Who do I contact – Social Security or Medicare?

Social Security offers retirement, disability, and survivors benefits. Medicare provides health insurance. Because these services are often related, you may not know which agency to contact for help. The chart below can help you quickly figure out where to go. Please share this chart with family and friends.

Topic	Social Security	Medicare	Resources
How do I report a death?	X		Contact your local Social Security Office or call **1-800-772-1213** (TTY **1-800-325-0778**)
How can I check Medicare eligibility?	X		***ssa.gov/medicare***
What does Medicare cover?		X	***medicare.gov/what-medicare-covers***
How do I sign up for Hospital Insurance? (Part A)	X		***ssa.gov/medicare***
How do I sign up for Medical Insurance? (Part B)	X		***ssa.gov/medicare***
How do I apply for Extra Help with Medicare Prescription drug coverage? (Part D)	X		***ssa.gov/medicare/part-d-extra-help***
How can I check the status of Medicare Part A or B claims?		X	***medicare.gov/account/login***
Where do I find forms for filing a Medicare appeal or let someone speak with Medicare on my behalf?		X	***medicare.gov/claims-appeals/how-do-i-file-an-appeal***
How do I appeal an income-related monthly adjustment amount decision? *(for people who pay a higher Part B or D premium because income is over a certain amount)*	X		***ssa.gov/benefits/medicare/medicare-premiums.html***
How can I request a replacement Medicare card? *(with a my* Social Security *or Medicare account)*	X	X	***ssa.gov/myaccount*** ***medicare.gov/account/login***
If I already get benefits or have Medicare, how do I report a change of address or phone number?	X		***ssa.gov/myaccount***
What do Medicare health and prescription drug plans in my area cost, and what services do they offer?		X	***medicare.gov/plan-compare***
Which doctors, health care providers, and suppliers participate in Medicare?		X	***medicare.gov/care-compare/***
Where do I find publications about Medicare?	X	X	***ssa.gov/pubs/?topic=Medicare*** ***medicare.gov/publications***
Where can I find out more about a Medicare prescription drug plan (Part D) and enroll?		X	***medicare.gov/drug-coverage-part-d/how-to-get-prescription-drug-coverage***
Where can I find a Medicare Supplement Insurance (Medigap) policy in my area?		X	***medicare.gov/medigap-supplemental-insurance-plans***

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