



Social Security

Online Services From
www.socialsecurity.gov
Apply for—

Retirement
Disability
Medicare
And So Much More!

www.socialsecurity.gov

Why use Social Security's online services?

Using our online services, you can:

- Start immediately; there's no need to wait for an appointment
- Conveniently complete much of our Social Security-related business from home, or on any computer, and skip the trip to a Social Security office

How secure is my personal information?

We use the most secure Internet technology to keep your information private.

What can I do online?

You can:

- Apply for Social Security retirement;
- Apply for spouses benefits;
- Apply for Social Security disability benefits;
- Apply for Medicare;
- Apply for Extra Help with your Medicare prescription drug costs;
- Use our benefit planners to calculate your retirement, disability, and survivors benefits;
- Replace a Medicare card; and
- Find answers to frequently asked questions.

By creating an online **my Social Security** account, you can also:

- Keep track of your earnings and verify them every year;
- Get an estimate of your future benefits, if you are still working;
- Get a letter with proof of your benefits, if you currently receive them; and
- Manage your benefits:
 - Change your address or telephone number;
 - Start or change your direct deposit; and
 - Get a replacement SSA-1099 or SSA-1042S for your taxes

If you're an employer, you can use Business Services Online to:

- Upload a wage report file;
- Complete up to 20 W-2s at a time on your computer, submit them all to Social Security electronically, and print copies to give to your employees;
- View the status of previously submitted wage reports; and
- Verify the names and Social Security numbers of your employees.

How do I begin?

If you have access to a secure Internet connection, go to **www.socialsecurity.gov** and select the service you want.

Contacting Social Security

Visit www.socialsecurity.gov anytime to apply for benefits, open a **my Social Security** account, find publications, and get answers to frequently asked questions. Or, call us toll-free at **1-800-772-1213** (for the deaf or hard of hearing, call our TTY number, **1-800-325-0778**). We can answer case-specific questions from 7 a.m. to 7 p.m., Monday through Friday. Generally, you'll have a shorter wait time if you call after Tuesday. We treat all calls confidentially. We also want to make sure you receive accurate and courteous service, so a second Social Security representative monitors some telephone calls. We can provide general information by automated phone service 24 hours a day. And, remember, our website www.socialsecurity.gov is available to you anytime and anywhere!



Social Security Administration SSA

Publication No. 05-10032

ICN 456200

Unit of Issue - HD (one hundred)

December 2014 (Recycle prior editions)