2.F SSA Administrative Data: Offices and Staff

Table 2.F1—Number of SSA offices, 2006

Office	Number
Headquarters (Baltimore, Maryland)	1
Regional offices ^a	10
Field offices ^b Level 1 Level 2 Resident stations Teleservice centers ^c	1,318 620 654 44 35
Program service centers ^d	6
Data operations center ^e	1
Office of Disability Adjudication and Review Headquarters (Falls Church, Virginia) Regional offices Hearing offices Satellite offices	1 10 140 4

SOURCES: Social Security Administration, Office of Public Service and Operations Support's database and Office of Disability Adjudication and Review's Case Control System.

- a. Regional offices are located in Boston, Massachusetts; New York, New York; Philadelphia, Pennsylvania; Atlanta, Georgia; Chicago, Illinois; Dallas, Texas; Kansas City, Missouri; Denver, Colorado; San Francisco, California; and Seattle, Washington.
- b. In December 1997, the field offices were redesignated as Level 1, 2, or resident stations depending on the characteristics of the facility, service area, and other conditions.
- c. The New Orleans teleservice center closed in August 2005.
- d. Program service centers are located in Jamaica, New York; Philadelphia, Pennsylvania; Birmingham, Alabama; Chicago, Illinois; Kansas City, Missouri; and Richmond, California.
- e. The data operations center is located in Wilkes-Barre, Pennsylvania.

CONTACT: Ron Hippler for SSA data (410) 965-4311 and Amy Prether for Office of Disability Adjudication and Review data (703) 605-7610.

Table 2.F2—Number of SSA employees and percentage with selected characteristics by grade, September 30, 2006

Characteristic	All grade levels	GS 1–4	GS 5–8	GS 9–12	GS 13–15	SES	
			Nun	nber			
Total ^a	60,797	412	16,744	32,655	9,409	141	
		Percentage of total					
Women	70.0	66.3	79.8	72.1	54.5	38.3	
Minorities	46.7	60.2	58.6	46.5	30.0	27.7	
Black	28.3	52.2	36.6	26.9	19.8	19.1	
Hispanic	13.0	4.9	16.7	13.6	6.0	7.1	
Asian/Pacific Islander	4.2	2.7	4.2	4.7	3.2	0	
American Indian/Alaska Native	1.3	0.5	1.2	1.4	1.0	1.4	
Employees with targeted disabilities	2.2	16.5	4.2	1.4	0.9	0.7	

SOURCE: Social Security Administration's Human Resources Management Information System.

CONTACT: Nelson Izquierdo (410) 965-4364.

Table 2.F3—Number of work years, fiscal years 1995–2006

Total work years ^b	Full-time permanent staff ^a	ear	
67,063	62,504	1995	
66,726	62,133	1996	
69,378	61,224	1997	
67,210	59,943	1998	
66,459	59,752	1999	
65,521	60,434	2000	
65,562	61,490	2001	
65,742	61,914	2002	
65,343	63,569	2003	
^c 66,154	63,186	2004	
^d 68,026	63,696	2005	
66,878	61,692	2006	

SOURCE: Social Security Administration's Payroll Reports.

CONTACT: Thomas Sutton (410) 965-4670.

a. Includes all full-time and part-time permanent employees.

a. On duty at end of fiscal year; includes seasonal employees.

b. Includes full-time, part-time, and temporary employees; employees in special programs; and overtime hours worked.

c. Includes 178 work years for activities related to Medicare Modernization Act.

d. Includes 1,962 work years for Medicare Modernization Act.