

Phone Scam Awareness 2021 - :60 sec

Did you receive a call or message that mentioned Social Security and demanded immediate action?

Did the caller know your Social Security number or other personal information and tell you that your Social Security number had been used in connection with a crime?

Did you feel worried that your Social Security number might be suspended, your bank account might be frozen or seized, or you could be arrested?

That is not the Social Security Administration.

Social Security will not threaten you, demand your personal information, or instant payment, email or text you pictures or documents, or use a real government official's name to gain your trust.

Social Security does not accept payments by gift card, prepaid debit card, internet currency, or by mailing cash.

Criminals use these forms of payment because they are hard to trace.

Do not be fooled. Hang up. Ignore them. Report this criminal activity to the Social Security Administration Office of the Inspector General at oig.ssa.gov.

Produced at U.S. Taxpayer expense.

Phone Scam Awareness 2021 - :30 sec

Did you get a call or message that mentioned Social Security that made you feel threatened or scared?

That is not the Social Security Administration.

Social Security will not threaten you, press you for personal information, or demand instant payment.

Social Security does not accept payments by gift card, prepaid debit card, internet currency, or by mailing cash.

Criminals use these forms of payment because they are hard to trace.

Don't fall for it. Hang up. Ignore them. Report this criminal activity to oig.ssa.gov.

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