

Table 2.F4—Number of Old-Age and Survivors Insurance claims, fiscal year 2002 (in thousands)

Workload	Total	Worker	Family members and survivors
Beginning-of-year pending	122.4	48.1	74.3
Received	3,213.7	1,736.9	1,476.8
Processed ^a	3,266.3	1,755.9	1,510.4
End-of-year pending	69.8	29.1	40.7

a. See Table 6.A1 for data on number of awards.

SOURCES: Office of Systems' Integrated Work Measurement System and the Office of Disability Operations, Division of Direct Service Operations Report.

NOTE: Before fiscal year 2001, the number of claims were from SSA field offices only, but they now come from all offices.

CONTACT: Shirley Hodges (410) 965-0635.

Table 2.F5—Number of Disability Insurance claims, fiscal year 2002 (in thousands)

Workload	Total	Worker	Family members and survivors
Beginning-of-year pending	482.3	458.0	24.3
Received	1,986.6	1,745.4	241.2
Processed ^a	1,985.6	1,738.9	246.7
End-of-year pending	483.3	464.5	18.8

a. See Table 6.A1 for data on number of awards.

SOURCES: Office of Systems' Integrated Work Measurement System and Office of Disability Operations, Division of Direct Service Operations Report.

NOTE: Before fiscal year 2001, the number of claims were from SSA field offices only, but they now come from all offices.

CONTACT: Shirley Hodges (410) 965-0635.

Table 2.F6—Number of Supplemental Security Income claims, fiscal year 2002 (in thousands)

Workload	Total	Aged	Blind or disabled
Beginning-of-year pending	425.0	4.1	420.9
Received	2,010.6	169.0	1,841.6
Processed ^a	1,979.8	167.9	1,811.9
End-of-year pending	455.8	5.2	450.6

a. See Table 7.A8 for data on number of awards.

SOURCES: Office of Systems' Integrated Work Measurement System and Office of Disability Operations, Division of Direct Service Operations Report.

NOTE: Before fiscal year 2001, the number of claims were from SSA field offices only, but they now come from all offices.

CONTACT: Shirley Hodges (410) 965-0635.