

2.F SSA Resources and Operations: Claims Workloads

Table 2.F4—Number of Old-Age and Survivors Insurance claims, fiscal year 2021 (in thousands)

| Workload | Total | Worker | Family members and survivors |
|------------------------|---------|---------|------------------------------|
| Received | 5,390.4 | 3,664.4 | 1,726.0 |
| Processed ^a | 5,415.1 | 3,669.7 | 1,745.4 |

SOURCE: Social Security Administration, Office of Systems, Integrated Work Measurement System.

a. See Table 6.A1 for data on number of awards.

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Table 2.F5—Number of Disability Insurance claims, fiscal year 2021 (in thousands)

| Workload | Total | Worker | Family members and survivors |
|------------------------|---------|---------|------------------------------|
| Received | 2,038.6 | 1,920.1 | 118.4 |
| Processed ^a | 2,035.6 | 1,917.2 | 118.4 |

SOURCE: Social Security Administration, Office of Systems, Integrated Work Measurement System.

NOTE: Totals do not necessarily equal the sum of rounded components.

a. See Table 6.A1 for data on number of awards.

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Table 2.F6—Number of Supplemental Security Income claims, fiscal year 2021 (in thousands)

| Workload | Total | Aged | Blind or disabled |
|------------------------|---------|-------|-------------------|
| Received | 1,524.1 | 161.8 | 1,362.3 |
| Processed ^a | 1,517.0 | 156.1 | 1,360.9 |

SOURCE: Social Security Administration, Office of Systems, Integrated Work Measurement System.

a. See Table 7.A8 for data on number of awards.

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