible for formulating, presenting and executing the OIG budget; performing a wide range of analytical, technical, and advisory functions related to the budgetary process; and analyzing financial and economic issues and activities facing the organization including a review and analysis of proposed and/or enacted legislation and regulations. The division also oversees the OIG's acquisition and procurement efforts. BLD is also responsible for coordinating and integrating a national facilities management program including property and asset management. The division is responsible for performing facility and logistical planning of the OIG's real estate footprint of offices located throughout the United States.

SubChapter S8P – The Office of Information Technology

I. Mission

The Office of Information Technology (OIT) is responsible for providing and managing information technology for OIG. This includes the planning, design, development, testing, implementation and maintenance of hardware, software and telecommunications networks to support OIG's mission. OIT is responsible for the security of sensitive electronic data relating to investigations, audits and legal proceedings. OIT develops and administers systems security plans for OIG, manages technology and data analytics functions, and coordinates multiple cybersecurity oversight responsibilities for the OIG via a cybersecurity workgroup.

II. Organization

The Office of Information Technology (S8P) under the leadership of the Assistant Inspector General for Information Technology (Chief Information Officer (CIO)) includes the:

- A. The Assistant Inspector General for Information Technology (Chief Information Officer (CIO)) (S8P)
- B. The Deputy Assistant Inspector General for Information Technology/CIO (S8P)
- C. The Immediate Office of the Assistant Inspector General for Information Technology (S8P)
- D. The Development and Operations Division (DOD) (S8PA)
- E. The Business Intelligence and Analytics Division (BIAD) (S8PB)

III. Functions

A. Assistant Inspector General for Information Technology (Chief Information Officer (CIO)) (S8P)

The Assistant Inspector General for Information Technology (Chief Information Officer (CIO)) is directly responsible to the Inspector General for carrying out OIT's mission and providing general supervision to the major components of OIT.

B. Deputy Assistant Inspector General for Information Technology/CIO (S8P)

The Deputy Assistant Inspector General for Information Technology/CIO is responsible for assisting the AIGIT/CIO in carrying out his/her responsibilities.

C. Immediate Office of the Assistant Inspector General for Information Technology (S8P)

The Immediate Office of the Assistant Inspector General for Information Technology provides the AIGIT/CIO with staff assistance on the full range of his/her responsibilities.

D. Development and Operations Division (S8PA)

The Development and Operations Division is responsible for the planning design, development testing and implementation of hardware, software and telecommunications systems for OIG nationwide. These responsibilities include development and enforcing network policies; designation system interfaces; monitoring and evaluating hardware and telecommunications lines; developing, monitoring and evaluating software applications and associated interfaces with network devices. The division is also responsible for the security of sensitive data relating to investigations, audits, and legal proceedings, which are

kept on OIG computer systems, as well as the administration of systems security plans for the OIG.

E. Business Intelligence and Analytics Division (S8PB)

The Business Intelligence and Analytics Division is responsible for providing management information and insights through data analytics that support increased operational efficiency and effectiveness, strategic decision-making, and business process improvements. The division is also responsible for supporting the OIG's continuing efforts to make decisions supported with data analytics by deepening OIG's programming and database management skillsets. BIAD has three primary workloads: providing data support to OA, improving access to data and increasing OIG's use of management information, and leveraging data assets to enhance OIG's data analytics.

SubChapter S8Q – The Office Government Relations

I. Mission

The Office of Government Relations (OGR) is responsible for providing the right strategic framework so that the OIG can achieve optimal performance in all areas of the organization. OGR proactively considers strategies to handle impediments and issues of importance that impact the OIG. OGR educates the public concerning fraud schemes and practices in an effort to further deter and prevent fraud, waste, and abuse. The component also provides timely information to Congress and the public on the OIG's audit work. OGR develops and implements strategies for establishing and maintaining mutually beneficial relationships between OIG and its congressional oversight and appropriations committees and subcommittees. OGR also coordinates regular briefings and updates on OIG's investigative and audit work for the SSA OIG key authorizing and appropriations committees and subcommittees.

II. Organization

- A. The Office of the Chief of Government Relations (S8Q) under the leadership of the Chief of Government Relations includes: a Congressional Affairs Advisor, a Congressional Affairs Analyst, a Press Officer, two Senior Advisors, and a Management Analyst/Executive Officer.
- B. The Immediate Office of Government Relations (OGR) (S8Q)

III. Functions

A. Chief of Government Relations (CGR) (S8Q)

The Chief of Government Relations (CGR) is directly responsible to the Inspector General for carrying out OIG's mission and providing general supervision to the staff of the Office of Government Relations (OGR).

B. Immediate Office of Government Relations (OGR) (S8Q)

The Immediate Office of Government Relations (OGR) provides the Chief of Government Relations with assistance on the full range of the Chief's responsibilities. The team manages OIG's external and public affairs programs and matters pertaining to planning, directing and coordinating the dissemination of news releases and public information from OIG to the various news gathering and new reporting services of the nation. They develop OIG's media and public information policies, direct OIG's external and public affairs programs, and prepare OIG publications, speeches, and presentations to internal and external organizations. The team also prepares Congressional correspondence and is responsible for preparing the Semi-Annual Report to Congress.