

## 2.F Agency Workloads

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**NOTE:** We are discontinuing publication of Tables 2.F1, 2.F2, 2.F3, and 2.F7, which reported agency resource and service metrics. This information is released in the [Agency Financial Report](#). The [Social Security performance](#) and [Improper Payments](#) web pages may also aid users seeking more frequently updated or historical information.

**Table 2.F4—Number of Old-Age and Survivors Insurance claims, fiscal year 2024 (in thousands)**

Workload	Total	Worker	Family members and survivors
Received	6,663.2	4,908.2	1,754.9
Processed <sup>a</sup>	6,817.6	5,005.4	1,812.3

SOURCE: Social Security Administration, Integrated Work Measurement System.

NOTE: Totals do not necessarily equal the sum of rounded components.

a. See Table 6.A1 for statistics on number of awards.

CONTACT: statistics@ssa.gov.

**Table 2.F5—Number of Disability Insurance claims, fiscal year 2024 (in thousands)**

Workload	Total	Worker	Family members and survivors
Received	2,260.6	2,145.9	114.7
Processed <sup>a</sup>	2,264.4	2,147.4	116.9

SOURCE: Social Security Administration, Integrated Work Measurement System.

NOTE: Totals do not necessarily equal the sum of rounded components.

a. See Table 6.A1 for statistics on number of awards.

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**Table 2.F6—Number of Supplemental Security Income claims, fiscal year 2024 (in thousands)**

Workload	Total	Aged	Blind or disabled
Received	1,683.2	214.1	1,469.1
Processed <sup>a</sup>	1,621.8	218.6	1,403.2

SOURCE: Social Security Administration, Integrated Work Measurement System.

a. See Table 7.A8 for statistics on number of awards.

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**Table 2.F8—Workload of SSA's Administrative Law Judges (ALJs), fiscal years 2021–2024**

Item	2021	2022	2023	2024
Number of ALJs	1,235	1,132	1,088	1,081
Average monthly hearing dispositions per ALJ <sup>a</sup>	30	26	29	33
Average hearings pending per ALJ	273	295	266	230

SOURCE: Social Security Administration, Case Processing Management System (CPMS) Management Information.

NOTE: Number of ALJs and average monthly hearing dispositions per ALJ based on fiscal year average ALJ availability; average hearings pending per ALJ based on ALJs on duty. Data exclude Regional Chief ALJs.

a. Calculation excludes Attorney Adjudicator decisions.

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**Table 2.F9—Number of hearing level receipts, dispositions, and end-of-year pending cases, fiscal years 2022–2024**

Program	Hearing level receipts			Hearing level dispositions			End-of-year pending cases		
	2022 <sup>a</sup>	2023	2024	2022 <sup>a</sup>	2023	2024	2022 <sup>a</sup>	2023	2024
Total	349,329	355,565	362,552	352,899	377,685	422,797	346,567	321,819	261,574
OASI	1,676	1,591	1,709	942	1,829	1,898	1,615	1,384	1,196
Disability									
DI	147,767	150,083	151,257	144,882	148,983	175,244	128,909	129,090	104,896
SSI	90,755	91,897	93,514	94,238	107,415	111,882	107,783	91,137	72,708
DI and SSI	109,131	111,994	116,072	112,837	119,458	133,773	108,260	100,208	82,774

SOURCE: Social Security Administration, Case Processing Management System (CPMS) Management Information.

NOTES: Some claims are reclassified from one program to another during their processing cycle. End-of-year adjustments account for those reclassifications.

OASI = Old-Age and Survivors Insurance; DI = Disability Insurance; SSI = Supplemental Security Income.

a. Because of calendar variations and agency budgeting and accounting rules, one week occasionally falls between the end of one fiscal year and the beginning of the next. Although September 2022 included such a week, data for that week are not available. Values shown are as of the end of the 52nd week of fiscal year 2022.

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**Table 2.F11—Number of SSA Appeals Council cases, fiscal years 2021–2024**

Cases	2021	2022 <sup>a</sup>	2023	2024
Beginning-of-year pending	57,327	50,634	46,934	35,362
Receipts	111,722	84,935	68,192	85,855
Dispositions	118,415	88,635	79,764	73,834
End-of-year pending	50,634	46,934	35,362	47,383

SOURCE: Social Security Administration, Appeals Review Processing System (ARPS) Management Information.

a. Because of calendar variations and agency budgeting and accounting rules, one week occasionally falls between the end of one fiscal year and the beginning of the next. September 2022 included such a week, and the values shown for fiscal year 2022 include the 1,299 receipts and 2,240 dispositions (and the resulting reduction in pending cases by 941) that occurred in that week.

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**Table 2.F12—Social Security numbers issued, and percentage distribution by age, selected years 1937–2024**

Year	Number (thousands)	Percentage distribution by age group				
		Under 15	15–19	20–49	50–64	65 or older
1937	<sup>a</sup> 37,139	0.2	9.5	76.2	13.0	1.1
1940	5,227	0.9	40.0	49.2	8.0	1.9
1945	3,321	10.7	45.1	34.9	7.4	1.9
1950	2,891	4.9	60.4	27.2	6.2	1.3
1955	4,323	6.9	50.3	23.4	12.1	7.3
1960	3,415	6.5	72.7	15.2	4.2	1.4
1965	6,131	17.7	57.2	9.7	3.1	12.3
1970	6,132	31.4	51.9	12.9	2.4	1.4
1975	8,164	--	--	--	--	--
1980	5,984	--	--	--	--	--
1985	5,720	--	--	--	--	--
1990	9,054	--	--	--	--	--
1995	5,465	--	--	--	--	--
2000	5,476	--	--	--	--	--
2005	5,280	--	--	--	--	--
2010	5,442	--	--	--	--	--
2015	5,844	73.4	3.1	19.9	2.6	1.1
2020	4,461	83.9	1.4	12.2	1.8	0.6
2021	4,934	79.0	1.9	16.1	2.2	0.8
2022	5,975	67.3	2.7	25.0	3.7	1.4
2023	6,909	59.8	3.2	30.5	4.7	1.8
2024	7,470	56.1	3.6	33.8	4.9	1.6

SOURCE: Social Security Administration, Enumeration Performance Reports.

NOTES: Through the 2023 edition of the *Supplement*, counts of Social Security numbers issued were included in Table 4.B1.

Some individuals have been issued more than one Social Security number.

Totals do not necessarily equal the sum of rounded components.

-- = not available.

a. Includes about 17.2 million issued in November and December 1936.

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